# TOSHIBA
# Satellite P500 / Satellite P505
# Qosmio X500 / Qosmio G60 / Qosmio X505
# Satellite P500D / Satellite P505D
# Satellite P507 / Satellite P507D

Portable Personal Computer

User's Manual

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*TOSHIBA Satellite P500 / Satellite P505 / Satellite P507, Qosmio X505, Qosmio X500, Qosmio G60, Satellite P500D / Satellite P505D / Satellite P507D Series*

*Portable Personal Computer User's Manual*

First edition August 2009

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This manual has been validated and reviewed for accuracy. The instructions and descriptions it contains are accurate for the TOSHIBA Satellite P500 / Satellite P505 / Satellite P507, Qosmio X505, Qosmio X500, Qosmio G60, Satellite P500D / Satellite P505D / Satellite P507D Series Portable Personal Computer at the time of this manual’s production. However, succeeding computers and manuals are subject to change without notice. TOSHIBA assumes no liability for damages incurred directly or indirectly from errors, omissions or discrepancies between the computer and the manual.

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# FCC information

## FCC notice “Declaration of Conformity Information”

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

*Only peripherals complying with the FCC class B limits may be attached to this equipment. Operation with non-compliant peripherals or peripherals not recommended by TOSHIBA is likely to result in interference to radio and TV reception. Shielded cables must be used between the external devices and the computer’s external monitor port, USB port, serial port, parallel port, PS/2 mouse/keyboard port and microphone jack. Changes or modifications made to this equipment, not expressly approved by TOSHIBA or parties authorized by TOSHIBA could void the user’s authority to operate the equipment.*

## FCC conditions

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

## Contact

Address: TOSHIBA America Information Systems, Inc.
9740 Irvine Boulevard
Irvine, California 92618-1697

Telephone: (949) 583-3000

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# EU Conformity Statement

This product and - if applicable - the supplied accessories too are marked with "CE" and comply therefore with the applicable harmonized European standards listed under the Low Voltage Directive 2006/95/EC, the EMC Directive 2004/108/EC and/or R&TTE Directive 1999/5/EC.

| | |
|---|---|
| Responsible for CE-marking: | “TOSHIBA EUROPE GMBH, Hammfelddamm 8, 41460 Neuss, Germany. |
| Manufacturer: | Toshiba Corporation, 1-1 Shibaura 1-chome, Minato-ku, Tokyo, 105-8001, Japan. |

The complete official EU CE Declaration can be obtained on following internet page:

http://epps.toshiba-teg.com/

# VCCI Class B Information

この装置は、クラスＢ情報技術装置です。この装置は、家庭環境で使用することを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。
取扱説明書に従って正しい取り扱いをしてください。

VCCI-B

# Important Safety Information for Computers with TV tuner

IEC60950-1/EN60950-1 Information technology equipment - Safety - Coaxial cable connection to this computer must only be used if the cable outer conductive shielding has been grounded by the cable installer at the building premises as close to the point of cable entrance, or attachment, as practicable and the connection complies with all local cable installation requirements that are applicable in your area.

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# Modem warning notice

*This information is applicable to the models equipped with a built-in modem.*

## Conformity Statement

The equipment has been approved to [Council Decision 98/482/EC - "TBR 21"] for pan-European single terminal connection to the Public Switched Telephone Network (PSTN).

However, due to differences between the individual PSTNs provided in different countries/regions the approval does not, of itself, give an unconditional assurance of successful operation on every PSTN network termination point.

In the event of problems, you should contact your equipment supplier in the first instance.

## Network Compatibility Statement

This product is designed to work with, and is compatible with the following networks. It has been tested to and found to conform with the additional requirements conditional in EG 201 121.

| | |
|---|---|
| Germany | ATAAB AN005, AN006, AN007, AN009, AN010 and DE03, 04, 05, 08, 09,12,14,17 |
| Greece | ATAAB AN005, AN006 and GR01, 02, 03, 04 |
| Portugal | ATAAB AN001, 005, 006, 007, 011 and P03, 04, 08, 10 |
| Spain | ATAAB AN005, 007, 012, and ES01 |
| Switzerland | ATAAB AN002 |
| All other countries/ regions | ATAAB AN003, 004 |

Specific switch settings or software setup are required for each network, please refer to the relevant sections of the user guide for more details.

The hookflash (timed break register recall) function is subject to separate national type approvals. It has not been tested for conformity to national type regulations, and no guarantee of successful operation of that specific function on specific national networks can be given.

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# Japan regulations

## Region selection

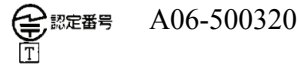
If you are using the computer in Japan, technical regulations described in the Telecommunications Business Law require that you select the Japan region mode. It is illegal to use the modem in Japan with any other selection.

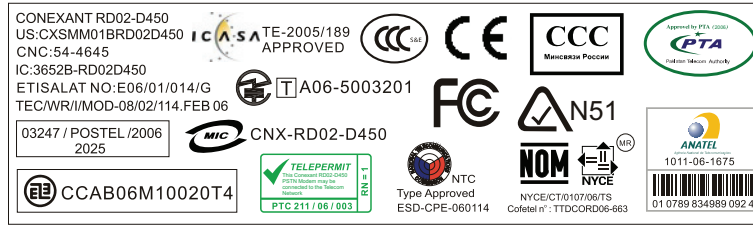
## Redial

Up to two redial attempts can be made. If more than two redial attempts are made, the modem will return Black Listed. If you are experiencing problems with the Black Listed code, set the interval between redials at one minute or longer.

Japan's Telecommunications Business Law permits up to two redials on analogue telephones, but the redials must be made within a total of three minutes.

The internal modem is approved by Japan Approvals Institute for Telecommunications Equipment.



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## Pursuant to FCC CFR 47, Part 68:

When you are ready to install or use the modem, call your local telephone company and give them the following information:

- The telephone number of the line to which you will connect the modem.
- The registration number that is located on the device
  US : CXSMM01BRD02D450

  The FCC registration number of the modem will be found on either the device which is to be installed, or, if already installed, on the bottom of the computer outside of the main system label.
- The Ringer Equivalence Number (REN) of the modem, which can vary. For the REN of your modem, refer to your modem's label.

The modem connects to the telephone line by means of a standard jack called the USOC RJ11C.

### *Type of service*

Your modem is designed to be used on standard-device telephone lines. Connection to telephone company-provided coin service (central office implemented systems) is prohibited. Connection to party lines service is subject to state tariffs.

If you have any questions about your telephone line, such as how many pieces of equipment you can connect to it, the telephone company will provide this information upon request.

### *Telephone company procedures*

The goal of the telephone company is to provide you with the best service it can. In order to do this, it may occasionally be necessary for them to make changes in their equipment, operations, or procedures. If these changes might affect your service or the operation of your equipment, the telephone company will give you notice in writing to allow you to make any changes necessary to maintain uninterrupted service.

### *If problems arise*

If any of your telephone equipment is not operating properly, you should immediately remove it from your telephone line, as it may cause harm to the telephone network. If the telephone company notes a problem, they may temporarily discontinue service. When practical, they will notify you in advance of this disconnection. If advance notice is not feasible, you will be notified as soon as possible. When you are notified, you will be given the opportunity to correct the problem and informed of your right to file a complaint with the FCC. In the event repairs are ever needed on your modem, they should be performed by TOSHIBA Corporation or an authorized representative of TOSHIBA Corporation.

### *Disconnection*

If you should ever decide to permanently disconnect your modem from its present line, please call the telephone company and let them know of this change.

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### *Fax branding*

The Telephone Consumer Protection Act of 1991 makes it unlawful for any person to use a computer or other electronic device to send any message via a telephone fax machine unless such message clearly contains in a margin at the top or bottom of each transmitted page or on the first page of the transmission, the date and time it is sent and an identification of the business, other entity or individual sending the message and the telephone number of the sending machine or such business, other entity or individual. In order to program this information into your fax modem, you should complete the setup of your fax software before sending messages.

*Use only No.26AWG or larger telecommunication line cord.*

## Instructions for IC CS-03 certified equipment

1. The Industry Canada label identifies certified equipment. This certification means that the equipment meets certain telecommunications network protective, operational and safety requirements as prescribed in the appropriate Terminal Equipment Technical Requirements document(s). The Department does not guarantee the equipment will operate to the user's satisfaction.

   Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection.

   The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations. Repairs to certified equipment should be coordinated by a representative designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

   Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.

*Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.*

2. The user manual of analog equipment must contain the equipment's Ringer Equivalence Number (REN) and an explanation notice similar to the following:

   The Ringer Equivalence Number (REN) of the modem, which can vary. For the REN of your modem, refer to your modem's label.


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*The Ringer Equivalence Number (REN) assigned to each terminal device provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed 5.*

3. The standard connecting arrangement (telephone jack type) for this equipment is jack type(s): USOC RJ11C.

   The IC registration number of the modem is shown below.

   Canada: 3652B-RD02D450

## Notes for Users in Australia and New Zealand

### *Modem warning notice for Australia*

Modems connected to the Australian telecoms network must have a valid Austel permit. This modem has been designed to specifically configure to ensure compliance with Austel standards when the country/region selection is set to Australia. The use of other country/region setting while the modem is attached to the Australian PSTN would result in you modem being operated in a non-compliant manner. To verify that the country/region is correctly set, enter the command ATI9 which displays the currently active setting.

To set the country/region permanently to Australia, enter the following command sequence:

AT+GCI=09

Failure to set the modem to the Australia country/region setting as shown above will result in the modem being operated in a non-compliant manner. Consequently, there would be no permit in force for this equipment and the Telecoms Act 1991 prescribes a penalty of $12,000 for the connection of non-permitted equipment.


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## *Notes for use of this device in New Zealand*

- The grant of a Telepermit for a device in no way indicates Telecom acceptance of responsibility for the correct operation of that device under all operating conditions. In particular the higher speeds at which this modem is capable of operating depend on a specific network implementation which is only one of many ways of delivering high quality voice telephony to customers. Failure to operate should not be reported as a fault to Telecom.
- In addition to satisfactory line conditions a modem can only work properly if:
  a/ it is compatible with the modem at the other end of the call and
  b/ the application using the modem is compatible with the application at the other end of the call - e.g., accessing the Internet requires suitable software in addition to a modem.
- This equipment shall not be used in any manner which could constitute a nuisance to other Telecom customers.
- Some parameters required for compliance with Telecom's PTC Specifications are dependent on the equipment (PC) associated with this modem. The associated equipment shall be set to operate within the following limits for compliance with Telecom Specifications:
  a/ There shall be no more than 10 call attempts to the same number within any 30 minute period for any single manual call initiation, and
  b/ The equipment shall go on-hook for a period of not less than 30 seconds between the end of one attempt and the beginning of the next.
  c/ Automatic calls to different numbers shall be not less than 5 seconds apart.
- Immediately disconnect this equipment should it become physically damaged, and arrange for its disposal or repair.
- The correct settings for use with this modem in New Zealand are as follows:

  ATB0 (CCITT operation)

  AT&G2 (1800 Hz guard tone)

  AT&P1 (Decadic dialling make-break ratio = 33%/67%)

  ATS0=0 (not auto answer)

  ATS10=less than 150 (loss of carrier to hang up delay, factory default of 15 recommended)

  ATS11=90 (DTMF dialling on/off duration=90 ms)

  ATX2 (Dial tone detect, but not (U.S.A.) call progress detect)
- When used in the Auto Answer mode, the S0 register must be set with a value of 3 or 4. This ensures:
  - a person calling your modem will hear a short burst of ringing before the modem answers. This confirms that the call has been successfully switched through the network.
  - caller identification information (which occurs between the first and

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second ring cadences) is not destroyed.

- The preferred method of dialling is to use DTMF tones (ATDT...) as this is faster and more reliable than pulse (decadic) dialling. If for some reason you must use decadic dialling, your communications program must be set up to record numbers using the following translation table as this modem does not implement the New Zealand “Reverse dialling” standard.

  Number to be dialled: 0 1 2 3 4 5 6 7 8 9

  Number to program into computer: 0 9 8 7 6 5 4 3 2 1

  Note that where DTMF dialling is used, the numbers should be entered normally.
- The transmit level from this device is set at a fixed level and because of this there may be circumstances where the performance is less than optimal. Before reporting such occurrences as faults, please check the line with a standard Telepermitted telephone, and only report a fault if the phone performance is impaired.
- It is recommended that this equipment be disconnected from the Telecom line during electrical storms.
- When relocating the equipment, always disconnect the Telecom line connection before the power connection, and reconnect the power first.
- This equipment may not be compatible with Telecom Distinctive Alert cadences and services such as FaxAbility.

  **NOTE THAT FAULT CALLOUTS CAUSED BY ANY OF THE ABOVE CAUSES MAY INCUR A CHARGE FROM TELECOM**

### *General conditions*

As required by PTC 100, please ensure that this office is advised of any changes to the specifications of these products which might affect compliance with the relevant PTC Specifications.

The grant of this Telepermit is specific to the above products with the marketing description as stated on the Telepermit label artwork. The Telepermit may not be assigned to other parties or other products without Telecom approval.

A Telepermit artwork for each device is included from which you may prepare any number of Telepermit labels subject to the general instructions on format, size and color on the attached sheet.

The Telepermit label must be displayed on the product at all times as proof to purchasers and service personnel that the product is able to be legitimately connected to the Telecom network.

The Telepermit label may also be shown on the packaging of the product and in the sales literature, as required in PTC 100.

The charge for a Telepermit assessment is $337.50. An additional charge of $337.50 is payable where an assessment is based on reports against non-Telecom New Zealand Specifications. $112.50 is charged for each variation when submitted at the same time as the original.

An invoice for $NZ1237.50 will be sent under separate cover.

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# Following information is only for EU-member states:

## *Disposal of products*

WEEE Dustbin Symbol

The crossed out wheeled dust bin symbol indicates that products must be collected and disposed of separately from household waste. Integrated batteries and accumulators can be disposed of with the product. They will be separated at the recycling centres.

The black bar indicates that the product was placed on the market after August 13, 2005.

By participating in separate collection of products and batteries, you will help to assure the proper disposal of products and batteries and thus help to prevent potential negative consequences for the environment and human health.

For more detailed information about the collection and recycling programmes available in your country, please visit our website (http://eu.computers.toshiba-europe.com) or contact your local city office or the shop where you purchased the product.

## *Disposal of batteries and/or accumulators*

The crossed out wheeled dust bin symbol indicates that batteries and/or accumulators must be collected and disposed of separately from household waste.

If the battery or accumulator contains more than the specified values of lead (Pb), mercury (Hg), and/or cadmium (Cd) defined in the Battery Directive (2006/66/EC), then the chemical symbols for lead (Pb), mercury (Hg) and/or cadmium (Cd) will appear below the crossed out wheeled dust bin symbol.

By participating in separate collection of batteries, you will help to assure the proper disposal of products and batteries and thus help to prevent potential negative consequences for the environment and human health.

For more detailed information about the collection and recycling programmes available in your country, please visit our website (http://eu.computers.toshiba-europe.com) or contact your local city office or the shop where you purchased the product.

*This symbol may not be displayed depending on the country and region where you purchased.*


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# ENERGY STAR® Program

Your Computer model may be ENERGY STAR® compliant. If the model you purchased is compliant, it is labeled with the ENERGY STAR logo on the computer and the following information applies.

TOSHIBA is a partner in the ENERGY STAR Program and has designed this computer to meet the latest ENERGY STAR guidelines for energy efficiency. Your computer ships with the power management options preset to a configuration that will provide the most stable operating environment and optimum system performance for both AC power and battery modes.

To conserve energy, your computer is set to enter the low-power Sleep mode which shuts down the system and display within 15 minutes of inactivity in AC power mode. TOSHIBA recommends that you leave this and other energy saving features active, so that your computer will operate at its maximum energy efficiency. You can wake the computer from Sleep mode by pressing the power button.

Products that earn the ENERGY STAR prevent greenhouse gas emissions by meeting strict energy efficiency guidelines set by the US EPA and the EU Commission. According to the EPA, a computer meeting the new ENERGY STAR specifications will use between 20% and 50% less energy depending on how it is used.

Visit http://www.eu-energystar.org or http://www.energystar.gov for more information regarding the ENERGY STAR Program.

## *Disposing of the computer and the computer's batteries*

- Discard this computer in accordance with applicable laws and regulations. For further information, contact your local government.
- This computer contains rechargeable batteries. After repeated use, the batteries will finally lose their ability to hold a charge and you will need to replace them. Under certain applicable laws and regulation, it may be illegal to dispose of old batteries by placing them in the trash.
- Please be kind to our shared environment. Check with your local government authority for details regarding where to recycle old batteries or how to dispose of them properly. This product contains mercury. Disposal of this material may be regulated due to environmental considerations. For disposal, reuse or recycling information, please contact your local government.


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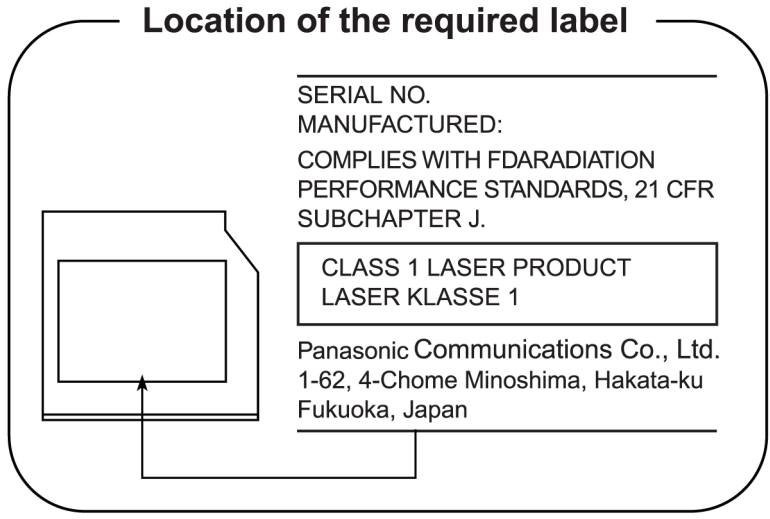
# Optical disc drive safety instructions

*Be sure to check the international precautions at the end of this section.*

# Panasonic

## BD Combo UJ141/BD-R/RE UJ240 with Labelflash™

- *The BD Combo/BD-R/RE drive employs a laser system. To ensure proper use of this product, please read this instruction manual carefully and retain for future reference. Should the unit ever require maintenance, contact an authorized service location.*
- *Use of controls, adjustments or the performance of procedures other than those specified may result in hazardous radiation exposure.*
- *To prevent direct exposure to the laser beam, do not try to open the enclosure.*

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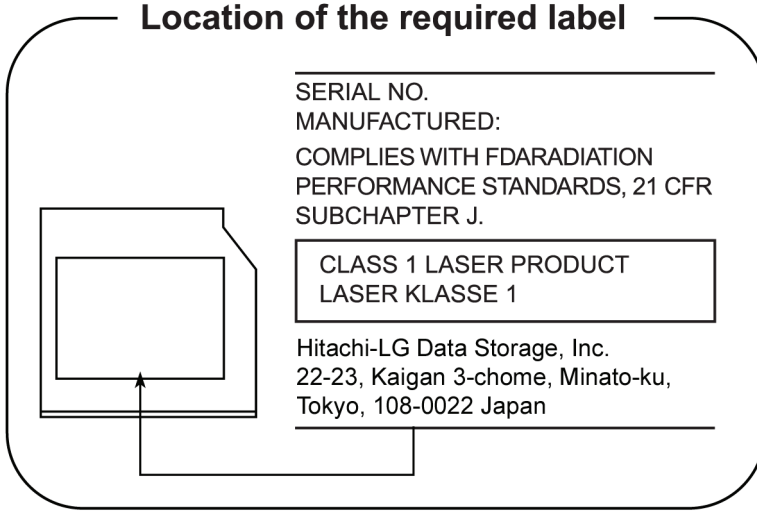
# Hitach-LG Data Storage

## DVD Super Multi GT20N/GT20F with Labelflash™

- *The DVD Super Multi drive employs a laser system. To ensure proper use of this product, please read this instruction manual carefully and retain for future reference. Should the unit ever require maintenance, contact an authorized service location.*
- *Use of controls, adjustments or the performance of procedures other than those specified may result in hazardous radiation exposure.*
- *To prevent direct exposure to the laser beam, do not try to open the enclosure.*

**Location of the required label**

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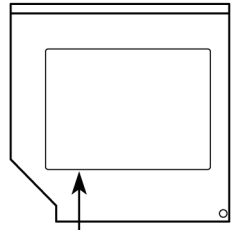
# TOSHIBA SAMSUNG STORAGE TECHNOLOGY

## DVD Super Multi TS-L633C/TS-L633Y

- *THIS DVD WRITABLE DRIVE EMPLOYS A LASER SYSTEM TO ENSURE PROPER USE OF THIS PRODUCT, PLEASE READ THIS INSTRUCTION MANUAL CAREFULLY AND RETAIN FOR FUTURE REFERENCE. SHOULD THE UNIT EVER REQUIRE MAINTENANCE, CONTACT AN AUTHORIZED SERVICE LOCATION-SEE SERVICE PROCEDURE.*
- *USE OF CONTROLS OR ADJUSTMENTS OR THE PERFORMANCE OF PROCEDURES OTHER THAN THOSE SPECIFIED HEREIN MAY RESULT IN HAZARDOUS RADIATION EXPOSURE.*
- *TO PREVENT DIRECT EXPOSURE TO LASER BEAM, DO NOT TRY TO OPEN THE ENCLOSURE.*

**Location of the required label**



PRODUCT IS CERTIFIED BY THE MANUFACTURER TO COMPLY WITH DHHS RULES 21 CFR SUBCHAPTER J APPLICABLE AT THE DATE OF MANUFACTURE.

MANUFACTURED:

Toshiba Samsung Storage Technology Korea Corporation.
14F, Bldg. No.102, Digital Empire
2,486-1, Sin-dong, yeongtong-gu,
Suwon-si, Gyeonggi-do, Korea 443-734.

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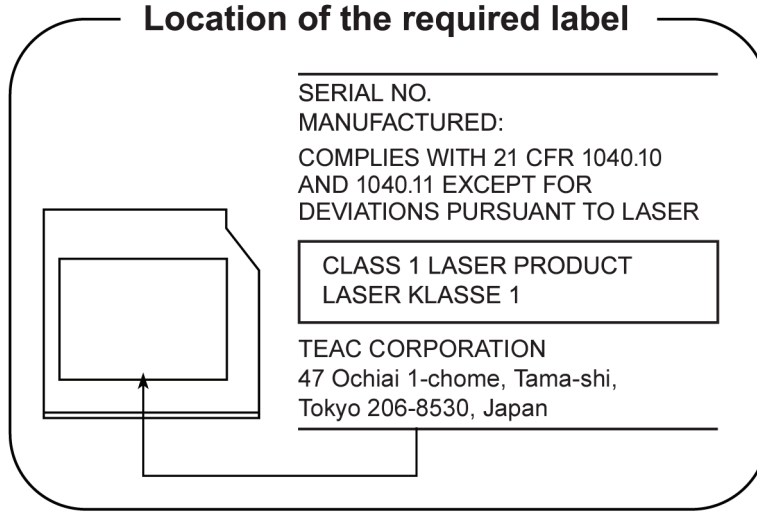
## TEAC

### *DVD Super Multi DV-W28S-VTG/DV-W28S-VTH*

- *The DVD Super Multi drive employs a laser system. To ensure proper use of this product, please read this instruction manual carefully and retain for future reference. Should the unit ever require maintenance, contact an authorized service location.*
- *Use of controls, adjustments or the performance of procedures other than those specified may result in hazardous radiation exposure.*
- *To prevent direct exposure to the laser beam, do not try to open the enclosure.*




### *Using WinDVD BD for TOSHIBA*

Do not sleep or hibernate PC while WinDVD BD for TOSHIBA is running. When you need it, exit WinDVD BD for TOSHIBA in advance.

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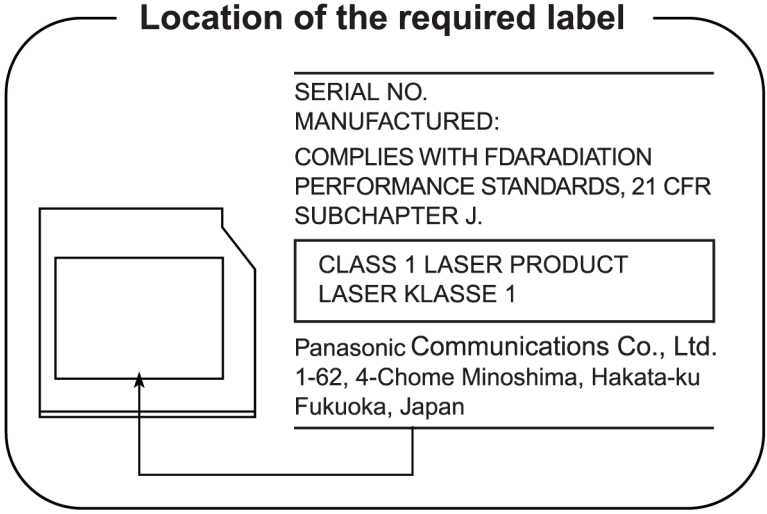
# Panasonic

## DVD Super Multi UJ890AD/UJ890ED with Labelflash™

- *The DVD Super Multi drive employs a laser system. To ensure proper use of this product, please read this instruction manual carefully and retain for future reference. Should the unit ever require maintenance, contact an authorized service location.*
- *Use of controls, adjustments or the performance of procedures other than those specified may result in hazardous radiation exposure.*
- *To prevent direct exposure to the laser beam, do not try to open the enclosure.*

**Location of the required label**

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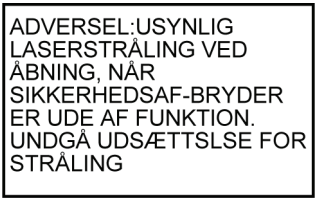
# International Precautions

**CAUTION:** This appliance contains a laser system and is classified as a "CLASS 1 LASER PRODUCT." To use this model properly, read the instruction manual carefully and keep this manual for your future reference. In case of any trouble with this model, please contact your nearest "AUTHORIZED service station." To prevent direct exposure to the laser beam, do not try to open the enclosure.

**VORSICHT:** Dieses Gerät enthält ein Laser-System und ist als "LASERSCHUTZKLASSE 1 PRODUKT" klassifiziert. Für den richtigen Gebrauch dieses Modells lesen Sie bitte die Bedienungsanleitung sorgfältig durch und bewahren diese bitte als Referenz auf. Falls Probleme mit diesem Modell auftreten, benachrichtigen Sie bitte die nächste "autorisierte Service-Vertretung". Um einen direkten Kontakt mit dem Laserstrahl zu vermeiden darf das Gerät nicht geöffnet werden.




**ADVARSEL:** Denne mærking er anbragt udvendigt på apparatet og indikerer, at apparatet arbejder med laserstråler af klasse 1, hviket betyder, at der anvendes laserstrlier af svageste klasse, og at man ikke på apparatets yderside kan bilve udsat for utilladellg kraftig stråling.

APPARATET BOR KUN ÅBNES AF FAGFOLK MED SÆRLIGT KENDSKAB TIL APPARATER MED LASERSTRÅLER!

Indvendigt i apparatet er anbragt den her gengivne advarselsmækning, som advarer imod at foretage sådanne indgreb i apparatet, at man kan komme til at udsatte sig for laserstråling.

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**OBS!** Apparaten innehåller laserkomponent som avger laserstråining överstigande gränsen för laserklass 1.

**VAROITUS.** Suojakoteloa si saa avata. Laite sisältää laserdiodin, joka lähetää näkymätöntä silmilie vaarallista lasersäteilyä.

**CAUTION:** USE OF CONTROLS OR ADJUSTMENTS OR PERFORMANCE OF PROCEDURES OTHER THAN THOSE SPECIFIED IN THE OWNER'S MANUAL MAY RESULT IN HAZARDOUS RADIATION EXPOSURE.

**VORSICHT:** DIE VERWENDUNG VON ANDEREN STEUERUNGEN ODER EINSTELLUNGEN ODER DAS DURCHFÜHREN VON ANDEREN VORGÄNGEN ALS IN DER BEDIENUNGSANLEITUNG BESCHRIEBEN KÖNNEN GEFÄHRLICHE STRAHLENEXPOSITIONEN ZUR FOLGE HABEN.

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# General Precautions

TOSHIBA computers are designed to optimize safety, minimize strain and withstand the rigors of portability. However, certain precautions should be observed to further reduce the risk of personal injury or damage to the computer.

Be certain to read the general precautions below and to note the cautions included in the text of the manual.

## Provide adequate ventilation

- Always make sure your computer and AC adaptor have adequate ventilation and are protected from overheating when the power is turned on or when an AC adaptor is connected to a power outlet (even if your computer is in Sleep Mode). In this condition, observe the following:
  - Never cover your computer or AC adaptor with any object.
  - Never place your computer or AC adaptor near a heat source, such as anelectric blanket or heater.
  - Never cover or block the air vents including those located at the base of the computer.
  - Always operate your computer on a hard flat surface. Using your computer on a carpet or other soft material can block the vents.
- Always provide sufficient space around the computer.
- Overheating your computer or AC adaptor could cause system failure, computer or AC adaptor damage or a fire, possibly resulting in serious injury.

## Creating a computer-friendly environment

Place the computer on a flat surface that is large enough for the computer and any other items you are using, such as a printer.

Leave enough space around the computer and other equipment to provide adequate ventilation. Otherwise, they may overheat.

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To keep your computer in prime operating condition, protect your work area from:

- Dust, moisture, and direct sunlight.
- Equipment that generates a strong electromagnetic field, such as stereo speakers (other than speakers that are connected to the computer) or speakerphones.
- Rapid changes in temperature or humidity and sources of temperature change such as air conditioner vents or heaters.
- Extreme heat, cold, or humidity.
- Liquids and corrosive chemicals.

## Stress injury

Carefully read the *Instruction Manual for Safety and Comfort*. It contains information on the prevention of stress injuries to your hands and wrists that can be caused by extensive keyboard use. Chapter 3, *Getting Started*, also includes information on work space design, posture and lighting that can help reduce physical stress.

## Heat injury

- Avoid prolonged physical contact with the computer. If the computer is used for long periods, its surface can become very warm. While the temperature will not feel hot to the touch, if you maintain physical contact with the computer for a long time, for example if you rest the computer on your lap or if you keep your hands on the palm rest, your skin might suffer a low-heat injury.
- If the computer has been used for a long time, avoid direct contact with the metal plate supporting the various interface ports as this can become hot.
- The surface of the AC adaptor can become hot when in use but this condition does not indicate a malfunction. If you need to transport the AC adaptor, you should disconnect it and let it cool before moving it.
- Do not lay the AC adaptor on a material that is sensitive to heat as the material could become damaged.

## Pressure or impact damage

Do not apply heavy pressure to the computer or subject it to any form of strong impact as this can damage the computer's components or otherwise cause it to malfunction.


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## ExpressCard overheating

Some PC and ExpressCards can become hot during prolonged use which may result in errors or instability in the operation of the device in question. In addition, you should also be careful when you remove a PC or ExpressCard that has been used for a long time.

## Mobile phones

Please be aware that the use of mobile phones can interfere with the audio system. The operation of the computer will not be impaired in any way, but it is recommended that a minimum distance of 30cm is maintained between the computer and a mobile phone that is in use.

## Instruction Manual for Safety and Comfort

All important information on the safe and proper use of this computer is described in the enclosed Instruction Manual for Safety and Comfort. Be sure to read it before using the computer.

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# Preface

Congratulations on your purchase of the TOSHIBA Satellite P500 / Satellite P505 / Satellite P507, Qosmio X505, Qosmio X500, Qosmio G60, Satellite P500D / Satellite P505D / Satellite P507D Series Series computer. This powerful notebook computer provides excellent expansion capability, including multimedia devices, and it is designed to provide years of reliable, high-performance computing.

This manual tells you how to set up and begin using your TOSHIBA Satellite P500 / Satellite P505 / Satellite P507, Qosmio X505, Qosmio X500, Qosmio G60, Satellite P500D / Satellite P505D / Satellite P507D Series Series computer. It also provides detailed information on configuring your computer, basic operations and care, using optional devices and troubleshooting.

If you are a new user of computers or if you're new to portable computing, first read over the *Introduction* and *The Grand Tour* chapters to familiarize yourself with the computer's features, components and accessory devices. Then read *Getting Started* for step-by-step instructions on setting up your computer.

If you are an experienced computer user, please continue reading the preface to learn how this manual is organized, then become acquainted with this manual by browsing through its pages. Be sure to look over the *Specifications* section of the Introduction, to learn about features that are uncommon or unique to the computer. If you are going to install ExpressCards or connect external devices such as a monitor, be sure to read Chapter 8, *Optional Devices*.

## Manual contents

This manual is composed of the following nine chapters, five appendixes, a glossary and an index.

Chapter 1, *Introduction*, is an overview of the computer's features, capabilities, and options.

Chapter 2, *The Grand Tour*, identifies the components of the computer and briefly explains how they function.

Chapter 3, *Getting Started*, provides a quick overview of how to begin operating your computer and gives tips on safety and designing your work area.

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Chapter 4, *Operating Basics*, includes instructions on using the following devices: TouchPad, Sound System, optical media drives, modem, wireless communication and LAN. It also provides tips on care of the computer, and CD/DVDs.

Chapter 5, *The Keyboard*, describes special keyboard functions including hot keys.

Chapter 6, *Power and Power-Up Modes*, gives details on the computer's power resources and battery save modes.

Chapter 7, *HW Setup* explains how to configure the computer using the HW Setup program.

Chapter 8, *Optional Devices*, describes the optional hardware available.

Chapter 9, *Troubleshooting*, provides helpful information on how to perform some diagnostic tests, and suggests courses of action if the computer doesn't seem to be working properly.

The *Appendices* provide technical information about your computer.

The *Glossary* defines general computer terminology and includes a list of acronyms used in the text.

The *Index* quickly directs you to the information contained in this manual.

# Conventions

This manual uses the following formats to describe, identify, and highlight terms and operating procedures.

## Abbreviations

On first appearance, and whenever necessary for clarity, abbreviations are enclosed in parenthesis following their definition. For example: Read Only Memory (ROM). Acronyms are also defined in the Glossary.

## Icons

Icons identify ports, dials, and other parts of your computer. The indicator panel also uses icons to identify the components it is providing information on.

## Keys

The keyboard keys are used in the text to describe many computer operations. A distinctive typeface identifies the key top symbols as they appear on the keyboard. For example, **Enter** identifies the Enter key.

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## Key operation

Some operations require you to simultaneously use two or more keys. We identify such operations by the key top symbols separated by a plus sign (**+**). For example, **Ctrl + C** means you must hold down **Ctrl** and at the same time press **C**. If three keys are used, hold down the first two and at the same time press the third.

| | |
|---|---|
| **ABC** | When procedures require an action such as clicking an icon or entering text, the icon's name or the text you are to type in is represented in the type face you see to the left. |

## Display

| | |
|---|---|
| ABC | Names of windows or icons or text generated by the computer that appears on its display screen is presented in the type face you see to the left. |

## Messages

Messages are used in this manual to bring important information to your attention. Each type of message is identified as shown below.

*Pay attention! A caution informs you that improper use of equipment or failure to follow instructions may cause data loss or damage your equipment.*

*Please read. A note is a hint or advice that helps you make best use of your equipment.*

*Indicates a potentially hazardous situation, which could result in death or serious injury, if you do not follow instructions.*

## Terminology

This term is defined in this document as follows:

| | |
|---|---|
| **Start** | The word "Start" refers to the button in Microsoft® Windows. |


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# Chapter 1

# Introduction

This chapter provides an equipment checklist, and it identifies the computer's features, options and accessories.

*Some of the features described in this manual may not function properly if you use an operating system that was not pre-installed by TOSHIBA.*

## Equipment checklist

Carefully unpack your computer. Save the box and packing materials for future use.

### Hardware

Check to make sure you have all the following items:

- TOSHIBA Satellite P500 / Satellite P505 / Satellite P507, Qosmio X505, Qosmio X500, Qosmio G60, Satellite P500D / Satellite P505D / Satellite P507D Series Series Portable Personal Computer
- Universal AC adaptor and power cord

*It is necessary to install the battery to use this computer. Refer to Installing the battery pack section in Chapter 3, Getting Started.*

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## Software

The following software is preinstalled:

- Windows® 7
- Microsoft Internet Explorer
- TOSHIBA Value Added Package
- TOSHIBA Hardware Setup
- TOSHIBA Supervisor Password
- TOSHIBA Assist
- TOSHIBA ConfigFree
- TOSHIBA HDD Protection
- TOSHIBA DVD PLAYER
- TOSHIBA FingerPrint Utility (FingerPrint support model only)
- TOSHIBA Disc Creator
- TOSHIBA Recovery Media Creator
- TOSHIBA Face Recognition
- WinDVD BD for TOSHIBA
- Corel MovieFactory® for TOSHIBA
- TOSHIBA PC Health Monitor
- TOSHIBA USB Sleep and Charge Utility
- TOSHIBA eco Utility
- Online Manual

Other software may be preinstalled dependant on the model purchased.

### *Documentation*

- TOSHIBA Satellite P500 / Satellite P505 / Satellite P507, Qosmio X505, Qosmio X500, Qosmio G60, Satellite P500D / Satellite P505D / Satellite P507D Series Series Personal Computer User Information Guide
- International Limited Warranty (ILW) Instruction (This instruction is included only with computers sold in ILW supported areas.)
- Instruction Manual for Safety and Comfort
- End User License Agreement

*If any of the items are missing or damaged, contact your dealer immediately.*


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# Features

Please visit your region's web site for the configuration details of the model that you have purchased.

## Processor

| | |
|---|---|
| **Built-in** | Your computer is equipped with one processor and processor type varies depending on model. To check which type of processor is included in your model, open the TOSHIBA PC Diagnostic Tool Utility by clicking **Start** → **All programs** → **TOSHIBA** → **Utilities** → **TOSHIBA PC diagnostic Tool**. |
| **Chipset** | Depends on the model you purchased.<br>Mobile Intel® HM55/HM57/PM55/PM57/GM45/ PM45 Express Chipset<br>AMD RS880MC/RS880M/RX881 Chipset |

### Disclaimer (CPU)*1

For more information regarding CPU, please refer to the Disclaimers section in Appendix E or click the *1 above.

## Memory

| | |
|---|---|
| **Slots** | PC2-6400 or PC3-8500 1GB, 2GB, 4GB memory modules can be installed in the two memory slots. Maximum system memory size and speed depend on the model you purchased. |

### Disclaimer (Memory (Main System))*2

For more information regarding Memory (Main System), please refer to the Disclaimers section in Appendix E or click the *2 above.


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| | |
|---|---|
| **Video RAM** | Video RAM depends on the model you purchased.<br>Mobile Intel® GM45 Express Chipset model: Video RAM capacity shares with main memory, and the proportion depends on Dynamic Video Memory Technology.<br>Mobile Intel® GM45 Express Chipset model in graphic chip by NVIDIA® GeForce® G 210M: External 512MB<br>Mobile Intel® GM45 Express Chipset model in graphic chip by NVIDIA® GeForce® GT 230M: External 1GB<br>Mobile Intel® HM55 Express Chipset model in graphic chip by NVIDIA® GeForce® GT 330M: External 512MB<br>Mobile Intel® HM55 Express Chipset model in graphic chip by NVIDIA® GeForce® GT 330M: External 1GB<br>Mobile Intel® PM55/PM57 Express Chipset model in graphic by NVIDIA® GeForce® GTS 250M: External 1GB<br>Mobile Intel® PM55/PM57 Express Chipset model in graphic by NVIDIA® GeForce® GTS 360M: External 1GB<br>AMD M780G Chipset model/<br>AMD M780V Chipset model/<br>AMD M880G Chipset model/<br>AMD M860G Chipset model:<br>Video RAM capacity shares with main memory, and the proportion depends on ATI HyperMemory™.<br>AMD M780G Chipset model/<br>AMD M880G Chipset model/<br>AMD M870 Chipset model in graphic chip by ATI Mobility Radeon™ HD 4570: External 512MB<br>AMD M780G Chipset model/<br>AMD M880G Chipset model/<br>AMD M870 Chipset model in graphic chip by ATI Mobility Radeon™ HD 4650: External 1GB |

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## Power

| | |
|---|---|
| **Battery Pack** | Your computer is powered by a rechargeable lithium-ion battery pack. |

### Disclaimer (Battery Life)*3

For more information regarding Battery Life, please refer to the Disclaimers section in Appendix E or click the *3 above.

| | |
|---|---|
| **RTC Battery** | The internal RTC battery backs up the Real Time Clock and calendar. |
| **AC Adaptor** | The universal AC adaptor provides power to the system and recharges the batteries when they are low. It comes with a detachable power cord.<br>Because it is universal, it can receive a range of AC voltage from 100 to 240 volts; however, the output current varies among different models. Using the wrong model can damage your computer. Refer to the *AC adaptor* section in Chapter 2, *The Grand Tour*. |

## Disks

| | |
|---|---|
| **Solid State Drive** | Depends on the model you purchased.<br>■ 64GB |
| **Hard disk Drive** | Depends on the model you purchased.<br>■ 160GB<br>■ 200GB<br>■ 250GB<br>■ 320GB<br>■ 400GB<br>■ 500GB<br>■ 640GB |

*Additional hard disk drive sizes may be introduced.*


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| | |
|---|---|
| **BD-R/RE drive with Labelflash™** | Some models are equipped with a full-size BD-R/RE drive module that lets you record data to rewritable CD/DVD/BDs. It reads BD-ROM discs at maximum 6 speed, BD-ROM (DL) discs at maximum 6 speed, DVD-ROM's at maximum 8 speed and CD-ROM's at maximum 24 speed. It writes CD-R's at up to 24 speed, CD-RW's at up to 4 speed, DVD-R's at maximum 8 speed, DVD-RW's at maximum 6 speed. DVD+R's at maximum 8 speed, DVD+RW's at maximum 8 speed, DVD+R(DL) discs at maximum 4 speed and DVD-R(DL) discs at maximun 4 speed and DVD-RAM discs at maximum 5 speed. BD-R discs at maximum 6 speed, BD-R (DL) discs at maximum 4 speed, BD-RE discs at maximum 2 speed, and BD-RE (DL) discs at maximum 2 speed. It supports the following formats:<br>■ BD-ROM<br>■ BD-ROM (DL)<br>■ BD-R<br>■ BD-R (DL)<br>■ BD-RE<br>■ BD-RE (DL)<br>■ DVD-ROM<br>■ DVD-Video<br>■ DVD-R<br>■ DVD-RW<br>■ DVD+R<br>■ DVD+RW<br>■ DVD-RAM<br>■ DVD+R DL<br>■ DVD-R DL<br>■ CD-DA<br>■ CD-Text<br>■ Photo CD (single/multi-session)<br>■ CD-ROM Mode 1, Mode 2<br>■ CD-ROMXA Mode 2 (Form1, Form2)<br>■ Enhanced CD (CD-EXTRA)<br>■ CD-G (Audio CD only)<br>■ Addressing Method 2 |

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| | |
|---|---|
| **BD Combo drive with Labelflash™** | Some models are equipped with a full-size BD Combo drive module that lets you record data to rewritable CD/DVDs. It reads BD-ROM discs at maximum 6 speed, BD-ROM (DL) discs at maximum 6 speed, DVD-ROM's at maximum 8 speed and CD-ROM's at maximum 24 speed. It writes CD-R's at up to 24 speed, CD-RW's at up to 4 speed, DVD-R's at maximum 8 speed, DVD-RW's at maximum 6 speed. DVD+R's at maximum 8 speed, DVD+RW's at maximum 8 speed, DVD+R(DL) discs at maximum 4 speed and DVD-R(DL) discs at maximun 4 speed and DVD-RAM discs at maximum 5 speed. It supports the following formats:<br>■ BD-ROM<br>■ BD-ROM (DL)<br>■ BD-R<br>■ BD-R (DL)<br>■ BD-RE<br>■ BD-RE (DL)<br>■ DVD-ROM<br>■ DVD-Video<br>■ DVD-R<br>■ DVD-RW<br>■ DVD+R<br>■ DVD+RW<br>■ DVD-RAM<br>■ DVD+R DL<br>■ DVD-R DL<br>■ CD-DA<br>■ CD-Text<br>■ Photo CD (single/multi-session)<br>■ CD-ROM Mode 1, Mode 2<br>■ CD-ROMXA Mode 2 (Form1, Form2)<br>■ Enhanced CD (CD-EXTRA)<br>■ CD-G (Audio CD only)<br>■ Addressing Method 2 |

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| | |
|---|---|
| **DVD Super Multi drive** | Some models are equipped with a full-size DVD Super Multi drive module that lets you record data to rewritable CD/DVDs. It reads DVD-ROM's at maximum 8 speed and CD-ROM's at maximum 24 speed. It writes CD-R's at up to 24 speed, CD-RW's at up to 24 speed, DVD-R's at maximum 8 speed, DVD-RW's at maximum 6 speed. DVD+R's at maximum 8 speed, DVD+RW's at maximum 8 speed, DVD+R(DL) discs at maximum 6 speed and DVD-R(DL) discs at maximun 6 speed and DVD-RAM discs at maximum 5 speed. It supports the following formats:<br>■ DVD-ROM<br>■ DVD-Video<br>■ DVD-R<br>■ DVD-RW<br>■ DVD+R<br>■ DVD+RW<br>■ DVD-RAM<br>■ DVD+R DL<br>■ DVD-R DL<br>■ CD-DA<br>■ CD-Text<br>■ Photo CD (single/multi-session)<br>■ CD-ROM Mode 1, Mode 2<br>■ CD-ROMXA Mode 2 (Form1, Form2)<br>■ Enhanced CD (CD-EXTRA)<br>■ CD-G (Audio CD only)<br>■ Addressing Method 2 |

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## Display

The computer's LCD panel supports high-resolution video graphics. The screen can be set at a wide range of viewing angles for maximum comfort and readability.

| | |
|---|---|
| **Built-In** | Thin-film transistor color LCD is available in two sizes:<br>18.4" wide, 1680 horizontal x 945 vertical pixels<br>18.4" wide, 1920 horizontal x 1080 vertical pixels |

### Disclaimer (LCD)*4

For more information regarding LCD, please refer to the Disclaimers section in Appendix E or click the *4 above.

| | |
|---|---|
| **Graphics Controller** | Graphics controller maximizes display performance. Refer to *Display Controller* section in Appendix B, *Display Controller* for more information. |

### Disclaimer (Graphics Processor Unit)*5

For more information regarding Graphics Processor Unit, please refer to the Disclaimers section in Appendix E or click the *5 above.

## Keyboard

| | |
|---|---|
| **Built-In** | TOSHIBA keyboard, 104 keys or 105 keys with numeric keypad, compatible with IBM enhanced keyboard, dedicated cursor control, and keys. Refer to Chapter 5, *The Keyboard*, for details. |

## Pointing Device

| | |
|---|---|
| **Built-In TouchPad** | A TouchPad and control buttons in the palm rest enable control of the on-screen pointer and scrolling of windows. |

## Ports

| | |
|---|---|
| **External Monitor** | This 15-pin port lets you connect an external video display. |
| **HDMI** | This port allows you to connect external display/ audio devices. (Provided with some models) |

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| | |
|---|---|
| **Universal Serial Bus (USB 2.0)** | The computer has Universal Serial Bus ports that comply with the USB 2.0 standard, which enables data transfer speeds 40 times faster than the USB 1.1 standard. (The ports also support USB 1.1.) Ports with the icon ( ⚡ ) have USB Sleep and Charge function. |
| **eSATA/USB combo port** | eSATA/USB combo port port supports the USB 2.0 and the eSATA function. |
| **i.LINK (IEEE1394a)** | This port enables high-speed data transfer directly from external devices such as digital video cameras. |
| **TV In** | This port allows you to connect a coaxial cable for viewing cable TV on your computer.<br>(Depends on the model you purchased) |
| **Infrared receiver window** | This window receives signals from the remote control which is provided with your computer.<br>(Depends on the model you purchased) |

## *Slots*

| | |
|---|---|
| **ExpressCard** | The ExpressCard expansion slot that can accommodate two standard module formats; an ExpressCard/34 module and an ExpressCard/54 module. An ExpressCard module is a small add-in card technology based on the PCI Express and Universal Serial Bus (USB) interfaces. |
| **Multiple Digital Media Card Slot** | Supports SD/SDHC memory card, MMC, MEMORY STICK, MEMORY STICK PRO and xD Picture card. |

## *Multimedia*

| | |
|---|---|
| **Web Camera** | Record/Send still or video images with this integrated webcam.<br>(provided with some models) |
| **Sound System** | A Windows Sound System that provides speakers as well as jacks for an external microphone and headphones. |

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| | |
|---|---|
| **Headphone(S/P DIF) jack** | This jack outputs analog audio signals. This jack can be used also as S/P DIF jack and enables connection of optical digital correspondence apparatus. |
| **Microphone Jack** | A 3.5 mm mini microphone jack enables connection of a three-conductor mini jack for monaural microphone input. |

## *Communications*

| | |
|---|---|
| **Modem** | Where present, it provides capability for data and fax communication. It supports V.90 (V.92). The speed of data transfer and fax communication depends on the analog telephone line conditions. The computer has a modem jack for connection to a telephone line. Both V.90 and V.92 are supported only in the USA, Canada, Australia. V.90 is available in other regions.<br>(Provided with some models) |
| **LAN** | The computer is equipped with a LAN card that supports Fast Ethernet LAN (100 Mbit/s, 100BASE-TX) or Gigabit Ethernet LAN (1 Gbit/s, 1000BASE-T). It is preinstalled as a standard device in some markets.<br>(depending on model you purchased) |
| **Wireless LAN** | Where present, it supports the A,B,G and N standards but it is compatible with other LAN systems based on Direct Sequence Spread Spectrum / Orthogonal Frequency Division Multiplexing radio technology that complies with the IEEE 802.11 Standard.<br>■ Automatic Transmit Rate Select mechanism in the transmit range of 54, 48, 36, 24, 18, 12, 9 and 6 Mbit/s. (IEEE 802.11a/g)<br>■ Automatic Transmit Rate Select mechanism in the transmit range of 11, 5.5, 2 and 1 Mbit/s. (IEEE 802.11b)<br>■ Roaming over multiple channels<br>■ Card Power Management<br>■ Wired Equivalent Privacy (WEP) data encryption, based on 128 bit encryption algorithm.<br>■ Advanced Encryption Standard (AES) data encryption, based on 128 bit encryption algorithm. |

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*The transmission speed over the wireless LAN, and the distance over which the wireless LAN can reach, may vary depending on surrounding electromagnetic environment, obstacles, access point design and configuration, client design and software/hardware configurations. The transmission rate described is the theoretical maximum speed as specified under the appropriate standard - the actual transmission speed will be lower than the theoretical maximum speed.*

### *Disclaimer (Wireless LAN)*6*

For more information regarding Wireless LAN, please refer to the Disclaimers section in Appendix E or click the *6 above.

| | |
|---|---|
| **Bluetooth** | Some computers in this series are equipped with Bluetooth functions. Bluetooth wireless technology eliminates the need for cables between electronic devices such as computers and printers. Bluetooth provides fast, reliable, and secure wireless communication in a small space. (Provided with some models) |
| **Wireless Communication Switch** | This switch turns the Wireless LAN and Bluetooth function on and off.<br>(Provided with some models) |

### *Security*

| | |
|---|---|
| **Security lock slot** | Connects an optional security lock to anchor the computer to a desk or other large object. |
| **Password** | Power-on password protection<br>HDD password protection<br>Two level password architecture<br>Fingerprint authentication (not available on all models) |

## Special features

The following features are either unique to TOSHIBA computers or are advanced features, which make the computer more convenient to use.

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| | |
|---|---|
| **Hot Keys** | Key combinations let you quickly modify the system configuration directly from the keyboard without running a system configuration program. |
| **Instant Security** | The hot key function **Fn + F1** blanks the screen and disables the computer, providing data security. |
| **Display Automatic Power Off** *1 | This feature automatically cuts off power to the internal display when there is no keyboard input for a specified time. Power is restored when any key is pressed.<br>This can be specified in Power Options. |
| **HDD Automatic Power Off** *1 | This feature automatically cuts off power to the hard disc drive when it is not accessed for a specified time. Power is restored when the hard disc is accessed.<br>This can be specified in Power Options. |
| **System Automatic Sleep Mode/ Hibernation** *1 | This feature automatically shuts down the system into Sleep Mode or Hibernation Mode when there is no input or hardware access for a specified time.<br>This can be specified in Power Options. |
| **Intelligent Power Supply** *1 | A microprocessor in the computer's intelligent power supply detects the battery's charge and calculates the remaining battery capacity. It also protects electronic components from abnormal conditions, such as voltage overload from an AC adaptor.<br>This can be specified in Power Options. |
| **Battery Save Mode** *1 | This feature lets you save battery power.<br>This can be specified in Power Options. |
| **Panel Power On/Off** *1 | This feature turns power to the computer off when the display panel is closed and turns it back on when the panel is opened.<br>This can be specified in Power Options. |
| **Low Battery Automatic Hibernation** *1 | When battery power is exhausted to the point that computer operation cannot be continued, the system automatically enters Hibernation Mode and shuts down.<br>This can be specified in Power Options. |

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| | |
|---|---|
| **Hibernation** | This feature lets you turn off the power without exiting from your software. The contents of main memory are saved to the hard disk so that when you turn on the power again, you can continue working right where you left off. Refer to the *Turning off the power* section in Chapter 3, *Getting Started*, for details. |
| **Sleep Mode** | If you have to interrupt your work, you can turn off the power without exiting from your software. Data is maintained in the computer's main memory so that when you turn on the power again, you can continue working right where you left off. |

*1 Click , ***Control Panel***, ***System and Security***, and then click ***Power Options***.

| | |
|---|---|
| **USB Sleep and Charge function** | This feature allows you to charge USB-compatible external devices such as mobile phones or portable digital music players via the USB port when your computer is in Sleep Mode, Hibernation Mode, or in the shutdown state.<br>This function is worked by the USB Sleep and Charge Utility. For more information, please refer to *USB Sleep and Charge function* in Chapter 4, *Operating Basics*. |

# TOSHIBA Value Added Package

This section describes the TOSHIBA Component features pre-installed on the computer.

| | |
|---|---|
| **TOSHIBA Power Saver** | TOSHIBA Power Saver provides you with the features of more various power supply managements. |
| **TOSHIBA Zooming Utility** | This utility allows you to enlarge or reduce the icon size on the Windows Desktop, or the zoom factor associated with specific supported applications. |
| **TOSHIBA PC Diagnostic Tool** | The TOSHIBA PC Diagnostic Tool will display basic system configuration information and allow the functionality of some of the computer's built-in hardware devices to be tested. |

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| | |
|---|---|
| **TOSHIBA Flash Cards** | This utility supports the following functions.<br>■ Hot key function<br>■ TOSHIBA utility launcher function |
| **TOSHIBA Components Common Driver** | TOSHIBA Components Common Driver contains the module required for the utility which TOSHIBA offers. |
| **TOSHIBA Accessibility** | The TOSHIBA Accessibility utility provides support to movement impaired users when they need to use the TOSHIBA Hot-key functions. In use, the utility allows you to make the **Fn** key 'sticky', that is you can press it once, release it, and then press one of the **'F'** keys in order to access its specific function. When set, the **Fn** key will remain active until another key is pressed. |
| **TOSHIBA Button Support** | This utility controls the button operation of the computer.<br>The starting application from the button can be changed. |

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# Utilities and Applications

This section describes pre-installed utilities and tells how to start them. For details on operations, refer to each utility's online manual, help files or readme.txt files.

| | |
|---|---|
| **TOSHIBA Assist** | TOSHIBA Assist is a graphical user interface that provides easy access to help and services. |
| **HW Setup** | This program lets you customize your hardware settings according to the way you work with your computer and the peripherals you use. To start the utility, double click the **TOSHIBA Assist** on your desktop, select **OPTIMIZE** tab, and click **TOSHIBA Hardware Settings**. |
| **Power On Password** | Two levels of password security, supervisor and user, are available to prevent unauthorized access to your computer.<br>To register a supervisor password, double click the **TOSHIBA Assist** on your desktop select the **SECURE** tab and start the **Supervisor password** utility.<br>To set a user password, select the **SECURE** tab on TOSHIBA Assist, then start the **User password** utility. On the **Password** tab you can register a user password. |
| **TOSHIBA Disc Creator** | You can create discs in several formats including audio CDs that can be played on a standard stereo CD player and data discs to store the files and folders on your hard disk drive. This software can be used on a model with a CD-RW/DVD-ROM drive, DVD Super Multi drive. |
| **TOSHIBA DVD-RAM Utility** | TOSHIBA DVD-RAM Utility has a Physical Format function and Write-Protect function to DVD-RAM.<br>This utility is contained in the TOSHIBA Disc Creator setup module.<br>To run TOSHIBA DVD-RAM Utility, click , select **All Programs**, **TOSHIBA**, **CD&DVD Applications**, and then click **DVD-RAM Utility**. |

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| | |
|---|---|
| **WinDVD BD for TOSHIBA** | This software is provided for playback of Blu-ray Disc. It has an on-screen interface and functions.<br>To run WinDVD BD for TOSHIBA, click → **All Programs** → **InterVideo WinDVD** → **WinDVD BD for TOSHIBA**. |
| **Corel DVD MovieFactory® for TOSHIBA** | You can edit digital video and make a DVD-Video and support Label Flash function. |

*The availability of Label Flash function depends on the model you purchased.*

| | |
|---|---|
| **FingerPrint utility** | This product has a fingerprint utility installed for the purpose of enrolling and recognizing fingerprints. (depending on the model purchased.) By enrolling the ID and password to the fingerprint authentication device, it is no longer necessary to input the password from the keyboard. Just by swiping the finger against the fingerprint sensor, the following functions will be enabled:<br>■ Log-on to Windows and access a security enabled homepage through IE (Internet Explorer).<br>■ Files and folders can be encrypted/decrypted and third party access to them prevented.<br>■ Disable the password-protected screensaver when returning from power-saving (Sleep) mode.<br>■ System boot authentication and Single Touch Boot feature.<br>■ Power on Security and Single Sign On feature. |
| **TOSHIBA HDD/SSD Alert** | The TOSHIBA HDD/SSD Alert includes wizard functions to monitor the Disk Drive operating status and execute system backup. |
| **TOSHIBA DVD PLAYER** | The DVD PLAYER is used to play DVD Video. It has an on-screen interface and functions. |

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| | |
|---|---|
| **TOSHIBA ConfigFree** | ConfigFree is a suite of utilities to allow easy control of communication devices and network connections. ConfigFree also allows you to find communication problems and create profiles for easy switching between location and communication networks.<br><br>To run ConfigFree, click , select **All Programs**, **TOSHIBA** and then click **ConfigFree**. |
| **TOSHIBA HDD Protection** | This feature uses the acceleration sensor built in the computer to detect vibration and shocks, and automatically moves the hard disk drive's read/write head to a safe position in order to reduce the risk of damage that could be caused by head-to-disk contact. Refer to the *Using the Hard Disk Drive (HDD) Protection* section in Chapter 4, *Operating Basics* for details. |

*The TOSHIBA HDD Protection function does not guarantee that the hard disk drive will not be damaged.*

| | |
|---|---|
| **TOSHIBA Face Recognition** | TOSHIBA Face Recognition uses a face verification library to verify the face data of users when they log on to Windows. If the verification is successful, the user will be logged into Windows automatically. The user can thus avoid having to enter a password or the like, which makes the login process easier. |
| **TOSHIBA eco Utility** | TOSHIBA eco Utility helps you monitor your power savings by showing approximate real time power consumption. Furthermore, it shows approximate accumulated power consumption and approximate accumulated power savings when using eco mode daily, weekly, and monthly. You can track power savings by using eco mode continuously. |


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| | |
|---|---|
| **Windows Mobility Center** | This section describes the Windows Mobility Center. Mobility Center is a utility for accessing several mobile PC settings quickly in one window. A maximum of eight tiles are prepared as the operating system default. Two additional tiles are also added to your Mobility Center.<br>Installing the "TOSHIBA Extended Tiles for Windows Mobility Center" package will add the following functions.<br>■ Lock Computer:<br>Lock your computer without turning it off. This has the same function as the Lock button at the bottom of the right pane of the start menu.<br>■ TOSHIBA Assist:<br>Open the TOSHIBA Assist if it is already installed in your computer. |
| **TOSHIBA USB Sleep and Charge Utility** | This utility is able to either enable or disable the USB Sleep and Charge function.<br>This utility shows the positions of USB ports that support the USB Sleep and Charge function and displays the battery's remaining capacity.<br>To start this utility, click Start All Programs TOSHIBA Utilities USB Sleep and Charge. |

# Options

You can add a number of options to make your computer even more powerful and convenient to use. Refer to Chapter 8, *Optional Devices*, for details. The following options are available:

| | |
|---|---|
| **Memory expansion** | Two memory modules can be installed in this computer. |

*Use only compatible DDRII or DDRIII memory modules. See your TOSHIBA dealer for details.*

** The availability of DDRII or DDRIII depends on the model you purchased.*

| | |
|---|---|
| **Battery pack** | An additional battery pack can be purchased from your TOSHIBA dealer. Use it as a spare to increase your computer operating time. |
| **AC Adaptor** | If you use your computer at more than one site frequently, it may be convenient to purchase an additional AC adaptor for each site so you will not have to carry the adaptor with you. |

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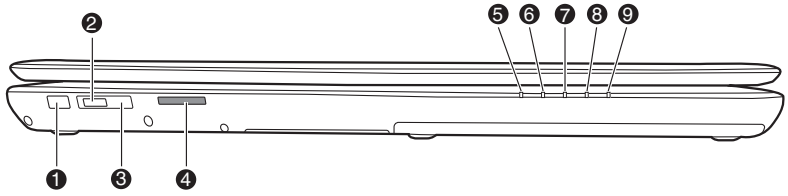
# Chapter 2

# The Grand Tour

This chapter identifies the various components of your computer. Become familiar with each component before you operate the computer.

## Front with the display closed

The following figure shows the computer's front with its display panel in the closed position.




1. Infrared Receiver Window
2. Wireless Communication Switch
3. Wireless Activity LED
4. Multiple Digital Media Card Slot
5. DC in LED
6. Power LED
7. Battery LED
8. Disk LED
9. Multiple Digital Media Card Slot LED

*The front of the computer with the display closed*

| | | |
|---|---|---|
| | **Infrared Receiver Window** | An infrared receiver window is provided with some models. This is a sensor window that receives signals from the remote control provided with your computer. |

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- *Set the wireless communication switch to off in airplanes and hospitals. Check the wireless activity indicator. It will stop glowing when the wireless communication function is off.*
- *Turn Wi-Fi and Bluetooth functionalities off when near a person who may have a cardiac pacemaker implant or other medical electric device. Radio waves may affect pacemaker or medical device operation, possibly resulting in serious injury. Follow the instruction of your medical device when using any Wi-Fi or Bluetooth functionality.*
- *Always turn off Wi-Fi or Bluetooth functionality if the computer is near automatic control equipment or appliances such as automatic doors or fire detectors. Radio waves can cause malfunction of such equipment, possibly resulting in serious injury.*
- *Do not use the Wi-Fi or Bluetooth functionalities near a microwave oven or in areas subject to radio interference or magnetic fields. Interference from a microwave oven or other source can disrupt Wi-Fi or Bluetooth operation.*

| | | |
|---|---|---|
| Off On | **Wireless Communication Switch** | The Wireless Communication Switch turns on the wireless networking transceiver. |
| Off On | **Wireless Activity LED** | Indicates whether the wireless LAN or Bluetooth connection is active or not.<br>(Provided with some models) |
| | **Multiple Digital Media Card Slot** | Supports SD/SDHC memory card, MMC, MEMORY STICK, MEMORY STICK PRO and xD Picture card. |
| | **DC IN LED** | The DC IN LED indicates the computer is connected to the AC adaptor and it is plugged into an AC power source. |
| | **Power LED** | The Power indicator glows blue when the computer is on. If you select Sleep Mode from Turn Off Computer, this indicator flashes orange (one second on, two seconds off) while the computer enters Sleep Mode. |
| | **Battery LED** | The Battery indicator shows the condition of the battery's charge: Blue indicates a full charge, orange indicates that the battery is charging and flashing orange indicates a low battery charge. Refer to Chapter 6, *Power and Power-Up Modes*. |

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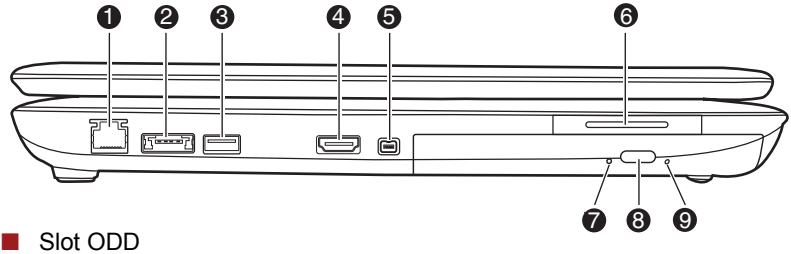
| | |
|---|---|
| **Disk LED** | Disk LED indicates that the hard disk drive or optical disc drive is being accessed. |
| **Multiple Digital Media Card Slot LED** | Multiple Digital Media Card Slot LED lights up when the Multiple Digital Media Card Slot is accessed.<br>(Provided with some models) |

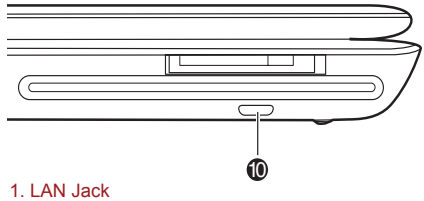
# Left side

The following figure shows the computer's left side.

- Tray ODD




- Slot ODD




1. LAN Jack
2. eSATA/USB Combo Port
3. Universal Serial Bus (USB 2.0) Port
4. HDMI Port
5. i.LINK (IEEE 1394a) Port
6. Express Card Slot
7. ODD Indicator (Tray ODD)
8. Eject Button (Tray ODD)
9. Emergency Eject Hole (Tray ODD)
10. Eject Button (Slot ODD)

*The left side of the computer*

| | |
|---|---|
| **LAN Jack** | This jack lets you connect to a LAN. The adaptor has built-in support for Fast Ethernet LAN or Giga bit Ethernet. (Depends on the model you purchased) Refer to Chapter 4, *Operating Basics*, for details. |

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- *Do not connect any cable other than a LAN cable to the LAN jack. It could cause damage or malfunction.*
- *Do not connect the LAN cable to a power supply. It could cause damage or malfunction.*

| | | |
|---|---|---|
| eSATA/ | **eSATA/USB Combo Port** | The eSATA/USB combo port supports the USB 2.0 and eSATA functions. Ports with the icon ( ) have USB Sleep and Charge function. |
| | **Universal Serial Bus (USB 2.0) Port** | The Universal Serial Bus Port complies with the USB 2.0 standard. |
| HDMI | **HDMI Port** | This port allows you to connect digitally to an HDTV or home theater receiver. |
| S400 | **i.LINK (IEEE1394a) Port** | This port allows you to connect an external device, such as a digital video camera, for highspeed data transfer.<br>(Provided with some models) |
| | **ExpressCard Slot** | This slot allows you to insert an ExpressCard. An ExpressCard is a small, modular add-in card technology based on PCI Express and the Universal Serial Bus (USB) interface. The maximum transmission rate is 2.5Gbps. ExpressCard/34 and ExpressCard/54 types are supported. |

*Keep foreign metal objects, such as screws, staples and paper clips, out of the ExpressCard slot. Foreign metal objects can create a short circuit, which can cause damage and fire, possibly resulting in serious injury.*

| | |
|---|---|
| **ODD Indicator (Tray ODD)** | The ODD indicator glows amber when thecomputer accesses the optical disc drive. |
| **Eject Button (Tray ODD, Slot ODD)** | Press this button to open the ODD tray. |
| **Emergency Eject Hole (Tray ODD)** | In the event that the disc drive becomes inexplicably locked or stops responding, press this button to manually eject the ODD tray. |

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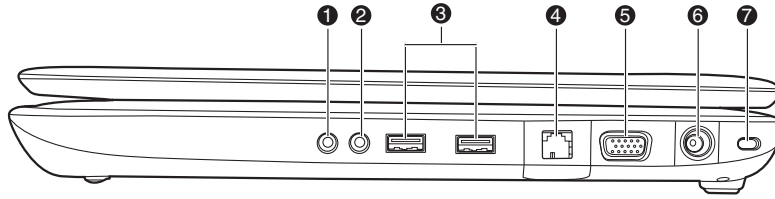
# Right side

The following figure shows the computer's right side.



1. Headphone (S/P DIF) jack
2. Microphone Jack
3. USB Serial Bus (USB 2.0) Ports
4. Modem Jack or TV In Port*
5. External Monitor Port
6. DC in 19V Jack
7. Security Lock Slot

*The right side of the computer*

* The figure shows the Modem Jack.

| | |
|---|---|
| **Headphone (S/P DIF) jack** | This jack outputs analog audio signals. This jack can be used also as S/P DIF jack and enables connection of optical digital correspondence apparatus. |
| **Microphone Jack** | A 3.5 mm mini microphone jack enables connection of a three-conductor mini jack for monaural microphone input. |
| **Universal Serial Bus (USB 2.0) Ports** | The Universal Serial Bus Ports comply with the USB 2.0 standard. |
| **Modem Jack** | The modem jack allows you to use a modular cable to connect the modem directly to a telephone line. (Depends on the model you purchased)<br>■ In case of a lightning storm, unplug the modem cable from the telephone jack.<br>■ Do not connect the modem to a digital telephone line. A digital line will damage the modem. |

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- *Connection to any communication line other than an analog phone line could cause a computer system failure.*
  - *Connect the built-in modem only to ordinary analog phone lines.*
  - *Never connect the built-in modem to a digital line (ISDN).*
  - *Never connect the built-in modem to the digital connector on a public telephone or to a digital private branch exchange (PBX).*
  - *Never connect the built-in modem to a key telephone system for residences or offices.*
- *Avoid using your computer modem with the telephone cable connected during an electrical storm. There may be a remote risk of electric shock from lightning.*

| | | |
|---|---|---|
| | **FM Antenna Jack** | A jack enables the connection of FM antenna.<br>(Depends on the model you purchased) |
| | **TV In Port** | This port allows you to connect a coaxial cable for viewing cable TV on your computer.<br>(Depends on the model you purchased) |
| | **External Monitor Port** | This 15-pin port lets you connect an external video display. |
| | **DC IN 19V Jack** | The AC adaptor connects to this socket. Use only the model of AC adaptor that comes with the computer. Using the wrong adaptor can damage your computer (Depends on the model you purchased). |
| | **Security Lock Slot** | A security cable can be attached to this port. The optional security cable anchors your computer to a desk or other large object to deter theft. |


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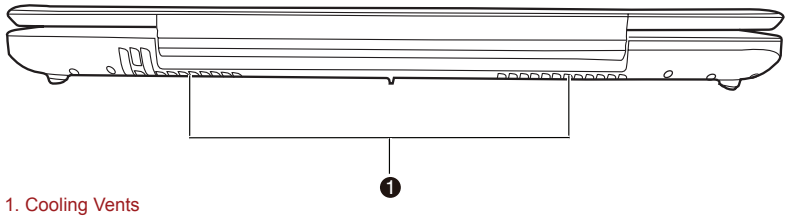
# Backside

The following figure shows the computer's back panel.




1. Cooling Vents

*The backside of the computer*

| | |
|---|---|
| **Cooling Vents** | Cooling vents help prevent the CPU from overheating. |

*Do not block the cooling vents. Make sure that foreign objects such as pins (or similar objects) are kept out of the vents, to avoid damaging the computer's circuitry.*

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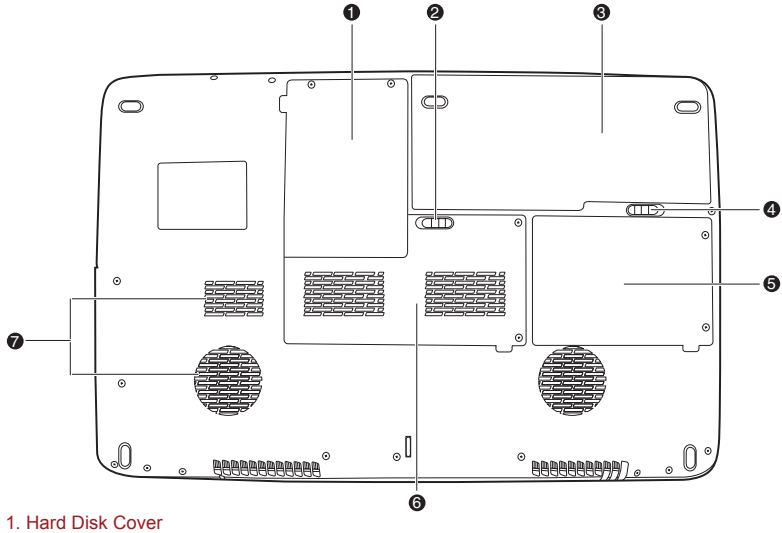
# Underside

The following figure shows the underside of the computer. Make sure the display is closed before turning over your computer.




1. Hard Disk Cover
2. Battery Pack Lock
3. Battery Pack
4. Battery Release Latch
5. Hard Disk Cover
6. Memory Module Cover
7. Cooling Vents

*The underside of the computer*

| | | |
|---|---|---|
| | **Hard Disk Cover** | This cover protects the hard disk. |
| | **Battery Pack Lock** | Slide this lock to prepare the battery pack for removal. |
| | **Battery Pack** | The battery pack powers the computer when the AC adaptor is not connected. For detailed information on the battery pack, refer to Chapter 6, *Power and Power-Up Modes*. |
| | **Battery Release Latch** | Slide and hold this latch to release the battery pack for removal. For detailed information on removing the battery pack, refer to Chapter 6, *Power and Power-Up Modes*. |

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| | |
|---|---|
| **Memory Module Cover** | This cover protects two memory module sockets -- one or two modules are pre-installed. Refer to the *Memory expansion* section in Chapter 8, *Optional Devices*. |
| **Cooling Vents** | Cooling vents help prevent the CPU from overheating. |

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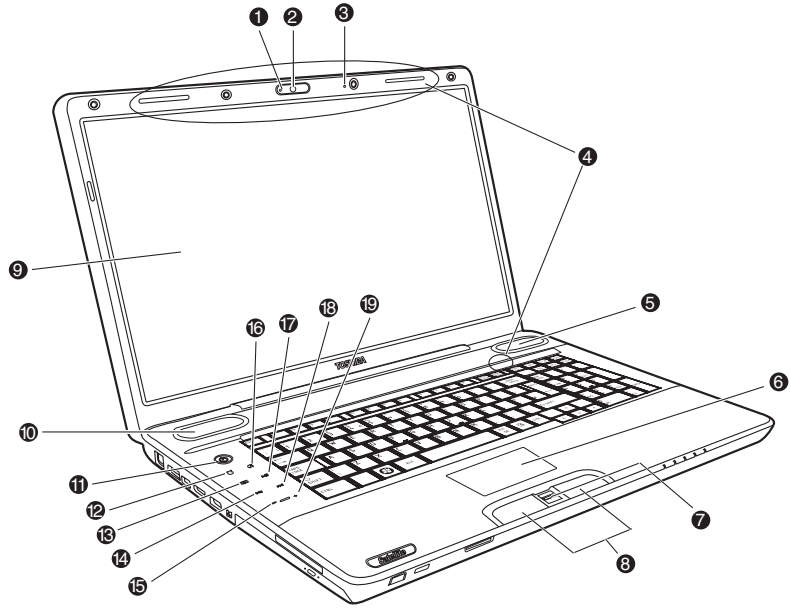
# Front with the display open

This section shows the front of the computer with the display open. Refer to the appropriate illustration for details. To open the display, lift the front of the display. Position the display at a comfortable viewing angle.



1. Web Camera LED*
2. Web Camera*
3. Built-in microphone*
4. Wireless LAN Antenna (Not shown)*
5. Speaker
6. TouchPad
7. Fingerprint Sensor*
8. TouchPad Control Buttons
9. Display Screen
10. Speaker
11. Power Button*
12. eco Button*
13. CD/DVD/BD Button*
14. Previous Button*
15. Volume Down Button*
16. Mute Button*
17. Play/Pause Button*
18. Next Button*
19. Volume Up Button*

*The front of the computer with the display open*

* Provided with some models

*Please handle your computer carefully to avoid scratching or damaging the surface.*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| | |
|---|---|
| **Web Camera LED** | The Web Camera LED indicates whether the web camera is working or not. (Provided with some models) |
| **Web Camera** | Use the web camera to take your picture or send your image to web contacts. (Provided with some models) |
| **Built-in microphone** | The microphone is used with the Web Camera to talk to other Web Camera users and to record messages on windows media. |
| **Wireless LAN Antenna** | The internal wireless LAN antenna allows you to detect Wireless Local Area Networks (WLANs) and connect to the internet. |
| **Speakers** | The speakers emit sound generated by your software as well as audio alarms, such as low battery condition, generated by the system. |
| **TouchPad** | Use the TouchPad in the center of the palm rest to control the on-screen pointer. |
| **Fingerprint Sensor** | Just by swiping the finger against the fingerprint sensor, the following functions will be enabled: Log-on to Windows and access a security-enabled homepage through IE (Internet Explorer) Files and folders can be encrypted/decrypted and third party access to them prevented. Disable the password-protected screensaver when returning from power-saving (Sleep) mode. System boot authentication and Single Touch Boot feature. Authentication of the User Password and Hard Disk Drive Password when booting up the computer. Refer to the *Using the fingerprint sensor* section in Chapter 4, *Operating Basics*. (Provided with some models) |
| **TouchPad Control Buttons** | Use the TouchPad Control Buttons to select menu items or manipulate text and graphics designated by the on-screen pointer. Refer to the *Using the TouchPad* section in Chapter 4, *Operating Basics*. |
| **Display Screen** | The LCD displays high-contrast text and graphics. Refer to Appendix B, *Display Controller*. When the computer operates on the AC adaptor, the display screen's image will be somewhat brighter than when it operates on battery power. The lower brightness level is intended to save battery power. |

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| | | |
|---|---|---|
| | **Power Button** | Turns the computer on and off, puts it into Hibernation mode, and wakes it up from Sleep mode. |
| | **eco Button** | Press this button to launch the eco application. |
| | **CD/DVD/BD Button** | Press this button to launch an application program that allows for playing of CDs, DVDs or BDs. The application that is launched differs by model: Windows Media Player/TOSHIBA DVD PLAYER/WinDVD BD for TOSHIBA. |
| | **Previous Button** | Skips backwards to the previous track, chapter or digital file. Refer to Chapter 4, *Operating Basics*, for details.<br>(Provided with some models) |
| | **Volume Down Button** | Decreases the volume of the speakers. |
| | **Mute Button** | Press this button to mute / un-mute sound. |
| | **Play/Pause Button** | Press this button to begin playing an audio CD, a DVD movie or digital audio file. This button also acts as a Pause button.<br>(Provided with some models) |
| | **Next Button** | Skips forward to the next track, chapter or digital file. Refer to Chapter 4, *Operating Basics*, for details.<br>(Provided with some models) |
| | **Volume Up Button** | Increases the volume of the speakers. |

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# Optical Disc Drive

An ATAPI interface controller is used for optical disc operation. When the computer is accessing an optical disc, an indicator on the system glows.

## Region codes for BD drive and media

Optical disc drives and their associated media are manufactured according to the specifications of three marketing regions. Region codes can be set from WinDVD BD([Region] tab in [Setup] dialogue). When you purchase BD Video, make sure it matches your drive, otherwise it will not play properly.

| Code | Region |
|---|---|
| **A** | Canada, United States, Japan, Southeast Asia, East Asia |
| **B** | Europe, Australia, New Zealand, Middle East, Africa |
| **C** | China, India, Russia |

## Writable discs

This section describes the types of writable CD/DVD/BDs. Check the specifications of your drive for the type of discs it can write. Refer to Chapter 4, *Operating Basics*.

### CDs

- CD-R discs can be written only once. The recorded data cannot be erased or changed.
- CD-RW discs can be recorded more than once. Use either 1, 2, or 4 multi speed CD-RW discs or high-speed 4- to 10-speed discs. The write speed of the ultra-speed CD-RW discs (Ultra-speed is available on the DVD-ROM & CD-R-RW drive only) is a maximum of 24-speed.

### DVDs

- DVD-R, DVD+R, DVD-R DL and DVD+R DL discs can be written only once. The recorded data cannot be erased or changed.
- DVD-RW, DVD+RW and DVD-RAM discs can be recorded more than once.

### BDs

- BD-R discs can be written only once. The recorded data cannot be erased or changed.
- BD-RE discs can be recorded more than once.

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## BD-R/RE drive

The full-size BD-R/RE drive module lets you record data to writable CD/DVD/BDs as well as run either 12 cm (4.72") or 8 cm (3.15") for Tray type, 12 cm (4.72") for Slot type CD/DVDs without using an adaptor.

*Use only round standard (12cm) discs with this slot-loading optical drive. Any other size or shape disc may not be able to be removed from the slot and may damage the system as well as the disc.*

*The read speed is slower at the centre of a disc and faster at the outer edge.*

| | |
|---|---|
| **BD read** | 6 speed (maximum) |
| **BD(DL) read** | 6 speed (maximum) |
| **BD-R write** | 6 speed (maximum) |
| **BD-R(DL) write** | 4 speed (maximum) |
| **BD-RE write** | 2 speed (maximum) |
| **BD-RE(DL) write** | 2 speed (maximum) |
| **DVD read** | 8 speed (maximum) |
| **DVD-R write** | 8 speed (maximum) |
| **DVD-RW write** | 6 speed (maximum) |
| **DVD+R write** | 8 speed (maximum) |
| **DVD+RW write** | 8 speed (maximum) |
| **DVD-R(DL) write** | 4 speed (maximum) |
| **DVD+R(DL) write** | 4 speed (maximum) |
| **DVD-RAM write** | 5 speed (maximum) |
| **CD read** | 24 speed (maximum) |
| **CD-R write** | 24 speed (maximum) |
| **CD-RW write** | 16 speed (maximum, Ultra-speed media) |

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## BD Combo drive

The full-size BD Combo drive module lets you record data to writable CD/DVDs as well as run either 12 cm (4.72") or 8 cm (3.15") for Tray type, 12 cm (4.72") for Slot type CD/DVDs without using an adaptor.

*Use only round standard (12cm) discs with this slot-loading optical drive. Any other size or shape disc may not be able to be removed from the slot and may damage the system as well as the disc.*

*The read speed is slower at the centre of a disc and faster at the outer edge.*

| | |
|---|---|
| **BD read** | 6 speed (maximum) |
| **BD(DL) read** | 6 speed (maximum) |
| **DVD read** | 8 speed (maximum) |
| **DVD-R write** | 8 speed (maximum) |
| **DVD-RW write** | 6 speed (maximum) |
| **DVD+R write** | 8 speed (maximum) |
| **DVD+RW write** | 8 speed (maximum) |
| **DVD-R(DL) write** | 4 speed (maximum) |
| **DVD+R(DL) write** | 4 speed (maximum) |
| **DVD-RAM write** | 5 speed (maximum) |
| **CD read** | 24 speed (maximum) |
| **CD-R write** | 24 speed (maximum) |
| **CD-RW write** | 16 speed (maximum, Ultra-speed media) |

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## DVD Super Multi drive

The full-size DVD Super Multi drive module lets you record data to writable CD/DVDs as well as run either 12 cm (4.72") or 8 cm (3.15") for Tray type, 12 cm (4.72") for Slot type CD/DVDs without using an adaptor.

*Use only round standard (12cm) discs with this slot-loading optical drive. Any other size or shape disc may not be able to be removed from the slot and may damage the system as well as the disc.*

*The read speed is slower at the centre of a disc and faster at the outer edge.*

| | |
|---|---|
| **DVD read** | 8 speed (maximum) |
| **DVD-R write** | 8 speed (maximum) |
| **DVD-RW write** | 6 speed (maximum) |
| **DVD+R write** | 8 speed (maximum) |
| **DVD+RW write** | 8 speed (maximum) |
| **DVD-R(DL) write** | 6 speed (maximum) |
| **DVD+R(DL) write** | 6 speed (maximum) |
| **DVD-RAM write** | 5 speed (maximum) |
| **CD read** | 24 speed (maximum) |
| **CD-R write** | 24 speed (maximum) |
| **CD-RW write** | 24 speed (maximum, Ultra-speed media) |

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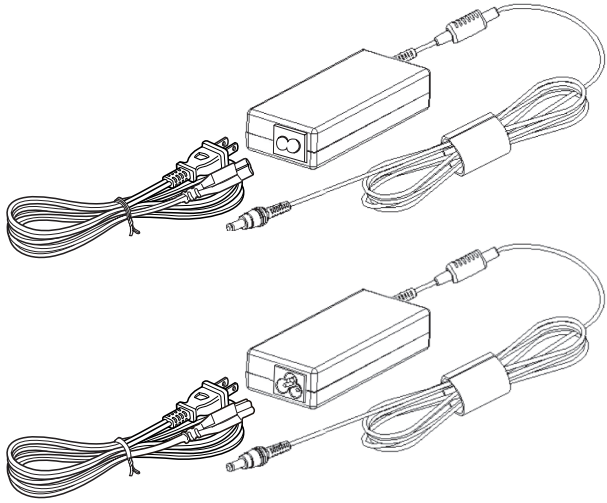
# AC adaptor

The AC adaptor converts AC power to DC power and reduces the voltage supplied to the computer. It can automatically adjust to any voltage from 100 to 240 volts and to a frequency of either 50 or 60 hertz, enabling you to use the computer in almost any country/region.

To recharge the battery, simply connect the AC adaptor to a power source and the computer. Refer to Chapter 6, *Power and Power-Up Modes*, for details.



*The AC adaptor*

- *Depending on the model in question, either a 2-pin or 3-pin adaptor/ power lead will be bundled with the computer.*
- *Do not use a 3-pin to 2-pin conversion plug.*
- *The supplied power cord conforms to safety rules and regulations in the region the product is bought and should not be used outside of this region. In order to use the adaptor/computer in other regions, you should please buy a power cord that conforms to the safety rules and regulations in that particular region.*

*Always use the TOSHIBA AC adaptor that was included with your computer, or use AC adaptors specified by TOSHIBA to avoid any risk of fire or other damage to the computer. Use of an incompatible AC adaptor could cause fire or damage to the computer possibly resulting in serious injury. TOSHIBA assumes no liability for any damage caused by use of an incompatible adaptor.*

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# Remote controller

A remote controller, which is provided with some models, enables you to perform some functions of your computer from a distance.

You can use your remote controller with Media Center to play CDs, DVDs, BDs and videos, as well as view pictures.

The remote controller helps you to control the playback of a movie with Media Center.

You can use the remote controller to:

- Navigate and control all Media Center windows.
- Control the video.
- Place the computer in and out of Sleep mode.

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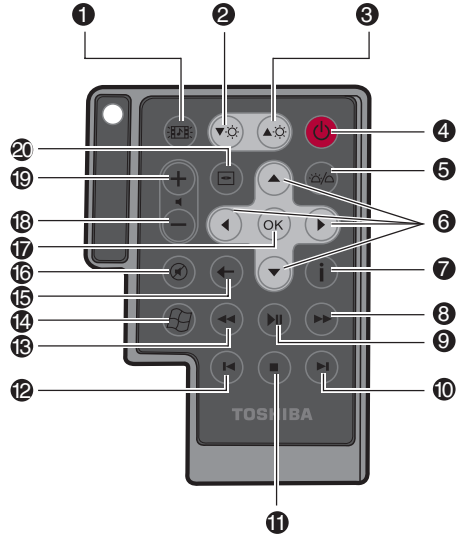
## Slim size remote controller




1. CD/DVD/BD Button
2. LCD Brightness Down
3. LCD Brightness Up
4. Power
5. LED On/Off
6. Arrows
7. More Information
8. Fast Forward
9. Play/Pause
10. Skip
11. Stop
12. Replay
13. Rewind
14. Start
15. Back
16. Mute
17. OK
18. Volume -
19. Volume +
20. DVD Menu

| | |
|---|---|
| **CD/DVD/BD button** | Press this button to launch Windows Media Player / DVD Video Player / WinDVD BD for TOSHIBA. |
| **Brightness down** ▼☼ | Decreases the computer's display panel brightness. |
| **Brightness up** ▲☼ | Increases the computer's display panel brightness. |

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| | |
|---|---|
| **Power** | Starts or terminate the operating system.This button functions like the power button of your computer. By default, the Sleep mode is equivalent to the power off state of your computer. To change the setting, click **Start** → **Control panel** → **System and Security** → **Power Options** → **Choose what the power button does**. The following four options are available: Do nothig, Sleep, Hibernate and Shut down. |
| **Volume +** | Increases the volume while viewing DVDs or playing CDs. |
| **Volume -** | Decreases the volume while viewing DVDs or playing CDs. |
| **DVD menu** | Opens the main menu of a DVD movie, if available. |
| **Arrows** | Moves the cursor to navigate within Media Center windows. |
| **OK** OK | Selects the desired action or menu option. It acts like the **ENTER** Key. |
| **LED on/off** | Pressing this button to switch the lighting of indicators. |
| **Mute** | Turns off the computer sound. |
| **Back** | Displays the previous window. |
| **More information** i | Provides detailed information for functions or options on the screen. |
| **Start** | Opens the Start menu. |
| **Rewind** | Moves the media (video, DVD, music, and so on) backwards. |
| **Play/Pause** | Plays the selected media. This button also acts as a pause button. |

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| | |
|---|---|
| **Fast forward** ►► | Moves the media (video, DVD, music, and so on) forwards. |
| **Replay** ⏮ | Moves media backward (seven seconds for videos, one music track or one DVD chapter at a time). |
| **Stop** ■ | Stops the currently playing media. |
| **Skip** ⏭ | Moves media forward (30 seconds for videos, one music track or one DVD chapter at a time). |

## Using the remote controller

Some computers include a remote control unit, which allows you to control some of your computer's functions from a distance.

- *The remote controller is designed specifically for this computer.*
- *Some application programs may not support remote control functions.*

### *Operational range of the remote controller*

Point the remote controller at your computer and press a button. The operational angle and distance are described below.

| | |
|---|---|
| **Distance** | Within 5 meters from the infrared receiver window. |
| **Angle** | Within approximately 30 degrees horizontal to and 15 degrees vertical to the infrared receiver window. |

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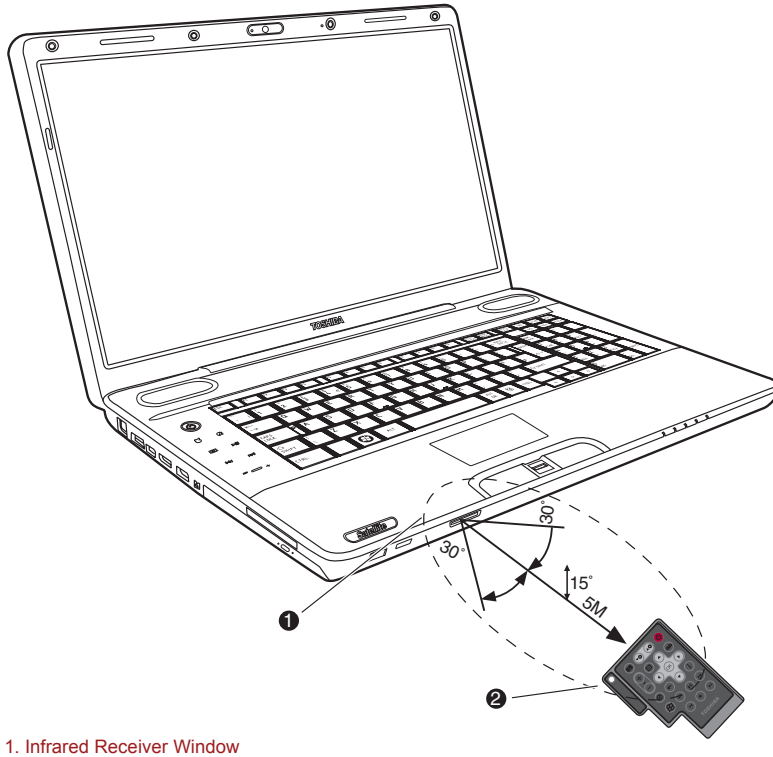


1. Infrared Receiver Window
2. Remote Controller

*Operational range of the remote controller*

*Even if within the effective scope as described above, the remote controller may malfunction or not work correctly in the following cases.*

- *When an obstacle stands between the infrared receiver window of your computer and the remote controller.*
- *When direct sunlight or strong fluorescent light strikes the infrared receiver window.*
- *When the infrared receiver window or the infrared emission part of the remote controller is dirty.*
- *When other computers which use an infrared remote controller are used near to your computer.*
- *When a low battery condition is present.*

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## Installing/Removing batteries

Be sure to install the provided CR2016 type batteries before using the remote controller. The procedures for installing and removing the batteries vary depending on the type of the remote controller. Check the type and then install or remove the batteries as instructed.

*Store the battery for the remote controller beyond the reach of children.*

*If a child swallows a battery, this might result in choking. If this happens, seek medical attention immediately.*

*Observe the following precautions when using the battery of the remote controller.*

- *Do not use batteries other than those specified.*
- *Ensure that you insert the batteries with their polarities correctly aligned (+ or -).*
- *Do not recharge, heat, disassemble or short the battery, or put it into a fire or flame.*
- *Do not use a battery whose "recommended expiration date" has been reached, or which is completely discharged.*
- *Do not use different types of batteries or old and new batteries at the same time.*
- *Do not carry the battery together with metal necklaces, hairpins or other metal accessories.*
- *When storing or disposing of used batteries, make sure to put some insulation tape on their terminals (+ and -) to avoid short-circuits.*

*If these precautions are not followed, heating, fluid leakage or explosion may occur. This may cause burns or personal injury. If battery fluid gets on your skin or clothes, wash immediately with clean water. If battery fluid gets in your eyes, immediately rinse your eyes with clean water and see a doctor. Do not touch the battery fluid on instruments or devices with bare hands. Wipe off with a cloth or paper towel.*

### *Type of battery that can be used for the remote controller*

When the provided batteries run down, please replace them with CR2016 type batteries. Other types of batteries should not be used.


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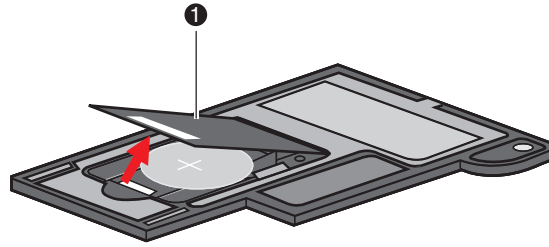
## Installing the batteries

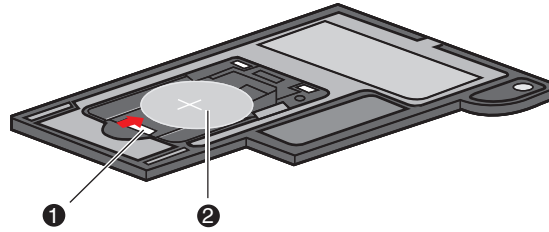
1. Open the battery cover on the back side of the remote controller.




1. Battery Cover

*Opening the battery cover*

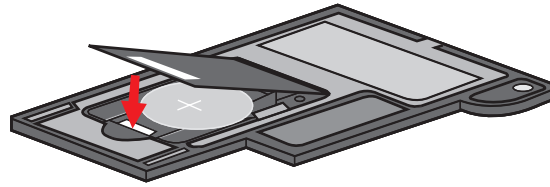
2. Be sure to place the batteries with correct polarities. Press the battery down to the stopper then push it forward to fit into the battery case.




1. Stopper
2. Battery

*Inserting the batteries*

3. Close the battery cover. Press gently until it clicks into place.



*Closing the battery cover*

## Replacing the batteries

When the batteries in the remote controller reach the end of their life, the remote controller may not operate correctly or work only within a short distance from your computer. In this instance, you should purchase new batteries and replace the discharged ones.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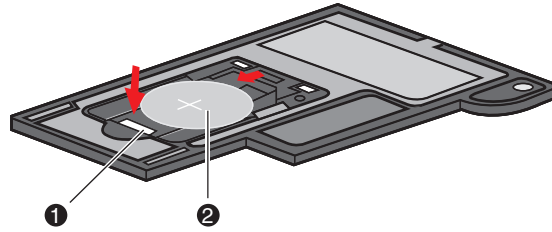
### Slim size remote controller

1. Open the battery cover on the back side of the remote controller.
2. Hold down the stopper and slide the battery out of battery case.



1. Stopper
2. Battery

*Removing the batteries*

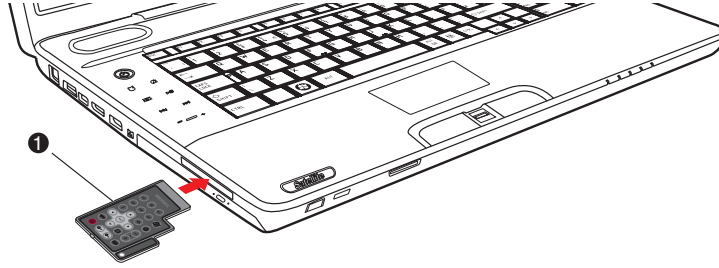
3. Insert the battery in place. Be sure to place the batteries with correct polarities. Press the battery down to the stopper then push it forward to fit into the battery case.
4. Close the battery cover. Press gently until it clicks into place.

## Placing the slim size remote controller

### Inserting a slim size remote controller

To insert the slim size remote controller, follow the steps below.

1. Make sure the ExpressCard slot is empty.
2. Set the front side upward and insert the slim size remote controller.



1. Slim size remote controller

*Inserting the slim size remote controller*

3. Press gently to ensure a firm connection.

### Removing a slim size remote controller

To remove the slim size remote controller, follow the steps below.

1. Press on the slim size remote controller gently to release it.
2. Grasp the slim size remote controller and pull it out from the slot.

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# Chapter 3

# Getting Started

This chapter provides basic information to get you started using your computer. It covers the following topics:

- *All users should be sure to read the section Starting up for the first time.*
- *Be sure to read the enclosed Instruction Manual for Safety and Comfort for information on the safe and proper use of this computer. It is intended to help you be more comfortable and productive while using a notebook computer. By following the recommendations in it you may reduce your chance of developing a painful or disabling injury to your hand, arms, shoulders or neck.*

- Installing the battery pack
- Connecting the AC adaptor
- Opening the display
- Turning on the power
- Windows setup
- Turning off the power
- Restarting the computer
- System Recovery Options
- Restoring the preinstalled software from the Recovery HDD
- Restoring the preinstalled software from Recovery Media

- *Use an anti-virus software and update it regularly.*
- *Never format storage media without checking its content - formatting destroys all stored data.*
- *It is a good idea to periodically back up the internal hard disk drive or other main storage device to external media. General storage media is not durable or stable over long periods of time and under certain conditions may result in data loss.*
- *Before you install a device or application, save any data in memory to the hard disk drive or other storage media. Failure to do so may result in the loss of data.*

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# Connecting the AC adaptor

Attach the AC adaptor when you need to charge the battery or you want to operate from AC power. It is also the fastest way to get started, because the battery pack will need to be charged before you can operate from battery power.

The AC adaptor can be connected to any power source supplying from 100 to 240 volts and 50 or 60 hertz. For details on using the AC adaptor to charge the battery pack, refer to Chapter 6, *Power and Power-Up Modes*.

- *Always use the TOSHIBA AC adaptor that was included with your computer or use AC adaptors specified by TOSHIBA to avoid any risk of fire or other damage to the computer. Use of an incompatible AC adaptor could cause fire or damage to the computer possibly resulting in serious injury. TOSHIBA assumes no liability for any damage caused by use of an incompatible adaptor.*
- *Never plug the AC adaptor into a power source that does not correspond to both the voltage and the frequency specified on the regulatory label of the unit. Failure to do so could result in a fire or electric shock, possibly resulting in serious injury.*
- *Always use or purchase power cables that comply with the legal voltage and frequency specifications and requirements in the country of use. Failure to do so could result in a fire or electric shock, possibly resulting in serious injury.*
- *The supplied power cord conforms to safety rules and regulations in the region from which the product is purchased and should not be used outside this region. For use in other regions, please buy power cords that conform to safety rules and regulations in that particular region.*
- *Do not use a 3-pin to 2-pin conversion plug.*
- *When you connect the AC adaptor to the computer, always follow the steps in the exact order as described in the User's Manual. Connecting the power cable to a live electrical outlet should be the last step otherwise the adaptor DC output plug could hold an electrical charge and cause an electrical shock or minor bodily injury when touched. As a general safety precaution, avoid touching any metal parts.*
- *Never place your computer or AC adaptor on a wooden surface, furniture, or any other surface that could be marred by exposure to heat since the computer base and AC adaptor's surface increase in temperature during normal use.*
- *Always place your computer or AC adaptor on a flat and hard surface that is resistant to heat damage. Refer to the enclosed Instruction Manual for Safety and Comfort for detailed precautions and handling instructions.*

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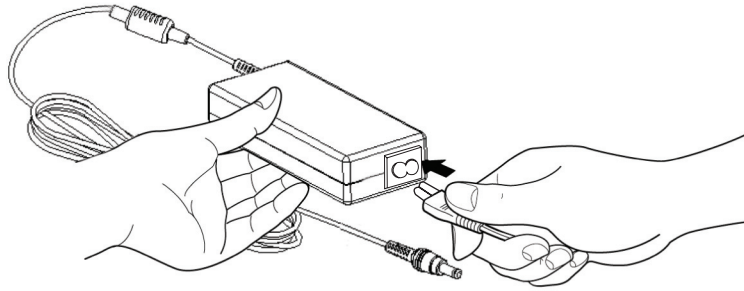
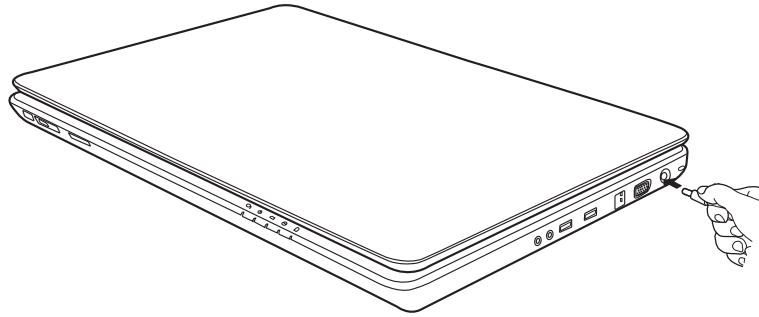
1. Connect the power cord to the AC adaptor.



*Connecting the power cord to the AC adaptor*

*Either a 2-pin or 3-pin adaptor/cord will be included with the computer depending on the model.*

2. Connect the AC adaptor's DC output plug to the **DC IN 19V** jack on the right of the computer.



*Connecting the adaptor to the computer*

3. Plug the power cord into a live wall outlet.

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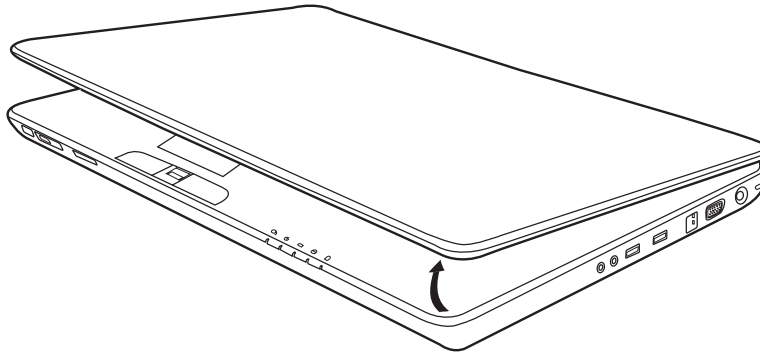
# Opening the display

The display panel can be rotated in a wide range of angles for optimal viewing.

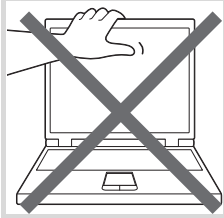
1. Lift the panel up and adjust it to the best viewing angle for you.

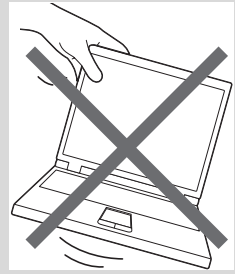
*Use reasonable care when opening and closing the display panel. Opening it vigorously or slamming it shut could damage the computer.*

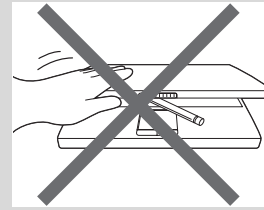


*Opening the display*

- *When opening the panel, please be careful not to force it beyond the point where it moves easily.*
- *Be careful not to open the display panel too far as this could put stress on the display panel's hinges and cause damage.*
- *Do not press or push on the display panel.*
- *Do not lift the computer by the display panel.*
- *Do not close the display panel with pens or any other objects left in between the display panel and the keyboard.*
- *When opening or closing the display panel, place one hand on the palm rest to hold the computer in place and use the other hand to slowly open or close the display panel (Do not use excessive force when opening or closing the display panel).*









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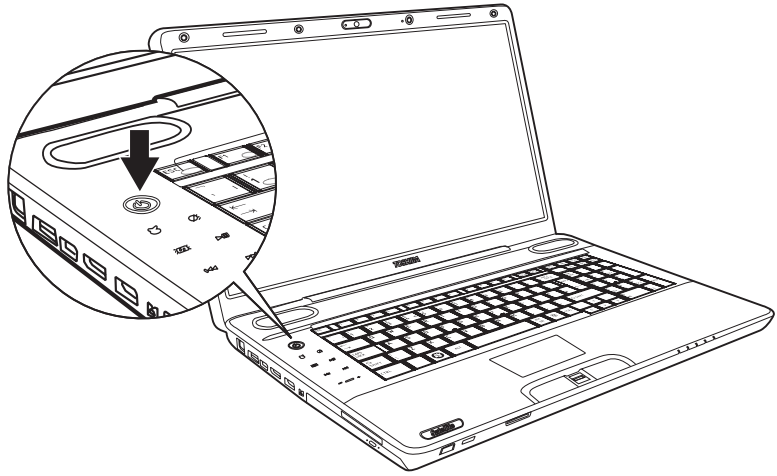
# Turning on the power

This section describes how to turn on the power.

*After you turn on the power for the first time, do not turn it off until you have set up the operating system. Refer to the section Windows setup.*

Press and hold the computer's power button for two or three seconds.



*Turning on the power*

# Windows setup

When you first turn on the power, the computer's initial screen is the Microsoft® Windows Startup Screen Logo.
Follow the on-screen directions.

*Be sure to read the* ***Windows End User License Agreement*** *display carefully.*

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# Turning off the power

The power can be turned off in one of the following modes: Shut down (Boot), Hibernation or Sleep Mode.

## Shut Down mode (Boot mode)

When you turn off the power in Shut Down mode no data is saved and the computer will boot to the operating system's main screen.

1. If you have entered data, save it to the hard disk.
2. Make sure all disk (disc) activity has stopped, then remove the CD/DVDs.

- *Make sure the **Disk LED and ODD indicator** are off. If you turn off the power while a disk (disc) is being accessed, you can lose data or damage the disk (disc).*
- *Never turn off the power while an application is running. Doing so could cause loss of data.*
- *Never turn off the power, disconnect an external storage device or remove storage media during data read/write. Doing so can cause data loss.*

3. Click then click the Shut down button . From the drop down menu, choose **Shut Down**.
4. Turn off the power to any peripheral devices.

*Do not turn the computer or devices back on immediately. Wait a moment to let all capacitors fully discharge.*

## Sleep Mode

If you have to interrupt your work, you can turn off the power without exiting from your software. Data is maintained in the computer's main memory. When you turn on the power again, you can continue working right where you left off.

*When you have to turn off your computer aboard an aircraft or in places where electronic devices are regulated or controlled, always completely shut down the computer. This includes turning off any wireless communication switches or devices, and canceling settings that reactivate the computer automatically, such as a timer recording function. Failure to completely shut down the computer in this way could allow the operating system to reactivate and run pre-programmed tasks or preserve unsaved data, which could interfere with aviation or other systems, possibly causing serious injury.*


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- *When the AC adaptor is connected, the computer will go into Sleep Mode according to the settings in Power Options .*
- *To restore operation from Sleep Mode, press the power button or press any key. The latter action works only if Wake-up on Keyboard is enabled in HW Setup.*
- *If the computer automatically enters Sleep Mode while a network application is active, the application might not be restored when the computer wakes up from Sleep Mode.*
- *To prevent the computer from automatically entering Sleep Mode, disable Sleep Mode in Power Options. However, this action will nullify the computer's Energy Star compliance.*

- *Before entering Sleep Mode, be sure to save your data.*
- *Do not install or remove a memory module while the computer is in Sleep Mode. The computer or the module could be damaged.*
- *Do not remove the battery pack while the computer is in Sleep Mode (unless the computer is connected to an AC power source). Data in memory will be lost.*

## Benefits of Sleep Mode

The Sleep Mode feature provides the following benefits:

- Restores the previous working environment more rapidly than does Hibernation Mode.
- Saves power by shutting down the system when the computer receives no input or hardware access for the duration set by the System Sleep Mode feature.
- You can use the panel power off feature.

## Entering Sleep Mode

You can enter Sleep Mode in one of three ways:

- Click the computer's power button.

  Please note that this feature must be enabled within Power Options (to access it, click → **Control Panel** → **System and Security** → **Power Options**).

- Click Start then click the arrow button located in the Shut down button Shut down, and select **Sleep** from the menu.
- Close the display panel. This feature must be enabled. Please refer to Power Options (to access it, click → **Control Panel** → **System and Security** → **Power Options**).

When you turn the power back on, you can continue where you left when you shut down the computer.

*You can also enable Sleep Mode by pressing **Fn + F3**. Refer to Chapter 5, The Keyboard, for details.*

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- *When the computer is shut down to Sleep Mode, the power indicator flashes orange.*
- *If you are operating the computer on battery power, you can lengthen the operating time by turning it off to Hibernation Mode, as Sleep Mode consumes more power.*

### Sleep Mode limitations

Sleep Mode will not function under the following conditions:

- Power is turned back on immediately after shutting down.
- Memory circuits are exposed to static electricity or electrical noise.

## Hibernation Mode

The hibernation feature saves the contents of memory to the hard disk when the computer is turned off. The next time the computer is turned on, the previous state is restored. The hibernation feature does not save the status of peripheral devices.

- *Save your data. While entering Hibernation Mode, the computer saves the contents of memory to the HDD. However, as a safety precaution, it is best to save your data manually.*
- *Data will be lost if you remove the battery or disconnect the AC adaptor before the save is completed. Wait for the disk indicator to go out.*
- *Do not install or remove a memory module while the computer is in Hibernation Mode. Data will be lost.*

### Benefits of Hibernation Mode

The Hibernation Mode feature provides the following benefits:

- Saves data to the hard disk when the computer automatically shuts down because of a low battery.
- You can return to your previous working environment immediately when you turn on the computer.
- Saves power by shutting down the system when the computer receives no input or hardware access for the duration set by the system hibernate feature.
- You can use the panel power off feature.

### Starting Hibernation Mode

*You can also enable Hibernation Mode by pressing **Fn + F4**. Refer to Chapter 5, The Keyboard, for details.*

To enter Hibernation Mode, follow the steps below.

1. Click .
2. Click the arrow icon located in the Shut down button .
3. From the drop down menu, select **Hibernate**.

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### Automatic Hibernation Mode

The computer will enter Hibernation mode automatically when you press the power button or close the Display Screen. First, however, make the appropriate settings according to the steps below.

1. Open the **Control Panel**.
2. Open **System and Security** and open **Power Options**.
3. Select **Choose what the power button does**.
4. Enable the desired Hibernation settings for **When I press the power button** and **When I close the lid**.
5. Click the **Save changes** button.

### Data saving in Hibernation Mode

When you turn off the power in Hibernation Mode, the computer takes a moment to save current memory data to the hard disk. During this time, the Disk LED will light up.

After you turn off the computer and memory is saved to the hard disk, turn off the power to any peripheral devices.

*Do not turn the computer or devices back on immediately. Wait a moment to let all capacitors fully discharge.*

## Restarting the computer

Certain conditions require that you reset the system. For example, if:

- You change certain computer settings.
- An error occurs and the computer does not respond to your keyboard commands.

There are three ways to reset the computer system:

- Click then click the arrow icon located in the Shut down button , and select **Restart** from drop down menu.
- Press **Ctrl + Alt + Del** to display the menu window, then select **Restart** from the **Shut down** options.
- Press the power button and hold it down for five seconds. Once the computer has turned itself off, wait between ten and fifteen seconds before turning it on again with the power button.

## System Recovery Options

About 1.5GB hidden partition is allocated on the hard drive for the System Recovery Options.

*The System Recovery Options feature will be unusable if this partition is deleted.*


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### System Recovery Options

The System Recovery Options feature is installed on the hard disk when shipped from the factory. The System Recovery Options menu includes some tools to repair startup problems, run diagnostics or restore the system.

You can see the more information about “Startup Repair” in “Windows Help and Support” content.

The System Recovery Options can also be run manually to repair problems.

The procedure is as follows. Follow the on-screen instructions.

1. Turn off the computer.
2. While holding the **F8** key, turn the computer on. The **Advanced Boot Options** menu will be displayed.
3. Use the arrow keys to select **Repair Your Computer** and press **Enter**.
4. Follow the on-screen instructions.

*The Windows Complete PC Backup feature can be used on all Windows® 7 editions.*

## Create Optical Recovery Discs

A recovery image of your computer is stored on the hard disk. You may use this image to create DVD recovery discs using the following steps:

1. Select DVD media.
2. The application will allow you to choose a type of media to create recovery DVD including: DVD-R, DVD-RW, DVD+R and DVD+RW.

*Some media may not be compatible with the Optical Drive of your computer. Please verify your Optical Drive supports the blank media you choose.*

3. Turn on your computer to open Windows® 7.
4. Insert the (first) blank media into the tray of the Optical Drive.
5. Double-click the **Recovery Media Creator** icon on your desktop, or select the application from Start menu.
6. After TOSHIBA Recovery Media Creator starts, select the type of media and the title you wish to copy to the media then click the **Create** button.

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# Restoring the preinstalled software from the Recovery HDD

Part of the space on the hard disk drive is reserved as recovery partition for restoring the pre-installed software from the hard disk drive.

When re-setting up your hard disk, do not change, delete or add partitions in a manner other than specified in the manual. Otherwise, space for software may be destroyed.

In addition, if you use a third-party partitioning program to reconfigure partitions on your hard disk, it may become impossible to re-setup your computer.

1. Turn off your computer.
2. Hold down the 0 (zero) key on the keyboard and turn on your computer.
3. When “TOSHIBA Leading Innovation >>>” appears, release the 0 (zero) key on the keyboard. A menu appears.
4. Follow the on-screen instructions.

- *You can not use System Recovery Options if restoring the pre-installed software without System Recovery Options.*
- *When you reinstall the Windows operating system, the hard disk will be reformatted and all data will be lost.*


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# Restoring the preinstalled software from Recovery Media

If the preinstalled files are damaged, use the Recovery Media you created, or HDD recovery to restore them. To restore the operating system and all preinstalled software, follow the steps below.

*When you reinstall the Windows operating system, the hard disk will be reformatted and all data will be lost.*

1. Load the Recovery Media in the optical media drive and turn off the computer's power.
2. Hold down the **F12** key and turn on the power. When **TOSHIBA Leading Innovation >>>** appears, release the **F12** key.
3. Use the upper or lower cursor key to select the CD/DVD in the display menu. A menu appears. For details, refer to the *Boot Priority* section in Chapter 7, *HW Setup*.
4. Follow the on-screen instructions.

*If you have removed pre-installed drivers/ utilities or when installing, you can setup drivers/ utilities from the following folder.*
*C:\Program Files\TOSHIBA\TOSAPINS****


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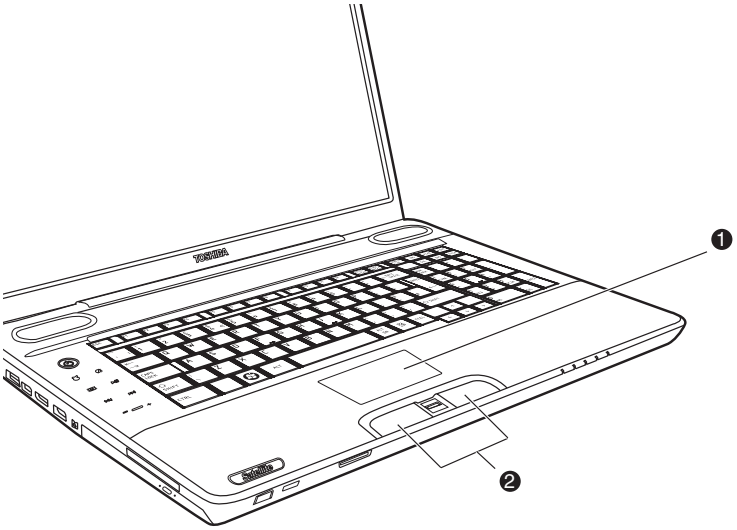
# Chapter 4

# Operating Basics

This chapter gives information on basic operations including using the TouchPad, optical media drives, sound system, modem, the wireless LAN and LAN. It also provides tips on caring for your computer.

## Using the TouchPad

To use the TouchPad, simply touch and move your finger tip across it in the direction you want the on-screen pointer to go.




1. TouchPad
2. TouchPad control buttons

*TouchPad and TouchPad control buttons*

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Two buttons below the keyboard are used like the buttons on a mouse pointer. Press the left button to select a menu item or to manipulate text or graphics designated by the pointer. Press the right button to display a menu or other function depending on the software you are using.

*Do not press on the TouchPad too hard or press a sharp object such as a ball point pen against the TouchPad. The TouchPad could be damaged.*

For some functions, you can tap the TouchPad instead of pressing a control button.

**Click:** *Tap the TouchPad once*

**Double-click:** *Tap the TouchPad twice*

**Drag and drop:**

1. *Hold down the left control button and move the cursor to drag the item you want to move.*
2. *Lift your finger to drop the item where you want it.*

**Scroll:**

*Vertical: Move your finger up or down the right edge of the TouchPad.*

*Horizontal: Move your finger left or right along the bottom edge of the TouchPad.*

## Touch Pad Gesture

There are four convenient gestures that make users operate the system easier and faster.

### *ChiralMotion*

You can scroll vertically and horizontally. To enable these features, select the **Enable vertical scrolling** and **Enable horizontal scrolling** check boxes.

Click on the window or item you wish to scroll and slide your finger upwards or downwards along the right edge of the TouchPad to scroll vertically. Slide your finger to the left or right along the lower edge of the TouchPad to scroll horizontally.

If scrolling does not respond, ensure that the appropriate check box is selected and that the window or item on which you have clicked is scrollable. If you still have problems, check your Scrolling Region settings.

### *Pinch Zoom (Pinch)*

The Pinch Zoom gesture delivers zooming functionality in many applications. You can use the Pinch Zoom gesture to perform the same functions that a scroll wheel performs on standard Windows applications that support CTRL-SCROLL WHEEL zoom functionality.

To enable this feature, select the **Enable Pinch Zoom check** box.

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To use a Pinch Zoom gesture:

1. Place two fingers down on the TouchPad surface.
2. Slide the fingers further apart to zoom in or slide the fingers closer together to zoom out. For the best zooming experience, use the tips of your fingers.

### *Rotating (ChiralRotate)*

The Rotating features provide convenient gestures for rotating photos and other objects.

### *Momentum*

The Momentum feature delivers smooth, fast, trackball-like mouse movement. One quick flick of the finger on the TouchPad surface can move the cursor across the entire computer screen. Momentum reduces the repetitive motion and fatigue associated with moving the cursor long distances, while providing a smooth and natural feel similar to using a trackball. Momentum is ideal for Real Time Strategy (RTS) games, First Person Shooter (FPS) games, and Role Playing Games (RPG).

The two buttons below the Touch Pad are used like the buttons on a standard mouse - press the left button to select a menu item or to manipulate text or graphics designated by the pointer, and press the right button to display a menu or other function depending on the software you are using.

## Using the fingerprint sensor

This product has a fingerprint utility installed for the purpose of enrolling and recognizing fingerprints. By enrolling the ID and password to the fingerprint authentication device, it is no longer necessary to input the password from the keyboard. Just by swiping the finger against the fingerprint sensor, the following functions will be enabled:

- Logon to Windows and access a security-enabled homepage through IE (Internet Explorer).
- Files and folders can be encrypted/decrypted and third party access to them prevented.
- Disable the password-protected screen-saver when returning from power-saving (Sleep) mode.
- Pre-OS feature and Single Sign-On feature.
- Authentication of the User Password and Hard Disk Password when booting up the computer.

*To “swipe” refers to the action of reading a fingerprint using the fingerprint sensor.*


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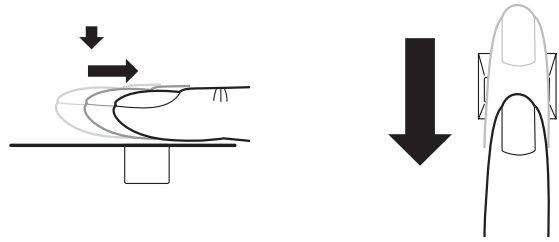
## How to swipe the finger

Using the following steps when swiping fingers for fingerprint registration or authentication will help to minimize authentication failures:

1. Align the first joint of the finger to the center of the sensor.
2. While lightly touching the sensor, swipe the finger towards you until the sensor surface becomes visible.
3. Ensure the center of the fingerprint is on the sensor when swiping the finger.



*Slide the finger over the recognition sensor*

- ***Avoid swiping with the finger stiff or pressing too hard:*** *Fingerprint reading may fail if the center of the fingerprint is not touching on the sensor, or when finger is swiped while pressing hard. Make sure that the center of the fingerprint is touching the sensor before swiping.*
- ***Confirm the center of the fingerprint whirl before swiping:*** *The thumb's fingerprint has a bigger whirl, which is prone to misalignment and distortions. This will cause difficulty in registration and a drop in the authentication success rate. Always confirm the center of the fingerprint whirl so that it is swiped along the centerline of the sensor.*
- ***When fingerprint reading is not successful:*** *There is a possibility of authentication failure if the finger is swiped too quickly or too slowly. Follow the onscreen instructions to adjust the speed of the swipe.*

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## Points to note about the fingerprint sensor

Failure to follow these guidelines might result in (1) damage to the sensor or cause sensor failure, (2) fingerprint recognition problems, or lower fingerprint rec-ognition success rate.

- Do not scratch or poke the sensor with your nails or any hard or sharp objects.
- Do not press too hard on the sensor.
- Do not touch the sensor with a wet finger or any wet objects. Keep the sensor surface dry and free of water vapor.
- Do not touch the sensor with a soiled finger. Minute foreign particles on a soiled or dirty finger may scratch the sensor.
- Do not paste stickers or write on the sensor.
- Do not touch the sensor with a finger or any object with built-up static electricity.

Observe the following before you place your finger on the sensor.

- Wash and dry your hands thoroughly.
- Remove static electricity from your fingers by touching any metal surface. Static electricity is a common cause of sensor failures, especially when the weather is dry.
- Clean the sensor with a lint-free cloth. Do not use detergent to clean the sensor.
- Avoid the following finger conditions for enrollment or recognition as they may result in fingerprint enrollment errors or a drop in the fingerprint recognition success rate.
  - Soaked or swollen finger (e.g. after taking bath)
  - Injured finger
  - Wet finger
  - Soiled or oily finger
  - Extremely dry skin condition

Observe the following to improve the fingerprint recognition success rate.

- Enroll two or more fingers.
- Enroll additional fingers if recognition failure occurs often with enrolled fingers.
- Check your finger condition. Changed conditions, such as injured, rough, extremely dry, wet, soiled, dirty, oily, soaked and swollen fingers, may lower the recognition success rate. Also, if the fingerprint is worn down or the finger becomes thinner or fatter, the recognition success rate may be lowered.

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- The fingerprint for each finger is different and unique. Please ensure that only the registered or enrolled fingerprint or fingerprints are used for identification.
- Check sliding position and speed.
- You can enroll up to 30~34 fingerprint data entries.
- Fingerprint data is stored into the nonvolatile memory in the fingerprint sensor. Before you dispose of the computer, it is recommended that you delete the fingerprint data with the Delete menu of Fingerprint Software Management.

## How to delete the fingerprint data

Saved fingerprint data is stored in the Non-volatile memory inside the fingerprint sensor. If you hand over the PC to others, or dispose of it, the following operations are recommended.

1. Click **Start** → **All Programs** → **TrueSuite Access Manager**. The **TrueSuite Access Manager** Fingerprint Software screen is displayed.
2. Enter your Windows Password and click **Next** to enter the Control Center, or swipe your enrolled finger to enter the Control Center.
3. Click **Delete All Fingerprints**.

## Fingerprint sensor limitations

- The fingerprint sensor compares and analyzes the unique characteristics in a fingerprint.
- A warning message will be displayed when recognition is abnormal or recognition is not successful within a fixed duration.
- The recognition success rate may differ from user to user.
- Toshiba does not guarantee that this fingerprint recognition technology will be error-free.
- Toshiba does not guarantee that the fingerprint sensor will recognize the enrolled user or accurately screen out unauthorized users at all times.Toshiba is not liable for any failure or damage that might arise out of the use of this fingerprint recognition software or utility.

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## Points to note about the fingerprint utility

- If the Windows file encryption function EFS (Encryption File System) is used to encrypt a file, the file cannot be further encrypted using the encryption function of this software.
- You can back up the fingerprint data or the information registered to Password Bank.
- Please use Import/Export menu on Fingerprint Software Management.
- Please also refer to the fingerprint utility **Help** file for more information. You can start it using the following methods:
  - Click **Start** → **All Programs** → **TrueSuite Access Manager** → **Document**.
  - Click **Start** → **All Programs** → **TrueSuite Access Manager**. The main screen is displayed. Click **Help** in the upper right corner of the screen.

## Set up procedure

Please perform the following procedure when first using fingerprint authentication.

### *Fingerprint registration*

Enroll the required authentication data using the Fingerprints Enrollment Wizard.

- *The fingerprint authentication uses the same Windows logon ID and password. If the Windows logon password has not been setup, please do so before registration.*
- *Up to 30~34 fingerprint patterns can be registered.*

1. Click **Start** → **All Programs** → **TrueSuite Access Manager**, or double click the icon in the Task Bar. The Enter Windows Password screen is displayed.
2. Enter a password into the **Enter Windows Password** field and click **Next**. The Control Center screen is displayed.
3. Click the non-enrolled finger icon above the finger. The Fingerprint Enrollment screen is displayed.
4. Confirm the message and click **Next**. The Scanning Practice screen is displayed.
5. You can practice swiping your finger. When you have finished practicing swiping your finger, click **Next**. The Fingerprint Image Capture screen is displayed.
6. Follow the onscreen instructions and use the same finger you have selected under the Control Center to swipe your finger with good images three times for the fingerprint template to be created.
7. In case of finger injury or authentication failure, it is recommended that you enroll another fingerprint. The following message will be displayed: **`[We recommended enrolling at least two fingerprint images.]`** Click **OK** and repeat steps 3, 4, 5 and 6 with another finger.

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## Windows logon via fingerprint authentication

In place of the usual Windows logon by ID and password, fingerprint authentication also allows logon to Windows.

This is especially useful when many users are using the computer, as user selection can be skipped.

### *Fingerprint authentication procedure*

1. Start up the computer.
2. The **Logon Authorization** screen is displayed. Choose any of the enrolled fingers and swipe the fingerprint on the sensor. If authentication is successful, the user will be logged on to Windows.

- *If the fingerprint authentication fails, please logon using the Windows logon password.*
- *Please logon using the Windows logon password if the fingerprint authentication fails for five times. To logon using the Windows logon password, enter the Windows logon password at the* `[Welcome]` *screen.*
- *A warning message will be displayed when authentication is abnormal or authentication is not successful within a fixed duration.*

## Fingerprint system boot authentication

### *General*

The fingerprint authentication system can be used to replace the keyboard based User Password authentication system when booting up.

If you prefer to use the keyboard-based system instead of the fingerprint authentication system for password authentication when booting up, press the **BACK SPACE** key when the Fingerprint System Boot Authentication screen is displayed. This will switch the password input screen to the keyboard-based one.

- *It is necessary to register the User Password before using the fingerprint Pre-OS feature and its extended function, the fingerprint Single Sign-On feature. Please use TOSHIBA HW Setup to register the User Password.*
- *If you fail fingerprint authentication more than five times, you must enter the User Password or Supervisor Password manually to start the computer.*
- *When swiping, please do it slowly and at a constant speed. If this does not improve the authentication rate, please adjust the speed.*
- *If there are any changes in the environment or settings related to authorization, you will be required to provide authorization information such as a User Password and HDD password.*


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### How to enable fingerprint system boot authentication settings

It is necessary to first enroll your fingerprint with the TrueSuite Access Manager application prior to enabling and configuring the fingerprint Pre-OS feature.

Check that your fingerprint is enrolled before configuring the settings.

1. Swipe your finger across the fingerprint sensor, or enter the Windows password and click **Next**.
2. Click **settings**. The **Administrator Settings** screen is displayed.
3. Place a checkmark in “Enable Pre-OS Fingerprint Authentication” and click **OK**.

The modified configuration for fingerprint Pre-OS feature becomes effective the next time the system boots up.

## Fingerprint Single Sign-On feature

### General

This is a feature that allows the user to complete the authentication for both the User Password (and optionally, the HDD user and Supervisor passwords) and logging on to Windows using only one fingerprint authentication when booting up. It is necessary to register the User Password and Windows Logon password before using the fingerprint Pre-OS feature and this fingerprint Single Sign-On feature. Please use TOSHIBA HW Setup to register your User Password.

Only one fingerprint authentication is required to replace the User Password (and, if selected, the HDD user and Supervisor passwords) and Windows Logon password.

### How to enable fingerprint Single Sign-On feature

It is necessary to first enroll your fingerprint with the TrueSuite Access Manager application prior to enabling and configuring the fingerprint Single Sign-On feature. Check that the fingerprint is enrolled before configuring the settings.

1. Swipe your finger across the fingerprint sensor, or enter the Windows password and click **Next**.
2. Click **settings**. The **Administrator Settings** screen is displayed.
3. Place a checkmark in “Enable Pre-OS Fingerprint Authentication”.
4. Place a checkmark in “Enable Single Sign-On Fingerprint Authentication” and click **OK**.

The modified configuration for the fingerprint Single Sign-On feature becomes effective the next time the system boots up.

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### *Fingerprint utility limitations*

TOSHIBA does not guarantee that the fingerprint utility technology will be completely secure or error-free. TOSHIBA does not guarantee that the fingerprint utility will accurately screen out unauthorized users at all times. TOSHIBA is not liable for any failure or damage that might arise out of the use of the fingerprint software or utility.

## USB Sleep and Charge function

Your computer can supply USB bus power (DCSV) to the USB port even when the power of the computer is turned OFF. "Power OFF" includes Sleep Mode, Hibernation Mode or shutdown state.

This function can only be used for ports that support the USB Sleep and Charge function (hereinafter called "compatible ports").

Compatible ports are USB ports that have the ( ⚡ ) symbol.

You can use the "USB Sleep and Charge function" to charge certain USB-compatible external devices such as mobile phones or portable digital music players.

However, the "USB Sleep and Charge function" may not work with certain external devices even if they are compliant with the USB specification. In those cases, turn ON the power of the computer to charge the device.

- *The "USB Sleep and Charge function" only works for compatible ports. This function is disabled in the default setting.*
- *When "USB Sleep and Charge function" is set to [Enabled], USB bus power (DC5V) will be supplied to compatible ports even when the power of the computer is turned OFF.*
  *USB bus power (DC5V) is similarly supplied to the external devices which are connected to the compatible ports. However, some external devices cannot be charged solely by supplying USB bus power (DC5V).*
  *As for the specifications of the external devices, please contact the device manufacturer or check the specifications of the external devices thoroughly before use.*
- *Using the USB sleep and charge function to charge external devices will take longer than charging the devices with their own chargers.*
- *If USB Sleep and Charge function is enabled, the computer's battery will discharge during hibernation or when the computer is turned off. It is recommended that you connect the AC adaptor to the computer when enabling the USB Sleep and Charge function.*
- *External devices connected to the USB bus power (DC5V) function that interfaces with the power ON/OFF of the computer may always be in an operational state.*
- *When there is a current overflow of the external devices connected to the compatible ports, USB bus power (DC5V) supply may be stopped for safety reasons.*


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*Metal paper clips or hair pins/clips will generate heat if they come into contact with USB ports. Do not allow USB ports to come into contact with metal products, such as when carrying the computer in your bag.*

## Starting the USB Sleep and Charge Utility

To start the utility, click **Start** → **All Programs** → **TOSHIBA** → **Utilities** → **USB Sleep and Charge**.

### *Enabling USB Sleep and Charge*

This utility can be used to enable and disable the USB Sleep and Charge function. Check the "USB Sleep and Charge" checkbox. In the default state, this function is disabled. Power supply mode settings

There are several USB Sleep and Charge function modes. "Mode4/Typical Mode" should normally be used. Set one of the other modes (try from "Mode3/Alternate Mode")*1 if the charge function cannot be used in "Mode 4 (Default)". This function may not be able to be used with some connected external devices even if the appropriate mode is selected. In this situation, uncheck the "USB Sleep and Charge" checkbox and stop using this function.

*1 Some mode may not be displayed in the list.

### *Battery Settings*

This utility can be used to specify the lower limit of remaining battery life for USB Sleep and Charge. Move the slider bar to specify the lower limit. If the remaining battery life falls before the setting, the "USB Sleep and Charge" function will be stopped. Unchecking the "Enable under Battery Mode" checkbox sets the utility to only charge when the AC adaptor is connected.

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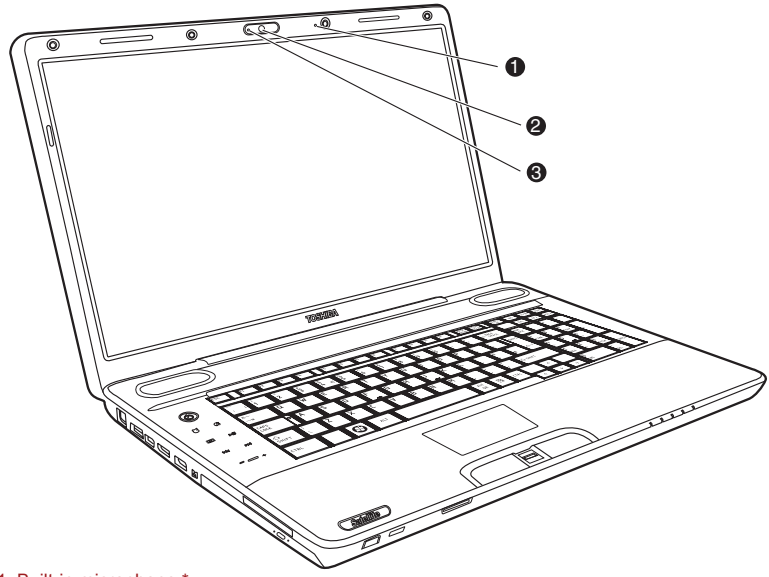
# Using the Web Camera

This section describes the bundled webcam utility, which can capture still and video images. The web camera will auto-run when Windows starts.

*Please remove the protective plastic-film before using the Web Camera.*




1. Built-in microphone *
2. Web Camera Lens *
3. Web Camera LED *

* Provided with some models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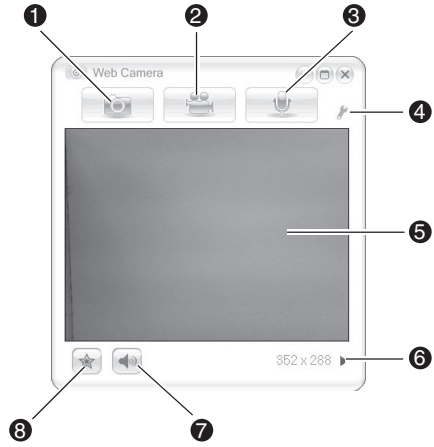
## Using the software

The web camera software is pre-configured to start when you turn on Windows. To start it manually, go to **Start** → **All Programs** → **Toshiba** → **Utilities** → **Web Camera Application**.




1. Capture Still Images
2. Video Recording
3. Audio Recording
4. Function
5. Display Window
6. Camera resolution
7. Mute
8. Effects

| | |
|---|---|
| **Capture Still Images** | Click to see a preview of the captured image. You can also e-mail the image. |
| **Video Recording** | Click to prepare for recording, and click again to start recording. Click a third time to stop recording and see a preview of the video. |
| **Audio Recording** | Click to start recording, click again to stop and listen to a preview of the audio. |
| **Function** | Access additional functions: About, Player, Effects, Properties, Settings and Help. |
| **About** | Displays software manufacturer details. |
| **Player** | Play video files. |
| **Effects** | Choose the images to be displayed on the capture screen. |

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| | |
|---|---|
| **Properties** | In the **Options** tab, flip or zoom the image, or set the flicker rate, night mode, and backlight compensation. In the **Image** tab, change the color settings. In the **Profiles** tab, change the lighting conditions. |
| **Settings** | In the **Options** tab, change the tool bar position. In the **Picture** tab, select picture output options such as size, export file and save path. In the **Video** tab, choose video output settings such as frame rate, size, record compressor, and save path. In the **Audio** tab, change the audio device, audio compressor, audio volume and save path. |
| **Help** | Displays the help files for the software. |

## Using the microphone

Your computer has a built-in microphone that can be used to record monaural sounds with your applications. It can also be used to issue voice commands to applications that support such functions.(Built-in microphone is provided with some models)

If your computer has a built-in microphone and speaker, “feedback” may be heard under certain conditions. Feedback occurs when sound from the speaker is picked up in the microphone and amplified back to the speaker, which amplifies it again to the microphone.

This type of feedback occurs repeatedly and causes a very loud, high-pitched noise. It is a common phenomenon that occurs in any sound system when the microphone input is output to the speaker (throughput) and the speaker volume is too loud or too close to the microphone. You can control throughput by adjusting the volume of your speaker or through the Mute function in the Master Volume panel. Refer to your Windows documentation for details on using the Master Volume panel.

## Using the TOSHIBA Face Recognition

TOSHIBA Face Recognition uses a face verification library to verify the face data of users when they log on to Windows. This way the user can avoid having to enter a password, which makes the logon process easier.

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- *TOSHIBA Face Recognition does not guarantee the correct identification of a user. Changes to the likeness of a registrant, such as hair style changes, wearing a cap, or wearing glasses may effect the recognition rates.*
- *TOSHIBA Face Recognition may incorrectly recognize faces that are similar to a registrant.*
- *For high security purposes, TOSHIBA Face Recognition is not a suitable substitute for Windows passwords. When security is a high priority, use your established Windows passwords to log on.*
- *Bright background light and/or shadows may prevent a registrant from being recognized correctly. In that case, log on using your Windows password. If recognition of a registrant fails repeatedly, refer to your computer documentation to learn ways to improve recognition performance.*
- *TOSHIBA Face Recognition records face data in a log when face recognition fails. When transferring ownership or disposing of your computer, please uninstall the application or delete all the logs created by the application. For details on how to do this, see help file.*

## Disclaimer

Toshiba does not guarantee that the face recognition utility technology will be completely secure or error-free. Toshiba does not guarantee that the face recognition utility will accurately screen out unauthorized users at all times. Toshiba is not liable for any failure or damage that might arise out of the use of the face recognition software or utility.

TOSHIBA, ITS AFFILIATES AND SUPPLIERS SHALL HAVE NO RESPONSIBILITY FOR DAMAGE TO OR LOSS OF ANY BUSINESS, PROFITS, PROGRAMS, DATA, NETWORK SYSTEMS OR REMOVABLE STORAGE MEDIA ARISING OUT OF OR RESULTING FROM THE USE OF THE PRODUCT, EVEN IF ADVISED OF THE POSSIBILITY THEREOF.

## How to register the Face Recognition Data

Take a picture for facial verification purposes, and register the data needed when you log on. To register the data needed when you log on, follow the steps as described below:

1. Click **Start** → **All Programs** → **TOSHIBA** → **Utilities** → **Face Recognition**.
   - The **Registration** screen is displayed for a logged-on user whose face has not been registered.
   - The **Management** screen is displayed for a logged-on user whose face has already been registered.
2. Click the **Register face** button in the **Management** screen. The **Registration** screen is displayed.
   - If you wish to practice, click **Next**.
   - If you do not wish to practice, click **Skip**.

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3. Click **Next** to start the guide.
4. Take a picture while moving your neck slightly to the left and right.
5. Take a picture while moving your neck down and up.
   - Click the **Back** button to practice once more.
6. Click **Next** to start the image-capturing process.
7. Adjust the position of your face so that it fits within the face-shaped frame. Once your face has been positioned properly, the recording will commence.
8. Start moving your neck very slightly to the left and right, and then move your neck up and down. Registration will end after you have repeatedly moved your neck left, right, down and up.

   When the register succeeds, below message will be displayed on the screen: **"Registration successful. Now we'll do the verification test. Click the Next button."**.
9. Click **Next** and perform the verification test.
   Face the screen as you do when you register.
   - If verification fails, click the **Back** button and re-register. Please refer to steps 6 to 8.
10. If verification is successful, click **Next** and register an account.
11. Fill in the User Name, User Full name, Log on to, Password, and Confirm password fields. When you have finished, click **Next**. The **Management** screen is displayed.
12. Click on the registered account name. The captured image of your face will be displayed on the left.

## How to Delete the Face Recognition Data

Delete image data, account information, and personal record data created during registration. To delete the Face Recognition Data, follow the steps as described below:

1. Click **Start** → **All Programs** → **TOSHIBA** → **Utilities** → **Face Recognition**.

   The **Management** screen is displayed.
2. Select a user.
3. Click the **Delete** button. **"You are about to delete the user data. Would you like to continue?"** will be displayed on the screen.
   - If you do not want the data to be deleted, click **No** and you will then be returned to the **Management** screen.
   - Clicking **Yes** will remove the selected user from the **Management** screen.

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## How to launch the help file

For further information on this utility, please refer to help file.

1. Click **Start** → **All Programs** → **TOSHIBA** → **Utilities** → **Face Recognition Help**.

## Windows Logon via TOSHIBA Face Recognition

This section explains how to logon to Windows with TOSHIBA Face Recognition. Two authentication modes are provided.

- **AUTO Mode Logon screen:** If the face authentication file is selected by default, you can log on without using the keyboard or mouse.
- **1:1 Mode Logon screen:** This mode is essentially the same as AUTO mode, but the **Select Account** screen will appear before the **Display Captured Image** screen, and you will need to select the user account to be authenticated in order to start the authentication process.

### *AUTO Mode Logon screen*

1. Turn on the computer. The **Select Tiles** screen will be displayed.
2. Select the tile for facial authentication. **"Please face the camera"** will be displayed.
3. Verification will be performed. If the authentication is successful, the image data taken in step 2 will be faded in and placed over one another.
   - If an error occurs during authentication, you will be returned to the **Select Tiles** screen.
4. The **Windows Welcome** screen will be displayed, and you will be logged in automatically to Windows.

### *1:1 Mode Logon screen*

1. Turn on the computer. The **Select Tiles** screen will be displayed.
2. Select the tile for facial authentication. The **Select Account** screen will be displayed.
3. Select the account, and click arrow. **"Please face the camera"** will be displayed.
4. Verification will be performed. If the authentication is successful, the image data taken in step 6 will be faded in and placed over one another.
   - If an error occurs during authentication, you will be returned to the **Select Tiles** screen.
5. The **Windows Welcome** screen will be displayed, and you will be logged in automatically to Windows.
   - If authentication was successful, but an authentication error subsequently occurred during the login to Windows, you will be asked to provide your account information.

# Using the optical disc drive

- Tray ODD

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Operation is the same for all optical media drives. The full-size drive provides high-performance execution of CD/DVD/BD-based programs. You can run either 12 cm (4.72") or 8 cm (3.15") CD/DVD/BDs without an adaptor. An ATAPI interface controller is used for CD/DVD/BD operation. When the computer is accessing a CD/DVD/BD, an indicator on the system glows.

For precautions on writing to CD/DVD/BDs, refer to the *Writing CD/DVD/BDs* section.

- Slot ODD

Operation is the same for all optical media drives. The full-size drive provides high-performance execution of CD/DVD-based programs. You can run 12 cm (4.72") CD/DVDs without an adaptor. An ATAPI interface controller is used for CD/DVD operation. When the computer is accessing a CD/DVD, an indicator on the system glows.

For precautions on writing to CD/DVD, refer to the *Writing CD/DVD/BDs* section.

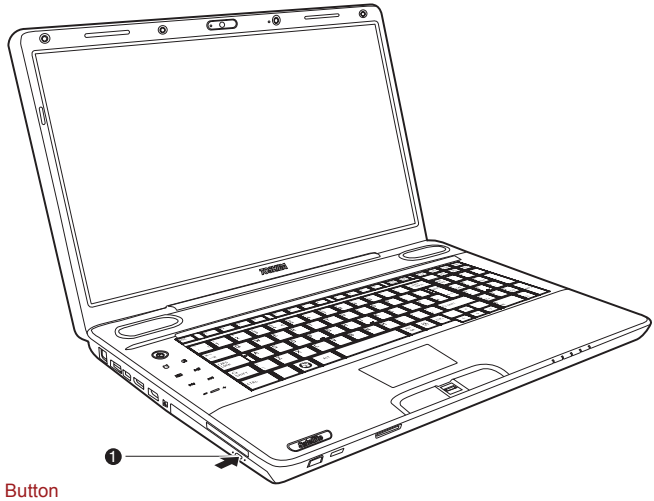
*Use only round standard (12cm) discs with this slot-loading optical drive. Any other size or shape disc may not be able to be removed from the slot and may damage the system as well as the disc.*

## Loading discs

- Tray ODD

To load a disc, follow the steps below and refer to the figures.

1. a. When the power is on, press the eject button to pop open the drawer partially.




1. Eject Button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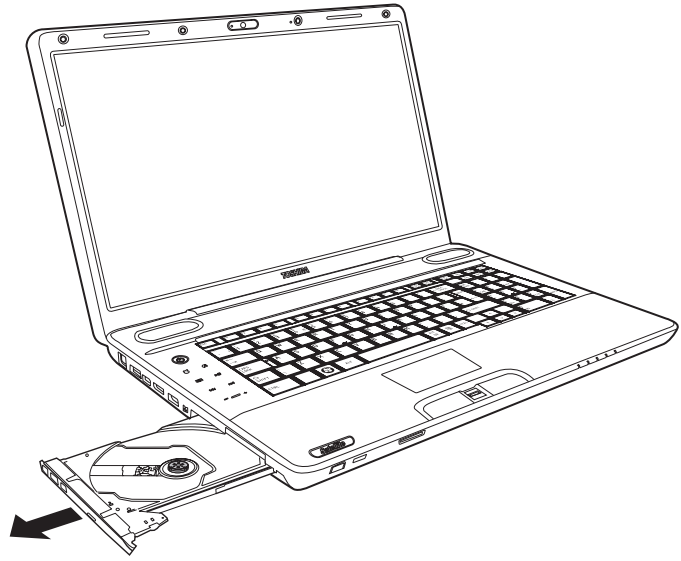
*Pressing the eject button*

b. Pressing the eject button will not pop open the drawer when the disc drive's power is off. If the power is off, you can pop open the drawer by inserting a slender object (about 15 mm) such as a straightened paper clip into the eject hole just to the right of the eject button.

*Manual release with the eject hole*

2. Grasp the drawer gently and pull until it is fully opened.

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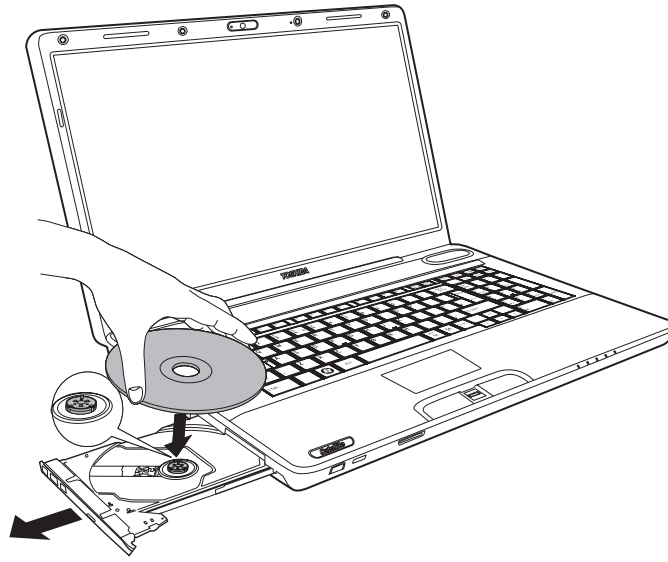
*Pulling the drawer open*

3. Place the disc, label side up, in the drawer.



*Inserting a disc*

*When the drawer is fully opened, the edge of the computer will extend slightly over the disc tray. Therefore, you will need to turn the disc at an angle when you place it in the tray. Once the disc is seated, make sure it lies flat, as shown in the figure above.*

- *Do not touch the laser lens. Doing so could cause misalignment.*
- *Keep foreign matter from entering the drive. Before closing the drive, check the back edge of the tray to make sure it carries no debris.*

4. Press gently at the centre of the disc until you feel it click into place. The disc should lie below the top of the spindle, aligned with the spindle base.
5. Push the center of the drawer to close it. Press gently until it locks into place.

*If the disc is not seated properly when the drawer is closed, the disc might be damaged. Also, the drawer might not open fully when you press the eject button.*

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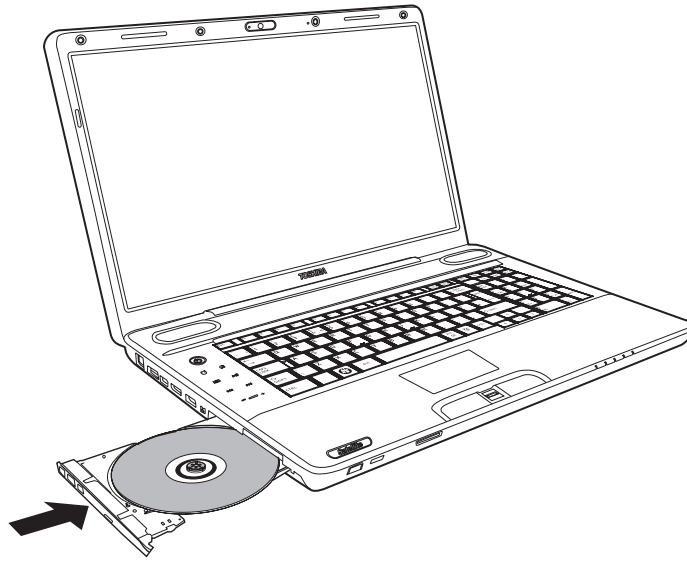
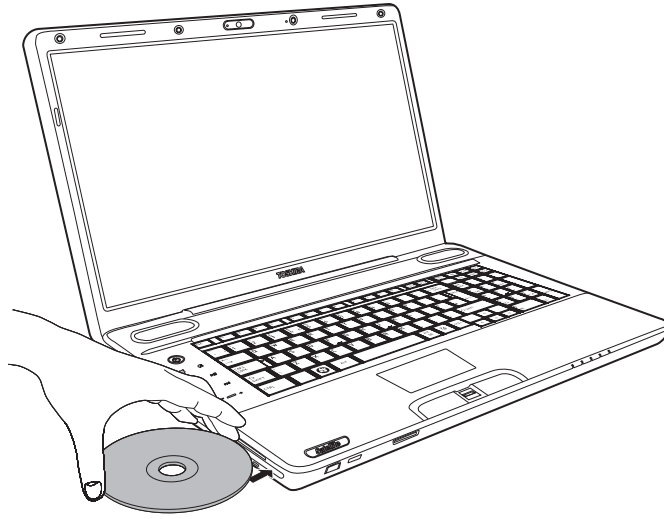


*Closing the disc drawer*

- Slot ODD

To load CD/DVD's, follow the steps as listed below and refer to following figures.

1. When the computer's power is on, insert CD/DVD into the ODD directly.



*Inserting a disc*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## Removing discs

- Tray ODD

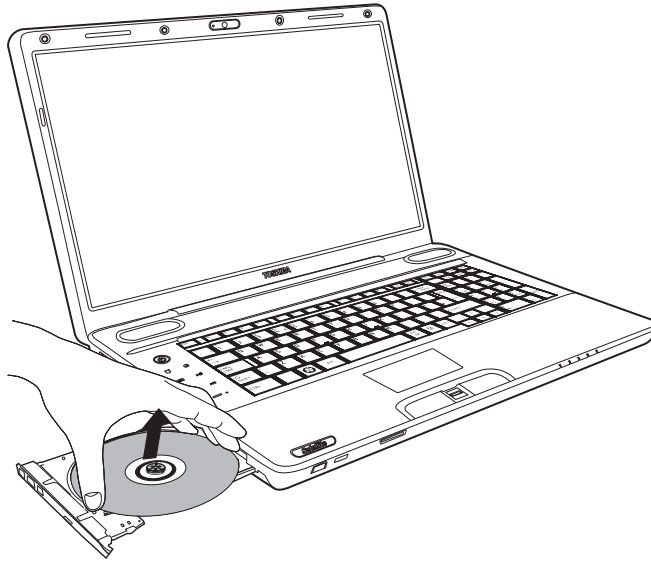
To remove the disc, follow the steps below and refer to the figure.

*Do not press the eject button while the computer is accessing the disc drive. Wait for the optical media drive indicator to go out before you open the drawer. Also, if the disc is spinning when you open the drawer, wait for it to stop before you remove it.*

1. To pop open the drawer partially press the eject button. Gently pull the drawer out until it is fully opened.

- *When the drawer pops open slightly, wait a moment to make sure the disc has stopped spinning before pulling the drawer fully open.*
- *Turn off the power before you use the eject hole. If the disc is spinning when you open the drawer, the disc could fly off the spindle and cause injury.*

2. The disc extends slightly over the sides of the drawer so you can hold it. Hold the disc gently by its edges and lift it out.



*Removing a disc*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3. Push the center of the drawer to close it. Press gently until it locks into place.

- Slot ODD

To remove a CD/DVD, press eject button let the CD/DVD be put out.

# Writing CD/DVD/BDs

- *Some models in this series are equipped with Writing CD/DVD/BDs with the BD-R/RE drive.*
- *Some models in this series are equipped with Writing CD/DVD with the BD Combo drive or DVD Super Multi drive.*

You can use the BD-R/RE drive to write data to CD-R-RW or DVD-R/-RW/+R/+RW/-RAM or BD-R/-RE discs.

You can use the BD Combo drive or DVD Super Multi drive to write data to CD-R-RW or DVD-R/-RW/+R/+RW/-RAM or BD-R/-RE discs.

Corel Movie factory for TOSHIBA is preinstalled.

## Important message

Before you write or rewrite to CD-R-RW or DVD-R/-RW/+R/+RW/-RAM or BD-R/RE discs, read and follow all setup and operating instructions in this section. If you fail to do so, the BD-R/RE, BD Combo or DVD Super Multi drive may not function properly, and you may fail to write or rewrite, lose data or incur other damage.

## Before writing or rewriting with the BD-R/RE drive

- Based on TOSHIBA's limited compatibility testing, we suggest the following manufacturers of CD-R-RW and DVD-R/+R/-RW/+RW/-RAM and BD-R/RE discs. However, in no event does TOSHIBA guarantee the operation, quality or performance of any disc. Disc quality can affect write or rewrite success rates.

**CD-R:**

TAIYO YUDEN CO., Ltd.
MITSUBISHI KAGAKU MEDIA CO., LTD.
Hitachi Maxell,Ltd.

**CD-RW: (Multi-Speed and High-Speed)**

MITSUBISHI KAGAKU MEDIA CO., LTD.

**CD-RW: (Ultra-Speed)**

MITSUBISHI KAGAKU MEDIA CO., LTD.


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**DVD-R:**

**DVD Specifications for Recordable Disc for General Version 2.0**
TAIYO YUDEN Co.,Ltd. (for 8x and 16x speed media)

**DVD-R (Dual Layer):**

MITSUBISHI KAGAKU MEDIA CO., LTD. (for 4x and 8x speed media)

**DVD-R for Labelflash:**

FUJIFILM CORPORATION (for 16x speed media)

**DVD+R:**

MITSUBISHI KAGAKU MEDIA CO., LTD. (for 8x and 16x speed media)

**DVD+R (Double Layer):**

MITSUBISHI KAGAKU MEDIA CO., LTD. (for 2.4x and 8x speed media)

**DVD+R for Labelflash:**

FUJIFILM CORPORATION (for 16x speed media)

**DVD-RW:**

DVD Specifications for Recordable Disc for Version 1.1 or version 1.2
Victor Company of Japan, Ltd. (JVC) (for 2x, 4x and 6x speed media)

**DVD+RW:**

MITSUBISHI KAGAKU MEDIA CO., LTD. (for 2.4x, 4x and 8x speed media)

**DVD-RAM:**

**DVD Specifications for DVD-RAM Disc for Version 2.0, Version 2.1 or Version 2.2**
Panasonic Corporation (for 3x and 5x speed media)
Hitachi Maxell,Ltd. (for 3x and 5x speed media)

**BD-R:**

Panasonic Corporation

**BD-RE:**

Panasonic Corporation

- *BD-R/RE drive cannot use discs that allow writing faster than 8x speed (DVD-R, DVD+R and DVD+RW media), 6x speed, BD-R and DVDRW media), 5x speed (DVD-RAM media), 4x speed ( BD-R (Double Layer), DVD-R (Dual Layer) and DVD+R (Double Layer) media), 2x speed (BD-RE and BD-RE (Double Layer) media).*


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## Before writing or rewriting with the BD Combo drive

- Based on TOSHIBA's limited compatibility testing, we suggest the following manufacturers of CD-R-RW and DVD-R/+R/-RW/+RW/-RAM discs. However, in no event does TOSHIBA guarantee the operation, quality or performance of any disc. Disc quality can affect write or rewrite success rates.

**CD-R:**

TAIYO YUDEN CO., Ltd.
MITSUBISHI KAGAKU MEDIA CO., LTD.
Hitachi Maxell,Ltd.

**CD-RW: (Multi-Speed and High-Speed)**

MITSUBISHI KAGAKU MEDIA CO., LTD.

**CD-RW: (Ultra-Speed)**

MITSUBISHI KAGAKU MEDIA CO., LTD.

**DVD-R:**

**DVD Specifications for Recordable Disc for General Version 2.0**
TAIYO YUDEN Co.,Ltd. (for 8x and 16x speed media)

**DVD-R (Dual Layer):**

MITSUBISHI KAGAKU MEDIA CO., LTD. (for 4x and 8x speed media)

**DVD-R for Labelflash:**

FUJIFILM CORPORATION (for 16x speed media)

**DVD+R:**

MITSUBISHI KAGAKU MEDIA CO., LTD. (for 8x and 16x speed media)

**DVD+R (Double Layer):**

MITSUBISHI KAGAKU MEDIA CO., LTD. (for 2.4x and 8x speed media)

**DVD+R for Labelflash:**

FUJIFILM CORPORATION (for 16x speed media)

**DVD-RW:**

DVD Specifications for Recordable Disc for Version 1.1 or version 1.2
Victor Company of Japan, Ltd. (JVC) (for 2x, 4x and 6x speed media)

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**DVD+RW:**

MITSUBISHI KAGAKU MEDIA CO., LTD. (for 2.4x, 4x and 8x speed media)

**DVD-RAM:**

**DVD Specifications for DVD-RAM Disc for Version 2.0, Version 2.1 or Version 2.2**
Panasonic Corporation (for 3x and 5x speed media)
Hitachi Maxell,Ltd. (for 3x and 5x speed media)

- *BD Combo drive cannot use discs that allow writing faster than 8x speed (DVD-R, DVD+R and DVD+RW media), 6x speed (DVDRW media), 5x speed (DVD-RAM media), 4x speed, (DVD-R (Dual Layer) and DVD+R (Double Layer) media).*

## Before writing or rewriting with the DVD Super Multi drive

- Based on TOSHIBA's limited compatibility testing, we suggest the following manufacturers of CD-R-RW and DVD-R/+R/-RW/+RW/-RAM discs. However, in no event does TOSHIBA guarantee the operation, quality or performance of any disc. Disc quality can affect write or rewrite success rates.

**CD-R:**

TAIYO YUDEN CO., Ltd.
MITSUBISHI KAGAKU MEDIA CO., LTD.
Hitachi Maxell,Ltd.

**CD-RW: (Multi-Speed and High-Speed)**

MITSUBISHI KAGAKU MEDIA CO., LTD.

**CD-RW: (Ultra-Speed)**

MITSUBISHI KAGAKU MEDIA CO., LTD.

**DVD-R:**

**DVD Specifications for Recordable Disc for General Version 2.0**
TAIYO YUDEN Co.,Ltd. (for 8x and 16x speed media)
MITSUBISHI KAGAKU MEDIA CO., LTD. (for 4x, 8x and 16x speed media)
Hitachi Maxell,Ltd. (for 8x and 16x speed media)

**DVD-R (Dual Layer):**

MITSUBISHI KAGAKU MEDIA CO., LTD. (for 4x and 8x speed media)

**DVD-R for Labelflash:**

FUJIFILM CORPORATION (for 16x speed media)


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**DVD+R:**

MITSUBISHI KAGAKU MEDIA CO., LTD. (for 8x and 16x speed media)
TAIYO YUDEN CO., Ltd. (for 8x and 16x speed media)

**DVD+R (Double Layer):**

MITSUBISHI KAGAKU MEDIA CO., LTD. (for 2.4x and 8x speed media)

**DVD+R for Labelflash:**

FUJIFILM CORPORATION (for 16x speed media)

**DVD-RW:**

DVD Specifications for Recordable Disc for Version 1.1 or version 1.2
Victor Company of Japan, Ltd. (JVC) (for 2x, 4x and 6x speed media)
MITSUBISHI KAGAKU MEDIA CO., LTD. (for 2x, 4x and 6x speed media)

**DVD+RW:**

MITSUBISHI KAGAKU MEDIA CO., LTD. (for 2.4x, 4x and 8x speed media)

**DVD-RAM:**

**DVD Specifications for DVD-RAM Disc for Version 2.0, Version 2.1 or Version 2.2**
Matsushita Electric Industrial Co.,Ltd. (for 3x and 5x speed media)
Hitachi Maxell,Ltd. (for 3x and 5x speed media)

- *DVD Super Multi drive cannot use discs that allow writing faster than 16x speed (DVD-R and DVD+R media), 8x speed (DVD-R (Dual Layer), DVD+RW and DVD+R (Double Layer) media), 6x speed (DVDRW media), 5x speed (DVD-RAM media).*

- If the disc is poor in quality, dirty or damaged, writing or rewriting errors may occur. Be careful to check the disc for dirt or damage before you use it.
- The actual number of rewrites to CD-RW, DVD-RW, DVD+RW, DVD-RAM, or BD-RE is affected by the quality of the disc and the way it is used.
- There are two types of DVD-R discs: authoring and general use discs. Do not use authoring discs. Only general use discs can be written to by a computer drive.
- Only Format1 of DVD-R DL is supported. Therefore you cannot do additional writing. If your data is under 4.7GB, it is recommended to use DVD-R (SL) media.
- You can use DVD-RAM discs that can be removed from a cartridge and DVD-RAM discs designed without a cartridge. You can not use a disc


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with a 2.6GB single-sided capacity and 5.2GB double-sided capacity.

- Other DVD-ROM drives for computers or other DVD players may not be able to read DVD-R/-RW or DVD+R/+RW discs.
- Data written to a CD-R/DVD-R/DVD+R disc cannot be deleted either in whole or in part.
- Data deleted (erased) from a CD-RW, DVD-RW, DVD+RW or DVD-RAM disc cannot be recovered. Check the content of the disc carefully before you delete it. If multiple drives that can write data to discs are connected, be careful not to delete data from the wrong drive.
- When writing to a DVD-R/-RW, DVD+R/+RW or DVD-RAM disc, some disc space is required for file management, so you may not be able to write the full capacity of the disc.
- Since the disc is based on the DVD standard, it might be filled with dummy data if the written data is less than about 1 GB. Even if you write only a small amount of data, it might take time to fill in the dummy data.
- DVD-RAM formatted by FAT32 cannot be read in Windows 2000 without DVD-RAM Driver Software.
- When multiple drives that can write data to discs are connected, be careful not to write to the wrong drive.
- Be sure to connect the AC adaptor before you write or rewrite.
- Before you enter Sleep Mode/Hibernation Mode, be sure to complete DVD-RAM writing. Writing is complete if you can eject the DVD-RAM media.
- Be sure to close all other software programs except the writing software.
- Do not run software such as a screen saver, which can put a heavy load on the CPU.
- Operate the computer under the power scheme **High Performance**. Do not use power-saving features.
- Do not write while virus check software is running. Wait for it to finish and then disable virus detection programs including any software that checks files automatically in the background.
- Do not use hard disc utilities, including those intended to enhance HDD access speed. They may cause unstable operation and data damage.
- CD-RW (Ultra speed) media should not be used as data may be lost or damaged.
- Write from the computer's hard disc drive to the CD/DVD. Do not try to write from shared devices such as a LAN server or any other network device.
- Writing with software other than Corel Movie factory for TOSHIBA is not recommended.

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## When writing or rewriting

Please observe/consider the following when you write or rewrite to a CD-R/-RW, DVD-R/-RW/-RAM, DVD+R/+RW, or BD-R/-RE disc.

- Do not perform any of the following actions when writing or rewriting:
  - Change users in the Windows® 7 operating system.
  - Operate the computer for any other function, including using a mouse or TouchPad or closing/opening the LCD panel.
  - Start a communication application such as a modem.
  - Apply impact or vibration to the computer.
  - Install, remove or connect external devices, including the following: ExpressCard, USB devices, external display, optical digital devices.
  - Use the audio/video control buttons to reproduce music or voice.
  - Open the BD drive or DVD Super Multi drive.
- Do not shut down/log off or enter Sleep Mode/Hibernation Mode while writing or rewriting.
- Make sure writing or rewriting is complete before going into Sleep Mode/Hibernation Mode. Writing is complete if you can open the BD drive or DVD Super Multi drive tray.
- Set the computer on a level surface and avoid places subject to vibration such as airplanes, trains, or cars. Do not use an unstable surface such as a stand.
- Keep mobile phones and other wireless communication devices away from the computer.
- Always copy data from the hard disk drive to the CD-R/-RW,DVD-R/-RW/-RAM, DVD+R/+RW or BD-R/-RE disc. Do not use cut-and-paste. The original data will be lost if there is a write error.

## Disclaimer (DVD Super Multi drive or BD-R/RE drive)

TOSHIBA does not bear responsibility for the following:

- Damage to any CD-R-RW or DVD-R/-R(DL)/-RW/+R/+R(DL)/+RW/-RAM or BD-R/RE disc that may be caused by writing or rewriting with this product.
- Any change or loss of the recorded contents of CD-R-RW or DVD-R/-R(DL)/-RW/+R/+R(DL)/+RW/-RAM or BD-R/RE disc that may be caused by writing or rewriting with this product, or for any business profit loss or business interruption that may be caused by the change or loss of the recorded contents.
- Damage that may be caused by using third party equipment or software. Given the technological limitations of current optical disc writing drives, you may experience unexpected writing or rewriting errors due to disc quality or problems with hardware devices. Also, it is a good idea to make two or more copies of important data, in case of undesired change or loss of the recorded contents.

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# Data Verification

To verify that data has been written or rewritten correctly to a data CD/DVD, you should follow the steps below before you begin the write/rewrite process:

1. Display the setting dialog box by one of the following two steps:
   - Click **Recording settings** ( ) for writing on the main toolbar in the Data Disc mode.
   - Select **Setting for Each Mode** → **Data Disc** in the Setting menu.
2. Mark the **Verify written data** check box.
3. Select **File Open** or **Full Compare** mode.
4. Click **OK**.

## How to learn more about TOSHIBA Disc Creator

Please refer to the Help files for additional TOSHIBA Disc Creator information.

# Video

You can record video using Corel DVD MovieFactory® for TOSHIBA.

# When using Corel DVD MovieFactory® for TOSHIBA:

## How to make a Labelflash DVD

Simplified steps for making a Labelflash DVD:

1. Insert a Labelflash disc in the DVD drive.

*Set PRINTING SIDE for underside.*

2. Click **Start** → **All Programs** → **DVD MovieFactory for TOSHIBA** → **DVD MovieFactory Launcher** to launch DVD MovieFactory.
3. Click **Create Disc Label**. Corel Label@Once is started.
4. Click the **General** tab.
5. Choose **DVD Drive** for Printer. e.g.<**E:**> PIONEER DVD....
6. Add and customize the look of your images and text.
7. Click **Labelflash setting** and choose **Draw Quality**.
8. Click **Print**.

## How to make a Blu-ray disc Movie

1. Click **Start** → **All Programs** → **DVD MovieFactory for TOSHIBA** → **DVD MovieFactory Launcher** to launch DVD MovieFactory.
2. Click **Create Video Disc** → **New Project** to invoke 2nd Launcher, choose **Blu-ray**, then invoke DVD MovieFactory.

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3. Add source from HDD by click **Add Video files** button to invoke browser dialog box.
4. Choose the source video then go to **Next** page to apply **Menu**.
5. After choose the menu template, press **Next** button to go to Burning Page.
6. Choose the output type then press **Burn** button.

## How to make a DVD-Video

Simplified steps for making a DVD-Video from adding video source:

1. Click **Start → All Programs → DVD MovieFactory for TOSHIBA → DVD MovieFactory Launcher to launch DVD MovieFactory**.
2. Click **Create Video Disc → New Project** to invoke 2nd Launcher.
3. Choose your project type, then invoke **MovieFactory**.
4. Click **Add video files** to select the source video from the hard disk. The browser dialog box is displayed.
5. Choose the source video and click **Next**.
6. Choose the menu template and press **Next**.
7. Choose the output type and press **Burn**.

## How to learn more about Corel MovieFactory

Please refer to the Help and Manual files for additional Corel MovieFactory information.

## Important information for use

Note the following limitations and precautions when you write Video DVD:

1. Editing digital video
   - Log on with Administrator rights to use MovieFactory.
   - Make sure that your computer is running on AC power when using MovieFactory.
   - Operate the computer at Full Power. Do not use power-saving features.
   - While you are editing DVD, you can display preview. However, if another application is running, the preview might not display properly.
   - MovieFactory cannot edit or play copy protected content.
   - Do not enter sleep or hibernation mode while using MovieFactory.
   - Do not operate MovieFactory immediately after turning on the computer. Please wait until all Disc Drive activity has stopped.
   - When recording to a DV-Camcorder, to ensure you capture all of your data, let the camcorder record for a few seconds before you begin recording your actual data.
   - CD recorder, DVD-Audio, mini DVD and Video CD functions are not supported in this version.

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- While recording video to DVD, please close all other programs.
- Do not run software like a screen saver because it can put a heavy load on the CPU.
- Mp3 decoding and encoding are not supported.

2. Before recording the video to DVD
   - When you record DVD disc, please use only discs recommended by the Drive manufacturer.
   - Do not set the working drive to a slow device like a USB1.1 hard disk drive or it will fail to write DVD.
   - Do not perform any of the following actions:
     - Operate the computer for any other function, including using the mouse/TouchPad, or closing/opening the LCD panel.
     - Bump or cause vibration to the computer.
     - Use the Mode control button and Audio/Video control button to reproduce music or voice.
     - Open the DVD drive.
     - Install, remove or connect external devices, including the following: ExpressCard, SD card, USB device, external display, i.LINK. devices and optical digital devices.
   - Please verify your disc after recording important data.
   - DVD-R/+R/+RW disc cannot be written in VR format.
   - Output to VCD and SVCD format is not supported.
3. About recorded DVDs
   - Some DVD-ROM drives for personal computers or other DVD players may not be able to read DVD-R/+R/-RW/-RAM discs.
   - When playing your recorded DVD on your computer, please use TOSHIBA DVD PLAYER software application.
   - When playing your recorded Blu-ray Disc on your computer, please use WinDVD BD for TOSHIBA software application.
   - If you use an over-used rewritable disc, the full formatting might be locked. Please use a brand new disc.

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# TOSHIBA DVD Player

Please be aware of the following limitations when you use the TOSHIBA DVD PLAYER:

## *Notes on use*

- Frame dropping, audio skipping or out of sync audio and video may occur during playback of some DVD Video titles.
- Close all other applications when using the "TOSHIBA DVD PLAYER". Do not open or execute any other applications during DVD Video playback. Playback may stop or not function properly in some situations.
- Unfinalized DVDs created on home DVD recorders may not be playable on the computer.
- Use DVD-Video discs with a region code which is either "the same as the factory default setting" or "ALL".
- Do not playback DVD discs Video while watching or recording television programs using other applications. Doing so may cause DVD Video playback or television program recording errors. In addition, if prescheduled recording starts during DVD Video playback it may cause DVD Video playback or television program recording errors. Please view DVD Video during times when there is no recording prescheduled.
- The resume function cannot be used with some discs on the "TOSHIBA DVD PLAYER".
- It is recommended the AC adaptor be connected when playing DVD Video. Power saving features may interfere with smooth playback. When playing DVD-Video using battery power, set the Power Options to "High performance".
- Screen savers will not display while playing a movie in the "TOSHIBA DVD PLAYER". The computer will also not go into Sleep Mode, Hibernation Mode or shutdown while using "TOSHIBA DVD PLAYER".
- Do not configure the Display automatic power off function to run while the "TOSHIBA DVD PLAYER" is running.
- Do not switch to Hibernation or Sleep Mode when running the "TOSHIBA DVD PLAYER".
- Do not lock the computer using the **Windows logo** ( ) + L keys or the Fn + F1 keys when running the "TOSHIBA DVD PLAYER".


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## Display Devices & Audio

1. "TOSHIBA DVD PLAYER" will only run when "Colors" is set to "True Color (32 bit)". The "Colors" setting can be adjusted on the "Monitor" tab in the "Display Settings". To open the Display Settings, click **Start → Control Panel → Appearance and Personalization / Appearance → Display → Change display settings → Advanced settings**.
2. If the DVD Video image is not displayed on an external display or television, stop the "TOSHIBA DVD PLAYER", and change the screen resolution in "Resolution" on the "Adjust screen resolution". To open the "Adjust screen resolution", click **Start → Control Panel → Adjust screen resolution**.
3. However, video cannot be output to some external displays and televisions due to output or playback conditions.
4. When viewing DVD-Video on an external display or TV, change the display device before playing. DVD-Video cannot be displayed simultaneously (in clone mode) on both the computer's display panel and an external display.
5. Do not change the screen resolution while running the "TOSHIBA DVD PLAYER".

## TOSHIBA DVD PLAYER

1. "TOSHIBA DVD PLAYER" software is supported for playback of DVD-Video and DVD-VR.
2. "TOSHIBA DVD PLAYER" does not have a parental control function.
3. In order to protect copyrights, the Windows Print Screen function is disabled when "TOSHIBA DVD PLAYER" is running.
4. (Print Screen functions are disabled even when running other applications besides "TOSHIBA DVD PLAYER" and when "TOSHIBA DVD PLAYER" is minimized.) Please close "TOSHIBA DVD PLAYER" to use the Print Screen function.
5. Carry out the installation/uninstallation of the "TOSHIBA DVD PLAYER" under a user account with administrator rights.
6. Do not change Windows Users while "TOSHIBA DVD PLAYER" is running.
7. For some DVD Video discs, using the control window to change the audio track will also change the subtitle track.

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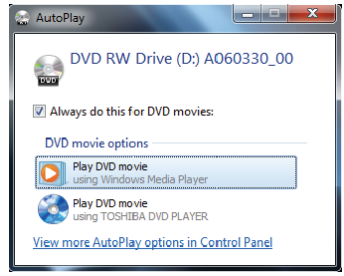
### Starting TOSHIBA DVD PLAYER

Use the following procedure to start "TOSHIBA DVD PLAYER".

1. Insert a DVD-Video in the DVD Super Multi drive while Windows 7 is running. When an DVD-Video disc is set in the DVD drive, the following application selection screen may appear. If this occurs, select Play DVD movie, then click OK to launch the TOSHIBA DVD PLAYER.


AutoPlay
DVD RW Drive (D:) A060330_00
Always do this for DVD movies:
DVD movie options
Play DVD movie
using Windows Media Player
Play DVD movie
using TOSHIBA DVD PLAYER
View more AutoPlay options in Control Panel

2. Touch the CD/DVD panel on the Front operation panel. Or select **Start** → **All Programs** → **TOSHIBA DVD PLAYER** to start TOSHIBA DVD PLAYER.

### Operating TOSHIBA DVD PLAYER

Notes on Using "TOSHIBA DVD PLAYER".

1. Screen display and available features may vary amongst DVD-Videos and scenes.
2. Only operation buttons (including remote controller and Front operation panels) which correspond to currently available and active features will be useable during DVD playback.
3. If the menu is opened in the Display Area using the Control window's Top Menu or Menu buttons, touch pad and mouse menu operations may not be able to be used.

### Open TOSHIBA DVD PLAYER HELP

TOSHIBA DVD PLAYER features and instructions are also explained in detail in "TOSHIBA DVD PLAYER Help". Use the following procedure to open "TOSHIBA DVD PLAYER Help".

- Click the "Help" button ( ) in the Display Area.

## Using WinDVD BD for TOSHIBA

Please be aware of the following limitations when you use WinDVD BD for TOSHIBA:

### Notes on use

- "WinDVD BD for TOSHIBA" is for Blu-ray Disc playback only. DVD playback is not supported. Please use "TOSHIBA DVD PLAYER" for DVD playback.

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- Playback of high bit rate content may cause frame dropping, audio skipping or decrease in computer performance.
- Close all other applications before playing back Blu-ray Disc. Do not open any other applications or carry out any other operations during Blu-ray Disc playback.
- Because Blu-ray Disc playback operates according to programs built-into the content, operation methods, operation screens, sound effects, icons and other features may vary from disc to disc. For more information on these items refer to instructions included with content or contact the content manufacturers directly.
- Make sure to connect the computer's AC adapter when playing a Blu-ray Disc.
- "WinDVD BD for TOSHIBA" supports AACS (Advanced Accesss Control System) copy protection technology. Renewal of the AACS key integrated into this product is required for uninterrupted enjoyment of Blu-ray Disc. An Internet connection is required for renewal. AACS key renewal is provided free of charge for 5 years after the purchase of this product, however renewal beyond 5 years is subject to conditions specified by the software provider, Corel Corporation.
- Do not playback Blu-ray Disc while recording television programs using "Windows Media Center" "My TV" or other applications. Doing so may cause Blu-ray Disc playback or television program recording errors. In addition, if pre-scheduled recording starts during Blu-ray Disc Video playback it may cause DVD Video playback or television program recording errors. Please view DVD Video during times when there is no recording prescheduled.
- While playing a BD-J title, keyboard shortcut is ineffectve.
- Resume play function cannot be used with some discs on "WinDVD BD for TOSHIBA".
- For interactive function for Blu-ray Discs, it may not work depends on contents or network situation.
- Region codes for BD drive and media Optical disc drives and their associated media are manufactured according to the specifications of three marketing regions. Region codes can be set from WinDVD BD([Region] tab in [Setup] dialogue). When you purchase BD Video, make sure it matches your drive, otherwise it will not play properly.
- To playback video on external display or TV using "WinDVD BD for TOSHIBA", output devices like display or TV which have RGB or HDCP supported HDMI port.
- The Blu-ray disc movie can be played only with internal LCD display or external devices connected by RGB and HDMI output. WinDVD does not support Clone mode (DualView) which plays on internal LCD and external display or TV.
- This product does not play HD DVD discs. Blu-ray discs with high-definition content required for HD viewing.

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### Starting WinDVD BD for TOSHIBA

Use the following procedure to start "WinDVD BD for TOSHIBA".

1. When a Blu-ray disc is set in the BD drive, WinDVD BD for TOSHIBA starts automatically.
2. Touch the CD/DVD/BD button on the Front operation panel. Or select **Start → All Programs → InterVideo WinDVD → WinDVD BD for TOSHIBA** to start "WinDVD BD for TOSHIBA".

### Operating WinDVD BD for TOSHIBA

Notes on Using "WinDVD BD for TOSHIBA".

1. Screen display and available features may vary amongst DVD-Videos and scenes.
2. Only operation buttons (including remote controller and Front operation panels) which correspond to currently available and active features will be useable during DVD playback.
3. If the menu is opened in the Display Area using the Control window's Top Menu or Menu buttons, touch pad and mouse menu operations may not be able to be used.

### Open WinDVD BD for TOSHIBA HELP

WinDVD BD for TOSHIBA features and instructions are also explained in detail in "WinDVD BD for TOSHIBA Help". Use the following procedure to open "WinDVD BD for TOSHIBA Help".

- Click the "Help" button ( ) in the Display Area.

## Media care

This section provides tips on protecting data stored on your CD/DVD/BD.

Handle your media with care. The following simple precautions will increase the lifetime of your media and protect the data stored on them:

### CD/DVD/BD

1. Store your CD/DVD/BD in the container they came in to protect them and keep them clean.
2. Do not bend the CD/DVD/BD.
3. Do not write on, apply a sticker to, or otherwise mar the surface of the CD/DVD/BD that contains data.
4. Hold the CD/DVD/BD by its outside edge or the edge on the centre hole. Fingerprints on the surface can prevent the drive from properly reading data.
5. Do not expose your CD/DVD/BD to direct sunlight, extreme heat or cold. Do not place heavy objects on your CD/DVD/BD.

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6. If your CD/DVD/BD become dusty or dirty, wipe them with a clean dry cloth. Wipe from the centre out, not in a circular direction around the CD/DVD/BD. If necessary, use a cloth dampened in water or a neutral cleaner. Do not use benzine, thinner or similar cleaners.

# Modem

Some models has a built in modem.

This section describes how to connect and disconnect the internal modem to and from a telephone jack.

*The internal modem does not support voice functions. All data and fax functions are supported.*

- *In case of a lightning storm, unplug the modem cable from the telephone jack.*
- *Do not connect the modem to a digital telephone line. A digital line will damage the modem.*

## Region selection

Telecommunication regulations vary from one region to another, so you will need to make sure the internal modem's settings are correct for the region in which it will be used.

To select a region, follow the steps below.

1. Click **start** → **All Programs** → **TOSHIBA** → **Networking** → **Modem Region Select**.

*Do not use the Country/Region Select function in the Modem setup utility in the Control Panel if the function is available. If you change the Country/Region in the Control Panel, the change may not take effect.*

2. The Region Selection icon will appear in the Task Bar. Click the icon with the primary mouse button to display a list of regions that the modem supports. A sub menu for telephony location information will also be displayed. A check mark will appear next to the currently selected region and telephony location.
3. Select a region from the region menu or a telephony location from the sub-menu.
   - When you click a region, it becomes the modem's region selection, and the New Location for telephony will be set automatically.
   - When you select a telephony location, the corresponding region is automatically selected and it becomes the modem's current region setting.

## Properties menu

Click the icon with the secondary mouse button to display properties menu on the screen.

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## Settings

You can enable or disable the following settings:

### *AutoRun Mode*

The Region Select utility starts automatically when you start up the operating system.

### *Open the Dialling Properties dialog box after selecting region.*

The dialing properties dialog box will be displayed automatically after you select the region.

### *Location list for region selection.*

A submenu appears, displaying location information for telephony.

### *Open dialog box, if the modem and Telephony Current Location region code do not match.*

A warning dialog box is displayed if current settings for region code and telephony location are incorrect.

## Modem Selection

If the computer cannot recognize the internal modem, a dialog box is displayed. Select the COM port for your modem to use.

## Dialing Properties

Select this item to display the dialing properties.

*If you are using the computer in Japan, the Telecommunications Business Law requires that you select Japan region mode. It is illegal to use the modem in Japan with any other selection.*

## Connecting

To connect the modem cable, follow the steps below.

- *The modular cable that comes with the computer must be used to connect a modem. Connect the end of the modular cable with the core to the computer.*
- *In case of a lightning storm, unplug the modem cable from the telephone jack.*
- *Do not connect the modem to a digital telephone line. A digital line will damage the modem.*

1. Plug one end of the modular cable into the modem jack.
2. Plug the other end of the modular cable into a telephone jack.

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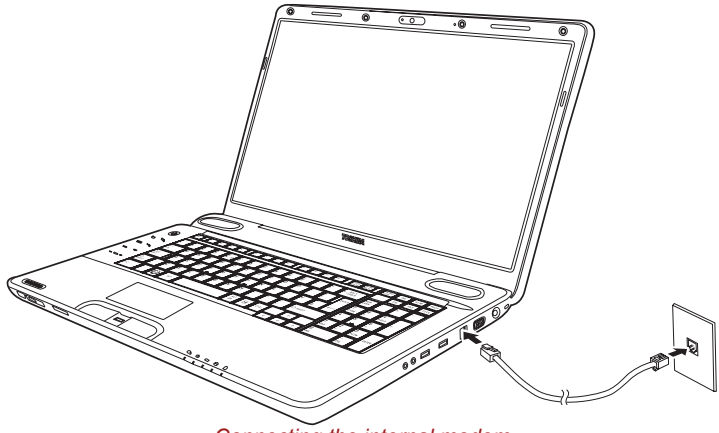

*Connecting the internal modem*

*Do not pull on the cable or move the computer while the cable is connected.*

## Disconnecting

To disconnect the internal modem cable, follow the steps below.

1. Pinch the lever on the connector in the telephone jack and pull out the connector.
2. In the same way, pull the cable's other connector out of the computer.

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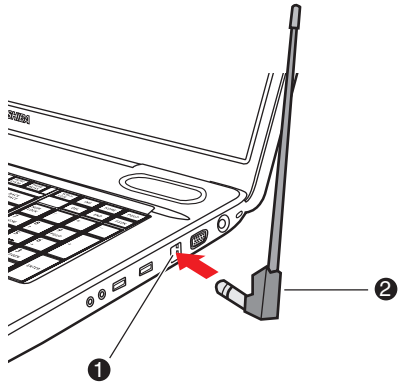
# Using the FM tuner

The availability of this feature depends on the model you purchased.

1. Plug the FM tuner antenna into the FM Antenna Jack.




1. FM Antenna Jack
2. FM tuner antenna

*Installing the FM tuner*

2. Select **Start** → **All Programs** → **FM Tuner Utility** to start FM software.

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# Wireless communications

The computer's wireless communication function supports both Wireless LAN and Bluetooth devices.

- *Do not use the Wireless LAN (Wi-Fi) or Bluetooth functionalities near a microwave oven or in areas subject to radio interference or magnetic fields. Interference from a microwave oven or other source can disrupt Wi-Fi or Bluetooth operation.*
- *Turn Wi-Fi and Bluetooth functionalities off when near a person who may have a cardiac pacemaker implant or other medical electric device. Radio waves may affect pacemaker or medical device operation, possibly resulting in serious injury. Follow the instruction of your medical device when using any Wi-Fi or Bluetooth functionality.*
- *Always turn off Wi-Fi or Bluetooth functionality if the computer is near automatic control equipment or appliances such as automatic doors or fire detectors. Radio waves can cause malfunction of such equipment, possibly resulting in serious injury.*
- *It may not be possible to make a network connection to a specified network name using the ad hoc network function.*
  *If this occurs, the new network(*) will have to be configured for all computers connected to the same network in order to re-enable network connections.*
  ** Please be sure to use the new network name.*

## Wireless LAN

Where present, it supports the A,B, G and N standards but it is compatible with other LAN systems based on Direct Sequence Spread Spectrum/ Orthogonal Frequency Division Multiplexing radio technology that complies with IEEE802.11 Wireless LAN standard.

- Automatic Transmit Rate Select mechanism in the transmit range of 54, 48, 36, 24, 18, 12, 9 and 6 Mbit/s. (IEEE 802.11a/g)
- Automatic Transmit Rate Select mechanism in the transmit range of 11, 5.5, 2 and 1 Mbit/s. (IEEE 802.11b)
- Roaming over multiple channels
- Card Power Management
- Wired Equivalent Privacy (WEP) data encryption, based on the 128 bit encryption algorithm.
- Advanced Encryption Standard (AES) data encryption, based on 128 bit encryption algorithm.

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## Security

- Be sure to enable the encryption function. Otherwise, you may expose your computer to illegal access by an outsider across the Wireless LAN, which may cause intrusion, eavesdropping, and the loss or destruction of stored data. TOSHIBA strongly recommends the customer to enable the encryption function.
- TOSHIBA is not liable for the eavesdropping of data due to the use of Wireless LAN and the damage thereof.

## Bluetooth Stack for Windows by TOSHIBA (depends on the model you purchased)

Please note that this software is specifically designed for Windows® 7 operating system:

Detailed information regarding the use with these operating systems is listed below. Please refer also to the electronic information which is included with each software.

*This Bluetooth Stack is based on Bluetooth Version 1.1/1.2/2.0/2.1+EDR specification. TOSHIBA cannot confirm compatibility between any PC products and/or other electronic devices that use Bluetooth other than TOSHIBA notebook computers.*

### *Release Notes related to the Bluetooth Stack for Windows by TOSHIBA*

1. Fax application software:

   Regarding FAX application software, there are some software that you cannot use on this Bluetooth Stack.

2. Multi User:

   On Windows, the use of Bluetooth is not supported in a multi-user environment. This means that, when you use Bluetooth, other users logged onto the same computer will not be able to use its Bluetooth functionality.

### *Product Support:*

The latest information regarding Operating System support, Language Support or available upgrades can be found on our web site at http://www.toshiba-europe.com/computers/tnt/bluetooth.htm in Europe or www.pcsupport.toshiba.com in the United States.


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### Wireless communication switch

You can enable or disable the Wireless LAN function with the on/off switch. No transmissions are sent or received when the switch is off. Slide the Switch to turn it on and turn it off.

*Set the switch to off in airplanes and hospitals. Check the indicator. It will stop glowing when the wireless communication function is off.*

### Wireless activity LED

The wireless activity LED indicates the status of the wireless communication functions.

| Indicator status | Indication |
|---|---|
| LED off | Wireless communication switch is set to off. Automatic power down because of overheating. Power malfunction. |
| LED glows | Wireless communication switch is on. Wireless LAN is turned on by an application. |

If you use the Task Bar to disable Wireless LAN, you will need to restart the computer to re-enable it. Alternatively, you can also follow this procedure:

1. In the **Control Panel**, click **System and Security**.
2. Click **Device Manager**. The Device Manager window opens. Click **Network adaptors**.
3. Select your preferred Network adaptor, then click the Enable button in the tool bar.

## LAN

The computer has built-in support for Fast Ethernet LAN or Giga bit Ehternet LAN (depends on the model you purchased).

### LAN cable types

*The computer must be configured properly before connecting to a LAN. Logging onto a LAN using the computer's default settings could cause a malfunction in LAN operation. Check with your LAN administrator regarding set-up procedures.*

If you are using Fast Ethernet LAN (100 megabits per second, 100BASE-TX), be sure to connect with a CAT5 cable or higher. You cannot use a CAT3 cable.

If you are using Giga bit Ethernet LAN, be sure to connect with a CAT5-E cable or higher. You cannot use a CAT5 or CAT3 cable.

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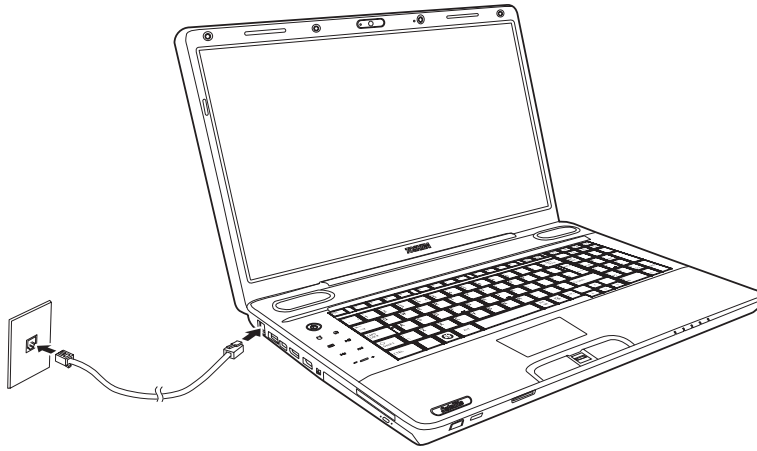
## Connecting LAN cable

To connect the LAN cable, follow the steps below.

1. Turn off the power to the computer and to all external devices connected to the computer.
2. Plug one end of the cable into the LAN jack. Press gently until you hear the latch click into place.



*Connecting the LAN cable*

3. Plug the other end of the cable into a LAN hub connector. Check with your LAN administrator before connecting to a hub.

## Disconnecting LAN cable

To disconnect the LAN cable, follow the steps below.

1. Pinch the lever on the connector in the computer's LAN jack and pull out the connector.
2. Disconnect the cable from the LAN hub in the same manner. Check with your LAN administrator before disconnecting from the hub.

# Cleaning the computer

To help ensure long, trouble-free operation, keep the computer free of dust and use care with liquids around the computer.

- Be careful not to spill liquids into the computer. If the computer does get wet, turn the power off immediately and let the computer dry completely before you turn it on again.
- Clean the computer using a slightly damp (with water) cloth. You can use glass cleaner on the display. Spray a small amount of cleaner on a soft, clean cloth and wipe the screen gently with the cloth.

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*Never spray cleaner directly onto the computer or let liquid run into any part of it. Never use harsh or caustic chemical products to clean the computer.*

- Remove the dust from the cooling vents on the backside of the computer regularly with a vacuum cleaner. Refer to Chapter 2, *The Grand Tour*, .

# Moving the computer

The computer is designed for durability. However, a few simple precautions taken when moving the computer will help ensure trouble-free operation.

- Make sure all disk activity has ended before moving the computer. Check the **HDD** indicator on the computer.
- If a CD/DVD/BD is in the optical media drive remove it. Also make sure the disc tray is securely closed.
- Turn off (shut down) the computer.
- Disconnect the AC adaptor and all peripherals before moving the computer.
- Close the LCD display panel. Do not pick up the computer by its display panel.
- Before carrying your computer, shut down the computer, disconnect the power cable and wait until the computer cools down. Failure to follow this instruction could result in minor injury.
- Always turn off the power when you move the computer. If the power button has a lock, set it to the locked position. Also, be careful not to subject the computer to impact. Failure to follow this instruction could result in damage to the computer, computer failure or loss of data.
- Never transport your computer with ExpressCards installed. This could cause damage to your computer and/or ExpressCard, resulting in product failure.
- Use the carrying case when transporting the computer.
- When carrying your computer, be sure to hold it securely so that it does not fall or hit anything.
- Do not carry your computer by holding protruded portions.

## Using the Hard Disk Drive (HDD) Protection

This computer has a function for reducing the risk of damage on the hard disk drive.

Using an acceleration sensor built into the computer, TOSHIBA HDD Protection detects vibration shocks and similar signs of movement of the computer, and automatically moves the Hard Disk Drive head to a safe position to reduce the risk of damage that could be caused by head-to-disk contact.

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*The TOSHIBA HDD Protection function does not guarantee that the hard disk drive will not be damaged.*

When vibration is detected, a message will be displayed on the screen, and the icon in the Taskbar notification area will changed to the protection state. This message is displayed until the OK button is pressed or 30 seconds pass. When vibration subsides, the icon returns to the normal state.

### Taskbar icon

| State | Icon | Description |
|---|---|---|
| Normal | | TOSHIBA HDD Protection is enabled. |
| Protection | | TOSHIBA HDD Protection is active. The hard disk drive head is in a safe position. |
| OFF | | TOSHIBA HDD Protection is disabled. |

## TOSHIBA HDD Protection Properties

You can change the TOSHIBA HDD Protection settings by using the TOSHIBA HDD Protection window. To open the window, click **Start** → **All Programs** → **TOSHIBA** → **HDD Protection Settings**. The window can also be started from the icon on the Taskbar or from the **Control Panel**.

### HDD Protection

You can choose whether to enable or disable TOSHIBA HDD Protection.

### Detection Level

This function can be set to four levels. The sensitivity levels in which vibrations, impacts and their similar signs are detected can be set to OFF, 1, 2 and 3 in ascending order. Level 3 is recommended for better protection of the computer. However, when the computer is used in a mobile environment or in other unstable conditions, setting the detection level to 3 could result in frequent execution of TOSHIBA HDD Protection, which will slow Hard Disk Drive reading and writing. Set a lower detection level when the speed of Hard Disk Drive reading and writing is a priority.

Different detection levels can be set depending on whether the computer is used as handheld or mobile usages, or whether it is used in a stable environment such as on a table in the workplace or at home. By setting different detection levels for the computer depending on whether it runs with the AC power (desktop) or with batteries (handheld or mobile usage), the detection level automatically switches according to the power connection mode.


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### 3D Viewer

This feature displays a 3D object on the screen which moves in according to tilting or vibration of the computer.

When the TOSHIBA HDD Protection detects computer vibration the Hard Disk Drive head is parked and the 3D object disk rotation will stop. When the head is un-parked the disk will begin to rotate again.

The **3D Viewer** can be started from the icon in the task tray.

- *This 3D object virtually represents the Computer's internal Hard Disk Drive. This representation may vary from the actual number of disks, disk rotation, head movement, part size, shape and direction.*
- *This feature may use a large amount of CPU and memory on some models. The computer may become slow or sluggish when attempting to run other applications while the 3D Viewer is displayed.*
- *Intensely shaking the computer or other subjecting it to strong impacts may cause damage to the computer.*

## Details

To open the Details window, click the Setup Detail button in the TOSHIBA HDD Protection Properties window.

### Detection Level Amplification

When the AC adaptor is disconnected or the lid is closed, HDD Detection assumes that the computer will be carried and sets the detection level to the maximum for 10 seconds.

### TOSHIBA HDD Protection Message

Specify whether to display a message when TOSHIBA HDD Protection is active.

*This function does not work when the computer is starting, in Standby Mode, in hibernation mode, in transition to hibernation mode, recovering from hibernation mode, or power off. Be sure to not subject the computer to vibration or impact while the function is disabled.*


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# Chapter 5

# The Keyboard

The number of keys on your keyboard depends on which country/region's keyboard layout your computer is configured with. Keyboards for numerous languages are available.

There are five types of keys: typewriter keys, function keys, soft keys, Windows special keys, and cursor control keys.

## Typewriter keys

The typewriter keys produce the upper- and lower-case letters, numbers, punctuation marks, and special symbols that appear on the screen.

There are some differences, however, between using a typewriter and using a computer keyboard:

- Letters and numbers produced in computer text vary in width. Spaces, which are created by a "space character," may also vary depending on line justification and other factors.
- The lowercase l (el) and the number 1 (one) are not interchangeable on computers as they are on a typewriter.
- The uppercase O (oh) and the 0 (zero) are not interchangeable.
- The **Caps Lock** function key locks only the alphabetic characters in uppercase while the shift lock on a typewriter places all keys in the shifted position.
- The **Shift** keys, the **Tab** key, and the **BackSpace** key perform the same function as their typewriter counterparts but also have special computer functions.

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# F1 ... F12 function keys

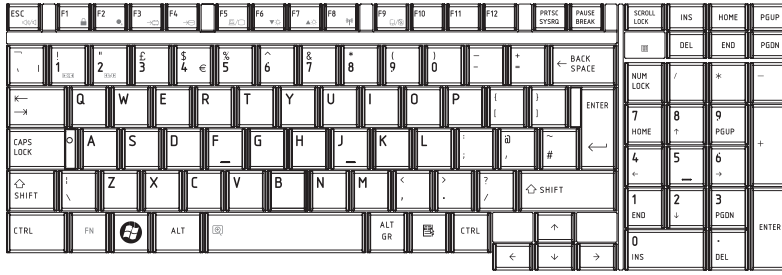
The function keys (not to be confused with **Fn**) are the 12 keys at the top of your keyboard. These keys function differently from other keys.

**F1** through **F12** are called function keys because they execute programmed functions when pressed. Used in combination with the **Fn** key, keys marked with icons execute specific functions on the computer. Refer to the section, *Soft keys: Fn key combinations*, in this chapter. The function executed by individual keys depends on the software you are using.

# Soft keys: Fn key combinations

The Fn (function) is used in combination with other keys to form soft keys. Soft keys are key combinations that enable, disable or configure specific features.

## Emulating keys on enhanced keyboard




*A 101-key enhanced keyboard layout*

Press **Fn + F12** to lock the cursor on a specific line. The power on default is off.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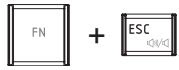
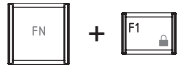
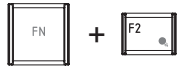
# Hot keys



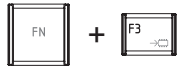

**Mute:** Turns the volume on and off.



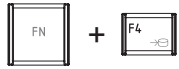

**Lock:** Enters "Lock computer" mode. To restore your desktop, you need to log on again.



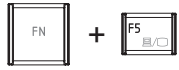

**Power plan:** Displays the power save modes and lets you change the power settings.




**Sleep:** This hot key switches the system to Sleep Mode.

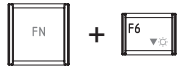



**Hibernate:** This hot key switches the system to Hibernate mode.

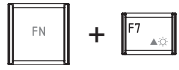



**Output:** Changes the active display device.

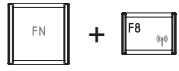
*Default resolution for simultaneous mode is set to 1024x768. If you connect an RGB (Monitor) that is not 1024x768 resolution, change it in "Display Properties".*




**Brightness (decreases):** Turns the monitor brightness down.




**Brightness (increases):** Turns the monitor brightness up.

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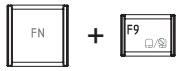
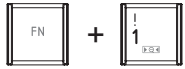
**Wireless:** Switches the active wireless devices if the wireless communication switch is switched on.

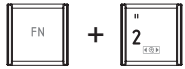



**TouchPad:** Enables or disables the Touch Pad function.

**Zoom:** Changes the display resolution.




**TOSHIBA Zooming Utility (reduce):** Reduces the icon size on the desktop or the font size within one of the supported application windows.




**TOSHIBA Zooming Utility (enlarge):** Increases the icon size on the desktop or the font size within one of the supported application windows.

*Before using Fn+1 and Fn+2, you must install the TOSHIBA Zooming Utility. The Utility only supports the following application windows: Microsoft Internet Explorer, Microsoft Office, Windows Media Player, Adobe Reader and the icons on the desktop.*

## Fn Sticky key (Depends on the model you purchased)

You can use the TOSHIBA Accessibility Utility to make the **Fn** key sticky, that is, you can press it once, release it, and then press an "**F number**" key. To start the TOSHIBA Accessibility Utility, click **start**, point to **All Programs**, point to **TOSHIBA**, point to **Utilities** and click **Accessibility**.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## Windows special keys

The keyboard provides two keys that have special functions in Windows: Windows logo key activates the **start** menu and the other, the application key, has the same function as the secondary mouse button.

This key activates the Windows **start** menu.

This key has the same function as the secondary mouse button.

## Generating ASCII characters

Not all ASCII characters can be generated using normal keyboard operation. But, you can generate these characters using their ASCII codes.

1. Hold down **Alt + Fn**.
2. Using the overlay keys, type the ASCII code.
3. Release **Alt + Fn**, and the ASCII character appears on the display screen.

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# Chapter 6

# Power and Power-Up Modes

The computer's power resources include the AC adaptor and internal batteries. This chapter gives details on making the most effective use of these resources, including charging the computer and battery tips for saving battery power, and power up modes.

## Power conditions

The computer's operating capability and battery charge status are affected by the power conditions: whether an AC adaptor is connected, whether a battery is installed and what the charge level is for the battery.

**Table Power conditions**

| | | **Power on** | **Power off (no operation)** |
|---|---|---|---|
| **Universal AC adaptor connected** | Battery fully charged | • Operates<br>• LED: **Battery** White(Red) | • LED: **Battery** White(Red) |
| | Battery partially charged or no charge | • Operates<br>• Quick Charge<br>• LED: **Battery** amber | • Quick charge<br>• LED: **Battery** amber |
| | No battery installed | • Operates<br>• No charge<br>• LED: **Battery** off | • No charge<br>• LED: **Battery** off |

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**Table Power conditions**

| | | Power on | Power off (no operation) |
|---|---|---|---|
| **Universal AC adaptor not connected** | Battery charge is above low battery trigger point | • Operates<br>• LED: **Battery** off | |
| | Battery charge is below low battery trigger point | • Operates<br>• LED: **Battery** flashes amber | |
| | Battery charge is exhausted | • Computer shuts down<br>• LED: **Battery** off | |
| | No Battery installed | • Cannot operate<br>• LED: **Battery** off | |

# Power indicators

As shown in the above table, the **Battery** and **Power** indicators on the front of the system alert you to the computer's operating capability and battery charge status.

## Battery indicator

Check the **Battery** indicator to determine the status of the battery pack. The following indicator lights indicate the battery status:

| | |
|---|---|
| **Flashing amber** | The battery charge is low. The AC adaptor must be connected to recharge the battery. |
| **Amber** | Indicates the AC adaptor is connected and charging the battery. |
| **White(Red)** | Indicates the AC adaptor is connected and the battery is fully charged. |
| **No light** | Under any other conditions, the indicator does not light up. |

*If the battery becomes too hot while it is being charged, the charge will stop and the battery indicator will go out. When the battery's temperature falls to a normal range, charge will resume. This occurs whether the computer's power is on or off.*

## Power indicator

Check the **Power** indicator to determine the power status:

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| | |
|---|---|
| **White(Red)** | Indicates power is being supplied to the computer and the computer is turned on. |
| **Blinking amber** | Indicates power is being supplied to the computer while the computer is in Sleep Mode. The indicator turns on for one second and off for two seconds. |
| **No light** | Under any other conditions, the indicator does not light up. |

# Battery types

The computer has the following batteries:

- Battery pack (6-cell or 12-cell depending on the model.)
- Real Time Clock (RTC) battery

- *The battery pack is a lithium ion battery, which can explode if not properly replaced, used, handled or disposed of. Dispose of the battery as required by local ordinances or regulations. Use only batteries recommended by TOSHIBA as replacements.*
- *Do not remove the battery pack while the computer is in Sleep Mode. Data is stored in memory and will be lost if the computer loses power. When the computer is powered off in Sleep Mode, and the AC adaptor is not connected, the main battery pack supplies power to maintain data and programs in memory. If the battery pack is completely discharged, Sleep Mode does not function and the computer loses all data in memory.*

## Battery pack

When the AC adaptor is not connected, the computer's main power source is a removable lithium ion battery pack, also referred to in this manual as the main battery. You can purchase additional battery packs for extended use of the computer away from an AC power source.

Before you remove the battery pack, set the computer to Hibernation Mode or save your data and shut down the computer. Do not change the battery pack while the AC adaptor is connected.

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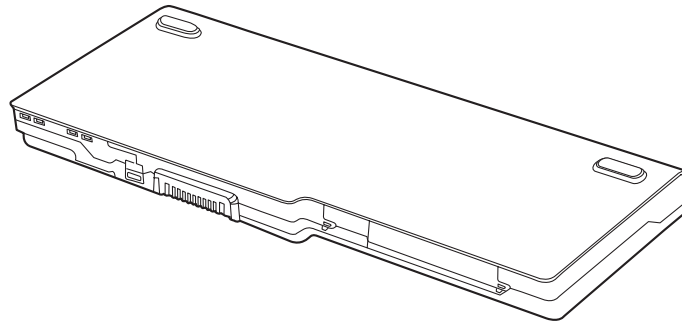

*Battery pack*

To ensure that the battery pack maintains its maximum capacity, operate the computer on battery power at least once a month until the battery pack is fully discharged. Refer to *Extending battery life* in this chapter for procedures. If the computer is continuously operated on AC power through an AC adaptor for an extended period, more than a month, the battery may fail to retain a charge. It may not function efficiently over the expected life of the battery and the **Battery** indicator may not indicate a low-battery condition.

## Real Time Clock battery

The Real Time Clock (RTC) battery provides power for the internal real time clock and calendar. It also maintains the system configuration.

If the RTC battery becomes completely discharged, the system loses this data and the real time clock and calendar stop working.

*The computer's RTC battery is a lithium ion battery and should be replaced only by your dealer or by a TOSHIBA service representative. The battery can explode if not properly replaced, used, handled or disposed of. Dispose of the battery as required by local ordinances or regulations.*

- *You can change the settings of the Real Time Clock by pressing F2 in POST.*
- *After configuring the time and date for the Real Time Clock battery, we recommend that you turn the power status of your computer to "ON" so that the Real Time Clock battery is charged. For details, refer to Chapter 9, Troubleshooting.*

If the following message is displayed on the LCD:

**ERROR 0271: Check date and time settings.**
**WARNING 0251: System CMOS checksum bad-Default configuration used.**
**Press [F1] to resume, [F2] to setup.**


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The charge in the RTC battery is getting low or has been exhausted. You will need to set the date and time within the BIOS setup using the following steps:

1. Press **F2** key - the BIOS setup screen will be displayed.
2. Set the date in **System Date**.
3. Set the time in **System Time**.
4. Press **F10** key. A confirmation message will appear.
5. Press **Enter** key. BIOS setup will terminate and the computer will be rebooted.

*After configuring the date and time, it is recommended that you switch the computer on and then leave it in this state so that the Real Time Clock battery can be charged.*

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# Care and use of the battery pack

This section provides the important safety precautions in order to handle your battery pack properly.

Refer to the enclosed ***Instruction Manual for Safety and Comfort*** for detailed precautions and handling instructions.

- *Make sure the battery is securely installed in the computer before attempting to charge the battery pack. Improper installation could generate smoke or fire, or cause the battery pack to rupture.*
- *Keep the battery pack out of reach of infants and children. It can cause injury.*

- *The battery pack is lithium ion battery, which can explode if not replaced, used, handled or disposed of properly. Dispose of the battery as required by local ordinances or regulations. Use only batteries recommended by TOSHIBA as replacements.*
- *Charge the battery pack only in an ambient temperature between 5 and 35 degrees Celsius. Otherwise, the electrolyte solution might leak, battery pack performance might deteriorate and the battery life might be shortened.*
- *Never install or remove the battery pack without first turning off the power and disconnecting the AC adaptor. Never remove the battery pack while the computer is in Sleep Mode. Data could be lost.*

*Never remove the battery pack while the Wake-up on LAN function is enabled. Data will be lost. Before you remove a battery pack, disable the Wake-up on LAN function.*

## Charging the batteries

When the power in the battery pack becomes low, the **Battery** indicator flashes orange, indicating that only a few minutes of battery power remain. If you continue to use the computer while the **Battery** indicator flashes, the computer enables Hibernation Mode (so you don't lose data) and automatically turns off.

You must recharge a battery pack when it becomes discharged.

### *Procedures*

To recharge a battery pack while it is installed in the computer, connect the AC adaptor to the **DC IN 19V** jack and plug the other end into a working outlet.

The **Battery** indicator glows orange when the battery is being charged.

*Use only the computer connected to an AC power source to charge the battery pack. Never attempt to charge the battery pack with any other charger.*

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## Time

The following table shows the approximate time required to fully charge a discharged battery.

**Charging time (hours)**

| Battery type | Power on | Power off |
|---|---|---|
| Battery pack (6-cell, 12-cell) | 4-10 hours | 4 hours max |
| RTC battery | About 24 hours | About 24 hours |

*The charging time when the computer is on is affected by ambient temperature, the temperature of the computer and how you use the computer. If you make heavy use of external devices, for example, the battery might scarcely charge at all during operation. Refer also to the section Maximizing battery operating time.*

## Battery charging notice

The battery may not charge right away under the following conditions:

- The battery is extremely hot or cold. If the battery is extremely hot, it might not charge at all. To ensure the battery charges to its full capacity, charge the battery at room temperature of 10° to 30°C (50° to 88°F).
- The battery is nearly completely discharged. Leave the AC adaptor connected for a few minutes and the battery should begin charging.

The **Battery** indicator may show a rapid decrease in battery operating time when you try to charge a battery under the following conditions:

- The battery has not been used for a long time.
- The battery has completely discharged and been left in the computer for a long time.
- A cool battery is installed in a warm computer.

In such case, follow the steps below.

1. Fully discharge the battery by leaving it in the computer with the power on until the power automatically shuts off.
2. Plug in the AC adaptor.
3. Charge the battery until the **Battery** indicator glows blue.

Repeat these steps two or three times until the battery recovers normal capacity.

*Leaving the AC adaptor connected will shorten battery life. At least once a month, run the computer on battery power until the battery is fully discharged, then recharge the battery.*

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## Monitoring battery capacity

Remaining battery power can be monitored using the following methods.

- Clicking the battery icon on the task bar
- Via the Windows Mobility Center window

- *Wait at least 16 seconds after turning on the computer before trying to monitor the remaining operating time. The computer needs this time to check the battery's remaining capacity and to calculate the remaining operating time, based on the current power consumption rate and remaining battery capacity. The actual remaining operating time may differ slightly from the calculated time.*
- *With repeated discharges and recharges, the battery's capacity will gradually decrease. Therefore, an often used, older battery will not operate for as long as a new battery even when both are fully charged.*
- *Please be aware that the actual remaining operating time may differ slightly from the calculated time.*

## Maximizing battery operating time

A battery's usefulness depends on how long it can supply power on a single charge.

How long the charge lasts in a battery depends on:

- CPU processing speed (depends on the model you purchased)
- Screen brightness
- Cooling method (depends on the model you purchased)
- System Sleep Mode
- System Hibernation
- Monitor power off
- How often and how long you use the hard disk, optical disc.
- How much charge the battery contained to begin with.
- How you use optional devices, such as an Express Card, to which the battery supplies power.
- Enabling Sleep Mode conserves battery power if you frequently turn the computer off and on.
- Where you store your programs and data.
- Closing the display when you are not using the keyboard saves power.
- Operating time decreases at low temperatures.
- The condition of the battery terminals. Make sure the battery terminals stay clean by wiping them with a clean dry cloth before installing the battery pack.

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## Retaining data with power off

When you turn off your computer with fully charged batteries, the batteries retain data for the following approximate time periods.

| | |
|---|---|
| **Battery pack (6-cell, 12-cell)** | Approximately 2 days (Sleep mode, 6-cell)<br>Approximately 3.5 days (Sleep mode, 12-cell)<br>Approximately 1 month (Shut down mode, all type of battery packs) |
| **RTC battery** | Approximately 1 month |

## Extending battery life

To maximize the life of your battery pack:

- At least once a month, disconnect the computer from a power source and operate it on battery power until the battery pack fully discharges. Before doing so, follow the steps below.
  1. Turn off the computer's power.
  2. Disconnect the AC adaptor and turn on the computer's power. If it does not turn on, go to step 4.
  3. Operate the computer on battery power for five minutes. If the battery pack has at least five minutes of operating time, continue operating until the battery pack is fully discharged. If the **Battery** indicator flashes or there is some other warning to indicate a low battery, go to step 4.
  4. Connect the AC adaptor to the computer and the power cord to a power outlet. The **Battery** indicator should glow orange to indicate that the battery pack is being charged. If the **Battery** indicator does not glow, power is not being supplied. Check the connections of the AC adaptor and power cord.
  5. Charge the battery pack until the **Battery** indicator glows blue.
- If you have extra battery packs, rotate their use.
- If you will not be using the system for an extended period, more than one month, remove the battery pack.
- Store spare battery packs in a cool dry place out of direct sunlight.

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# Replacing the battery pack

When the battery pack reaches the end of its operating life, you will need to install a new one. The life of the battery pack is generally about 500 recharges. If the **Battery** indicator flashes orange shortly after fully recharging the battery, the battery pack needs to be replaced.

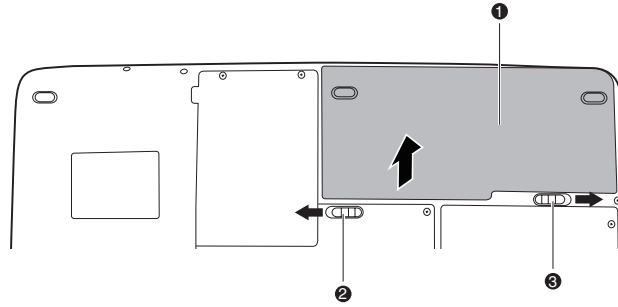
You might also replace a discharged battery pack with a charged spare when you are operating your computer away from an AC power source. This section explains how to remove and install the battery pack.

## Removing the battery pack

To replace a discharged battery, follow the steps below.

- *When handling battery packs, do not short-circuit the terminals. Also, do not drop, hit or otherwise apply impact; do not scratch or break the casing and do not twist or bend the battery pack.*
- *Do not remove the battery pack while the computer is in Sleep Mode. Data is stored in memory and will be lost if the computer loses power.*
- *In Hibernation Mode, data will be lost if you remove the battery or disconnect the AC adaptor before the save is completed. Wait for the **Disk** indicator to go out.*
- *Do not touch the latch while holding the computer. If the latch is unintentionally released, you may get injured by the dropped battery.*

1. Save your work.
2. Turn the computer's power off. Make sure the **Power** indicator is off.
3. Remove all cables connected to the computer.
4. Turn the computer upside down.
5. Move the battery pack lock to its unlocked position.
6. Slide and hold the battery release latch to free the battery pack, and lift the battery pack out of the computer.




1. Battery Pack
2. Battery Pack Lock
3. Battery Release Latch

*Releasing the battery pack*

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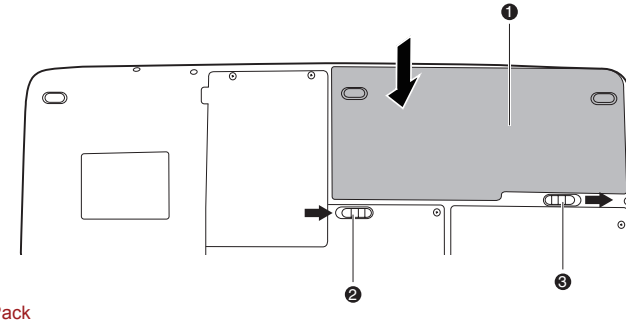
## Installing the battery pack

To install a battery, follow the steps below.

- *The battery pack is a lithium ion battery, which can explode if not properly replaced, used, handled or disposed of. Dispose of the battery as required by local ordinances or regulations. Use only batteries recommended by TOSHIBA as replacements.*
- *Do not touch the latch while holding the computer. If the latch is unintentionally released, you may get injured by the dropped battery.*

1. Turn the computer's power off.
2. Disconnect all cables connected to the computer.
3. Slide and hold the battery release latch, and insert the battery pack.
4. Move the battery pack lock to its locked position.




1. Battery Pack
2. Battery Pack Lock
3. Battery Release Latch

*Securing the battery pack*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# Starting the computer by password

If you have already registered a password, there are two ways to start the computer:

- Swipe your fingerprint on the sensor if you have already registered the fingerprint with the Fingerprint utility and enabled **Fingerprint Power-on Security**. If you would not like to swipe your finger or cannot authenticate the fingerprint for some reason, push the **BACK SPACE** key to skip the fingerprint authentication screen. You can try to swipe the fingerprint up to five times. If you fail fingerprint authentication more than five times, you must enter the password manually to start the computer.
- Enter the password manually.

To enter a password manually, follow these steps:

1. Turn on the power as described in Chapter 3, *Getting Started*. The following message appears:

*At this point, the hotkeys **Fn** + **F1** to **F9** do not work. They will function after you enter the password.*

2. Enter the password.
3. Press **Enter**.

*If you enter the password incorrectly three times in a row, the computer shuts off. In this case, you must turn the computer back on to retry password entry.*


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# Power-up modes

The computer has the following power-up modes:

- Boot Mode: Computer shuts down without saving data. Always save your work before you turn the computer off in boot mode.
- Hibernation Mode: Data in memory is saved to the hard disk.
- Sleep Mode: Data is maintained in the computer's main memory.

*Refer also to the sections Turning on the power and Turning off the power in Chapter 3, Getting Started.*

## Hot keys

You can use hot keys **Fn + F3** to enter Sleep Mode and **Fn + F4** to enter Hibernation Mode. Refer to Chapter 5, *The Keyboard* for details.

# Panel power off/on

You can set up your computer so that power turns off automatically when you close the display panel. When you open the panel, power turns on in Sleep Mode or Hibernation Mode but not in boot mode.

*If the panel power off function is enabled and you use Shut down Windows, do not close the display until the shut down function is complete.*

# System Auto Off

This feature turns the system off automatically if it is not used for a set duration. The system shuts down in Sleep Mode or Hibernation Mode in Windows.

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# Chapter 7

# HW Setup

This chapter explains how to use TOSHIBA HW Setup program to configure your computer. TOSHIBA HW Setup lets you configure settings for General, Password, Display, Boot Priority, Keyboard, LAN, and USB.

## Accessing HW Setup

To run HW Setup, click , **All Programs**, **TOSHIBA**, **Utilities**, **HWSetup**.

## HW Setup Window

The HW Setup window contains the following tabs: General, Password, Display, Boot Priority, Keyboard, USB and LAN .

There are also these three buttons:

| | |
|---|---|
| **OK** | Accepts your changes and closes the HW Setup window. |
| **Cancel** | Closes the window without accepting your changes. |
| **Apply** | Accepts all your changes without closing the HW Setup window. |

### *General*

This window displays the BIOS version and contains two buttons:

| | |
|---|---|
| **Default** | Return all HW Setup values to the factory settings. |
| **About** | Display the HW Setup version. |

### *Setup*

This field displays BIOS Version and date.

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## Password

This tab allows you to set or reset the user password for power on.

### User Password

Lets you register a new password or un-register an existing password.

| | |
|---|---|
| **Not Registered** | Un-registers an existing password |
| **Registered** | Register a new password by following the on screen instructions |

### Owner String

This blank field is used to display a message when the password field is displayed on startup. If a password is not registered the message will not be shown. The maximum length is 256 characters.

## Display

This tab lets you select the internal LCD or external monitor when the computer boots up.

### Power On Display

Lets you select the display to be used when the computer is booted (this setting is only available on Standard VGA mode and not available on Windows Desktop).

| | |
|---|---|
| **Auto-Selected** | Selects an external monitor if one is connected. Otherwise, it selects the internal LCD (Default). |
| **System LCD Only** | Selects the internal LCD, even if an external monitor is connected. |

## Boot Priority

### Boot Priority Options

This option sets the priority for booting the computer. You can change the boot priority from the device list.

## Button Setting

### Function Button

This feature allows you to set conditions for the Power Button and/or the other buttons.

| | |
|---|---|
| **Enabled** | Enables the function button |
| **Disabled** | Disables the function button |

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## Keyboard

### Wake-up on Keyboard

When this feature is enabled and the computer is in Sleep Mode, you can turn on the computer by pressing any key. It is effective only for the internal keyboard and only when the computer is in Sleep Mode.

| | |
|---|---|
| **Enabled** | Enables the Wake-up on Keyboard function. |
| **Disabled** | Disables the Wake-up on Keyboard function (Default). |

## USB

### USB Keyboard/Mouse/FDD Legacy Emulation

Use this option to enable or disable Legacy USB support. If your operating system does not support USB, you can still use a USB mouse, keyboard, and FDD by setting the Legacy USB Support to enable.

## LAN

### Built-in LAN

This feature enables or disables the Built-in LAN.

| | |
|---|---|
| **Enabled** | Enables Built-in LAN function (Default). |
| **Disabled** | Disables Built-in LAN function. |

## Illumination

### Illumination ON/OFF

This feature allows you to set conditions for Front Edge Logo LED, touchpad illumination LED and Function button backlight LED. (Depending on the model you purchased)

| | |
|---|---|
| **ON** | On. (Default) |
| **OFF** | Off. |

## Keyboard Backlight

| | |
|---|---|
| **Auto** | Keyboard backlight will be on when hit any key |
| **Hotkey** | When [Fn + ⌨] is pressed, keyboard backlight will turn on/off alternately. |

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## SATA

### eSATA

This feature allows you to set conditions of eSATA.

| | |
|---|---|
| **Enabled** | Enables the eSATA port. (Default) |
| **Disabled** | Disables the eSATA port in order to save power. |

### SATA Interface setting

This feature allows you to set SATA interface setting.

| | |
|---|---|
| **Performance** | Let HDD/SSD work with maximum performance. (Default) |
| **Battery life** | Let HDD/SSD work with battery life mode. If this setting is selected, this causes performance down. |

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# Chapter 8

# Optional Devices

Optional devices can expand the computer's capabilities and its versatility. This chapter describes connection or installation of the following devices, which are available from your TOSHIBA dealer:

### *Cards/memory*

- ExpressCard
- SD (Secure Digital) / SDHC (Secure Digital High Capacity) / MMC (Multi Media Card) / MEMORY STICK / MEMORY STICK PRO / xD (xD-Picture Card) cards
- Memory expansion

### *Power devices*

- Additional battery pack
- Additional AC adaptor

### *Peripheral devices*

- External monitor
- Television
- HDMI
- i.LINK (IEEE1394)
- eSATA

### *Other*

- Security lock

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# ExpressCard

The computer is equipped with an ExpressCard expansion slot that can accommodate two standard module formats: anExpressCard/34 module and an ExpressCard/54 module. An ExpressCard module is a small, modular add-in card technology based on PCI Express and Universal Serial Bus (USB) interfaces.

## Inserting an ExpressCard

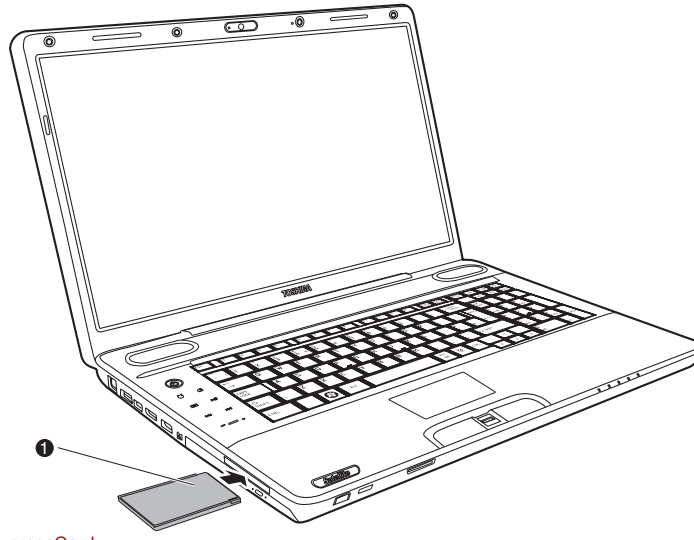
One ExpressCard connector is located on the left side of the computer.

The computer's hot-install feature allows you to install an ExpressCard while the computer's power is on.

To install an ExpressCard, follow the steps below.

1. Insert the ExpressCard.
2. Press gently to ensure a firm connection.

Windows hot-install feature allows you to install an ExpressCard while the computer’s power is on.




1. ExpressCard

*Inserting the ExpressCard*

After inserting the card, refer to the card’s documentation and check the configuration in Windows to make sure it is appropriate for your card.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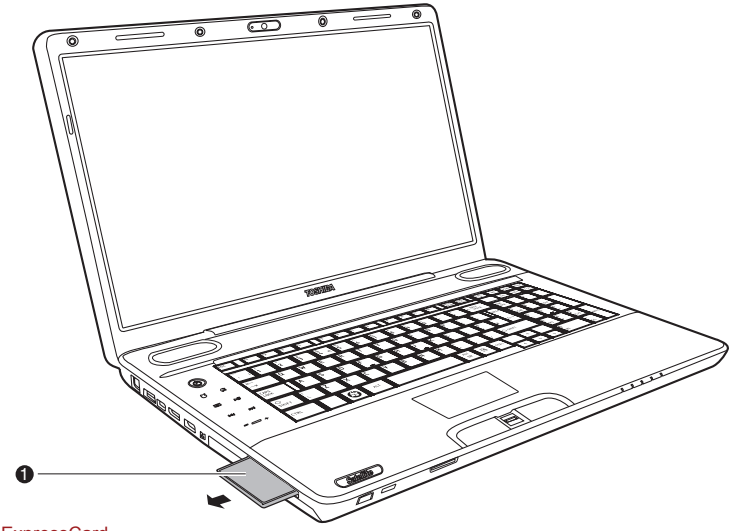
## Removing an ExpressCard

- *Before removing an ExpressCard, make sure that any applications or system services are not using the card.*
- *Be sure to disable the ExpressCard prior to removing it. Otherwise, the system may be fatally damaged.*

To remove an ExpressCard, follow the steps below.

1. Click the **Safely Remove Hardware** icon on the Task Bar.
2. Click the ExpressCard you want to remove.
3. Press the ExpressCard once to eject it.
4. Grasp the ExpressCard and remove it.



1. ExpressCard

*Removing the ExpressCard*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# SD/SDHC/MMC/MEMORY STICK / MEMORY STICK PRO/xD Memory cards

The computer is equipped with a multiple digital media card slot that can accommodate SD/SDHC/MMC/MEMORY STICK/MEMORY STICK PRO/ xD memory cards. These memory cards allow you to easily transfer data from devices, such as digital cameras and Personal Digital Assistants, which use flash-memory.

| Card Type | Capacities |
|---|---|
| SD | up to 2GB |
| SDHC | up to 16GB |
| MMC | up to 2GB |
| MEMORY STICK | up to 128MB, 256MB (128MB x 2) |
| MEMORY STICK PRO | up to 4GB |
| xD | up to 2GB |

- *Keep foreign objects out of the memory card slot. A pin or similar object can damage the computer's circuitry.*
- *Do not format a memory card with Windows as it might result in that card not being able to be used with some peripheral devices.*
- *Do not insert Memory Stick Duo/PRO Duo into the slot. Data may be lost or damaged if you use any card other than those supported.*
- *The card is designed so that it can be inserted only one way. Do not try to force the card into the slot.*
- *For more details on using memory cards, see manuals accompanying the cards.*

- *The Logo of SD memory card is* .
- *The Logo of SDHC memory card is* .


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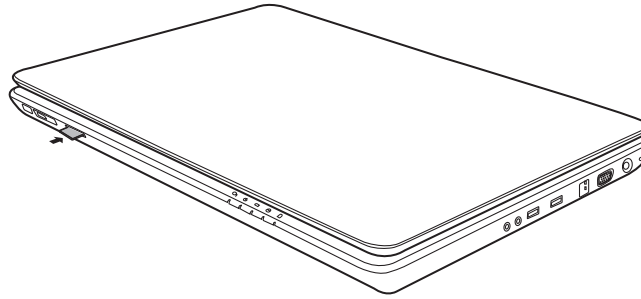
## Installing a memory card

To install a memory card:

1. Insert the memory card.
2. Press gently to ensure a firm connection.



*Inserting a memory card*

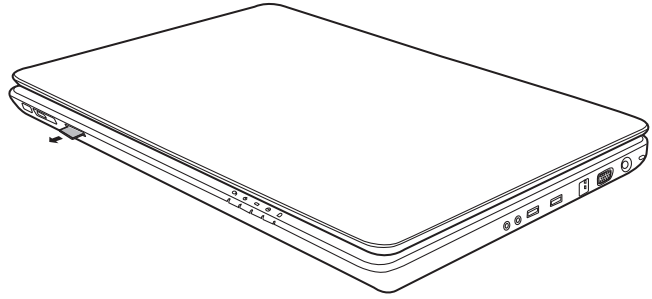
*Be sure the memory card is oriented properly before you insert it.*
*If Windows fails to read the card, remove it then re-insert it.*

- *The multiple digital media card slot only accepts one type of card at a time. Do not attempt to install more than one card as you risk damaging either the cards themselves or the computer.*

## Removing a memory card

To remove a memory card, follow the steps below:

1. Click the **Safely Remove Hardware** icon on the Taskbar.
2. Select a device, then click **Stop**. A confirmation dialog may appear, depending on how the device is registered with the system; if so, confirm that you want to remove the device.
3. Gently press the memory card inside the socket to eject it.
4. Grasp the card and remove it.



*Removing a memory card*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- *Make sure the memory card indicator is out before you remove the card or turn off the computer's power. If you remove the card or turn off the power while the computer is accessing the card, you may lose data or damage the card.*
- *Do not remove the card while the computer is in Sleep or Hibernation mode. The computer could become unstable or data in the memory card could be lost.*
- *Do not turn off or put the computer into either Sleep Mode or Hibernation Mode while data is being transferred to or from the memory card. The system may become unstable or data in the memory card may be lost.*

## Memory card care

*Set the write-protect switch to the lock position, if you do not want to record data.*

1. Do not write to a memory card if the battery power is low. Low power could affect writing accuracy.
2. Do not remove a memory card while read/write is in progress.
3. The memory card is designed so that it can be inserted only one way. Do not try to force the card into the slot.
4. Do not leave a memory card partially inserted in the slot. Press the memory card until you hear it click into place.
5. Do not twist or bend memory cards.
6. Do not expose memory cards to liquids, store in humid areas or place memory cards close to containers of liquid.
7. After using a memory card, return it to its case.
8. Do not touch the metal parts of the memory card, expose it to liquids or allow it to get dirty.

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# Memory expansion

You can install additional memory in the computer's memory module socket to increase the amount of RAM. This section describes how to install and remove a memory module.

- *Use only memory modules approved by TOSHIBA.*
- *Do not try to install or remove a memory module under the following conditions. You can damage the computer and the module. Also, data will be lost.*
  a. *The computer is turned on.*
  b. *The computer was shut down using the Sleep Mode or Hibernation Mode.*
- *When incorrect memory is inserted, please refer to Memory expansion section in Chapter 9, Troubleshooting, for details.*
- *Expansion memory is a precision electronic component that may be fatally damaged by static electricity. Since the human body has slight static electricity, be sure to discharge static electricity from your body before installing an expansion memory module. To discharge your body's static electricity, simply touch any metal surface close to you with bare hands.*

*Use a point size 1 Phillips screwdriver to remove and fasten the screws. Use of an incorrect screwdriver can damage the screw heads.*

## Installing a memory module

Follow the steps below to install a memory module.

1. Set the computer to boot mode and turn off the power.
2. Remove all cables connected to the computer.
3. Turn the computer upside down and remove the battery pack (refer to Chapter 6, *Power and Power-Up Modes*).
4. Loosen the screws securing the memory module cover.
5. Slide your fingernail or a thin object under the cover and lift it off.


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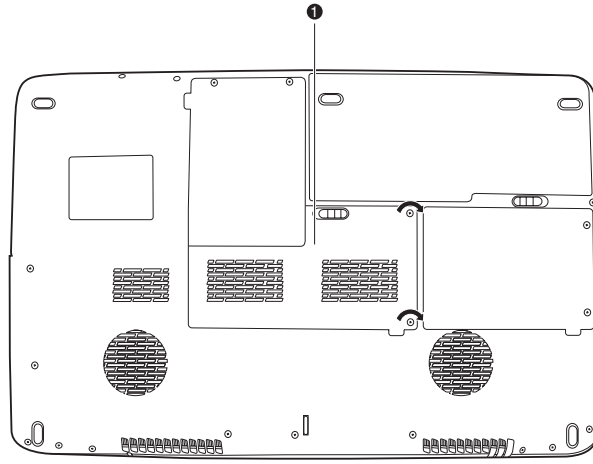


1. Memory Module Cover

*Removing the memory module cover*

6. Fit the module's connectors into the computer's connectors at about a 45 degree angle. Press the module carefully to ensure a firm connection.

*Do not touch the connectors on the memory module or on the computer. Debris on the connectors may cause memory access problems.*

*Slot A is reserved for main memory. Use slot B for expanded memory. If only one card is installed, use slot A.*

7. Push the module down so it lies flat. Latches on either side will click into place to secure the module.

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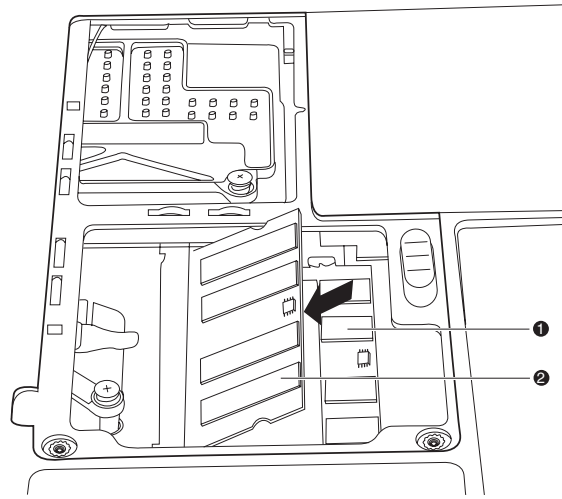


1. Slot A
2. Slot B

*Installing the memory module*

8. Seat the cover and secure it with the screws.
9. Replace the battery pack as described in Chapter 6, *Power and Power-Up Modes*.
10. Turn the power on and make sure the added memory is recognized. Open **System** in the Control Panel and click the **General** tab.

## Points to note about memory module error

If you install a memory module that is not compatible with the computer, the Power indicator will flash (on for 0.5 seconds, off for 0.5 seconds) in the following ways:

- If there is only an error in Slot A: repeatedly flashes orange twice, then blue.
- If there is only an error in Slot B: repeatedly flashes orange, then blue twice.
- If there is an error in Slot A and in Slot B: repeatedly flashes orange twice, then blue twice.

In all instances you should shut down the computer and remove the incompatible module(s).


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## Removing a memory module

Before removing the memory module, make sure the computer is in boot mode. To remove the memory module:

1. Be sure the power is off and all cables are disconnected from the computer.
2. Turn the computer upside down and remove the battery and the screws securing the memory module cover.
3. Slide your fingernail or a thin object under the cover and lift it off.
4. Push the latches outwards to release the module. A spring will force one end of the module up.
5. Grasp the module by the sides and pull it out.

- *If you use the computer for a long time, the memory modules will become hot. In this case, let the memory modules cool to room temperature before you replace them. Otherwise, you may get burnt if you touch the memory modules.*
- *Do not touch the connectors on the memory module or on the computer. Debris on the connectors may cause memory access problems.*


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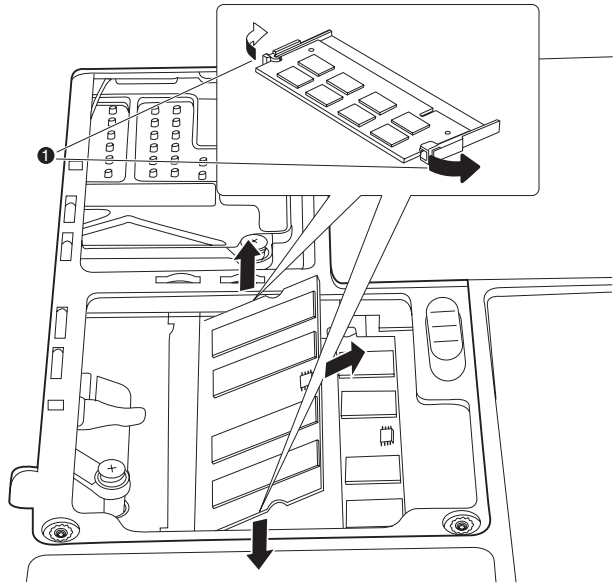

1. Latches

*Removing the memory module*

6. Seat the cover and secure it with screws. Replace the battery pack.

## Additional battery pack

You can increase the portability of the computer with additional battery packs. If you're away from an AC power source and your battery runs low, you can replace it with a freshly charged battery. Refer to Chapter 6, *Power and Power-Up Modes*.

## Additional AC adaptor

If you frequently transport the computer between different sites such as your home and office, purchasing an AC adaptor for each location will reduce the weight and bulk of your carrying load.


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# External monitor

An external analog monitor can be connected to the external monitor port on the computer. The computer supports VGA and Super VGA video modes. To connect a monitor, follow the steps below.

*The hibernation and sleep feature can be used with an external monitor. Simply enable hibernation and sleep and the computer will maintain the data as it is displayed on the external monitor.*

1. Turn the computer's power off.
2. Connect the monitor cable to the external monitor port.
3. Turn the external monitor's power on.
4. Turn the computer's power on.

When you turn on the power, the computer automatically recognizes the monitor and determines whether it is color or monochrome.

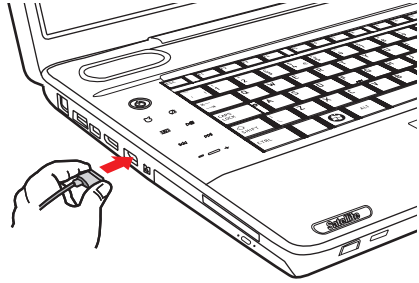
To change the display settings, press **Fn+F5**. If you disconnect the monitor before you turn the computer off, be sure to press **Fn+F5** to switch to the internal display. Refer to Chapter 5, *The Keyboard*, for details on using hot keys to change the display setting.

# HDMI

A HDMI monitor can be connected to the HDMI out port on the computer. 1080p, 1080i, 720p, 576p and 480p signal formats are supported, but actual signal formats you can use depends on the HDMI monitor. To connect a monitor, follow the steps as detailed below:

*As the port operation of all HDMI (High-Definition Multimedia Interface) monitors has not been confirmed, some HDMI monitors may not function properly.*

1. Plug one end of the HDMI cable into the HDMI port of the HDMI device.



*Connecting a HDMI cable*

2. Plug the other end of the HDMI cable into the HDMI out port on your computer.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- *When you connect a television or external monitor to the HDMI port and the display output device is set to HDMI.*
  *When you unplug the HDMI cable and re-plug it in please wait at least 5 seconds before you replug the HDMI cable again.*
- *When you connect a television or external monitor to the HDMI port and you connect the television, external monitor or external sound device to another port.*
  *When you change the display output or Unplug/re-plug the HDMI cable.*
  *The sound output device and the display output device maybe changed automatically by the system.*

### Setting for display video on HDMI

To view video on the HDMI device, be sure to configure the following settings. Otherwise, you may find that nothing is displayed.

- *Be Sure to use the **FN + F5** hot keys to select the display device before starting to play video. Do not change the display device while playing video.*
- *Do not change the display device under the following conditions.*
- *While data is being read or written.*
- *While communication is being carried out.*

### Settings for audio on HDMI

To set the audio device to use the HDMI:

1. Click **Start** → **Control Panel** → **Hardware and Sound** → **Sound** → **Digital Output Device** (HDMI) → **Set Default Device**.

To set the audio device to use the internal speakers:

1. Click **Start** → **Control Panel** → **Hardware and Sound** → **Sound** → **Speakers** → **Set Default Device**.

## i.LINK (IEEE1394)

i.LINK (IEEE1394) is used for high-speed data transfer for a range of compatible devices such as

1. Digital video cameras
2. Hard disk drives
3. MO drives
4. CD-RW drives

*i.LINK uses a four-pin connector, which does not carry electric current. External devices will need their own power supply.*


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## Precautions

1. Make a back-up of your data before transferring it to the computer. There is a possibility that the original data will be damaged. There is a particular risk that some frames will be deleted in the case of digital video transfer. TOSHIBA assumes no liability for such loss of data.
2. Do not transfer data in areas where static electricity is easily generated or in areas subjected to electronic noise. Data can be destroyed.
3. If you are transferring data through an IEEE1394 hub, do not connect or disconnect other devices from the hub during data transfer. There is a likelihood that data will be damaged. Connect all devices to the hub before you turn on the computer's power.
4. You may not use any copyrighted video or music data copied from a video camera except for your personal enjoyment.
5. If you connect/disconnect an i.LINK device to/from another i.LINK device that is currently exchanging data with the computer, data frames might be dropped.
6. Make sure data transfer has ended or turn off the computer, before you:
   a. Connect/disconnect an i.LINK device to/from the computer.
   b. Connect/disconnect an i.LINK device to/from another i.LINK device that is connected to the computer.

## Connecting

1. Make sure the connectors are properly aligned and plug the i.LINK (IEEE1394) cable into the computer.
2. Plug the other end of the cable into the device.

   Note the following when you use i.LINK:
   a. You may need to install drivers for your i.LINK devices.
   b. Not all i.LINK devices have been tested. Therefore, compatibility with all i.LINK devices cannot be guaranteed.
   c. Use S100, S200 or S400 cables no longer than three meters.
   d. Some devices might not support sleep or automatic off functions.
   e. Do not connect or disconnect an i.LINK device while it is using an application or when the computer is automatically shutting it down to save power. Data might be destroyed.
   f. When multiple IEEE1394 devices are connected to a PC, the devices may not correctly be identified. This problem may occur when Windows is restarted while the devices are connected or when the power to the IEEE1394 devices is turned on before the PC is turned on. If this occurs, disconnect the IEEE1394 cables and then reconnect them.

## Disconnecting

1. Click the **Safely Remove Hardware** icon on the Task Bar.
2. Select the **i.LINK (IEEE1394) device** that you want to remove.

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3. Disconnect the cable from the computer then from the i.LINK device.

*Refer also to the documentation that came with your i.LINK device.*

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# eSATA (External Serial ATA)

An eSATA device can be connected to the eSATA/USB combo port on the computer.

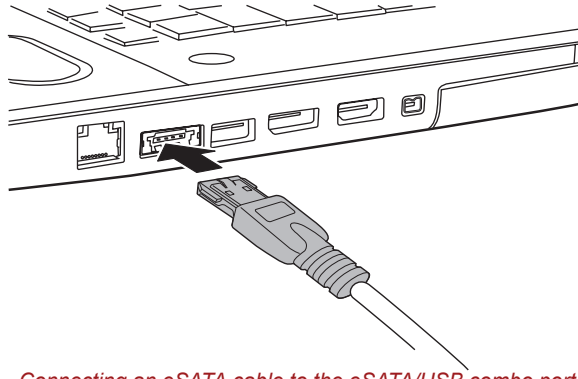
## Connecting an eSATA device

To connect an eSATA device, follow the steps below:

1. Connect an eSATA cable to the eSATA/USB combo port.

*Make sure the connector is properly aligned with the socket.*

*Do not try to force the connection. Doing so can damage the connecting pins.*



*Connecting an eSATA cable to the eSATA/USB combo port*

*If you connect an eSATA device after the computer has already been turned on, it will take about ten seconds for it to be recognized by the computer.*

*Do not attempt to disconnect and reconnect the drive before this period has elapsed.*

*A connected eSATA device may not be recognized if it is connected to the computer's eSATA/USB combo port while the computer is in Sleep Mode or Hibernation Mode. If this occurs, disconnect the eSATA device and then reconnect the device while the computer is turned on.*

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### Disconnecting an eSATA device

When you have finished using an eSATA device, you can follow the procedures below in order to disconnect it:

1. Wait for the indicator light of an eSATA device to go out to make sure all activity has stopped.

*If you disconnect an eSATA device or turn off the power while the computer is accessing the drive, you may lose data or damage the eSATA device or the drive.*

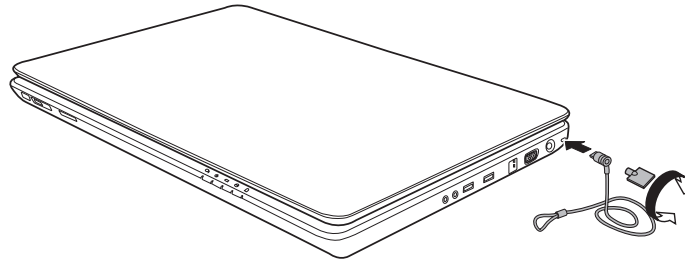
2. Click the Safely Remove Hardware icon on the Windows Taskbar.
3. Select the eSATA device that you want to remove.
4. Carefully pull the eSATA device's eSATA connector out from within the computer's eSATA/USB combo port.

## Security lock

Security locks enable you to anchor your computer to a desk or other heavy object to help prevent unauthorized removal of the computer.

The computer has a security lock slot on the left side. Attach one end of the cable to a desk and the other end to the security lock slot.

1. Turn the computer so the left side faces you.
2. Align the holes for the security lock and attach the lock.



*Security lock*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# Chapter 9

# Troubleshooting

TOSHIBA designed the computer for durability. However, should problems occur, following the procedures in this chapter can help to determine the cause.

All readers should become familiar with this chapter. Knowing what might go wrong can help prevent problems from occurring.

## Problem solving process

Resolving problems will be much easier if you observe the following guidelines:

- Stop immediately when you recognize a problem exists. Further action may result in data loss or damage. You may destroy valuable problem related information that can help solve the problem.
- Observe what is happening. Write down what the system is doing and what actions you performed immediately before the problem occurred. If you have a printer attached, print a copy of the screen using PrtSc.

The questions and procedures offered in this chapter are meant as a guide. They are not definitive problem solving techniques. Many problems can be solved simply, but a few may require help from your dealer. If you find you need to consult your dealer or others, be prepared to describe the problem in as much detail as possible.

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## Preliminary checklist

Consider the simplest solution first. The items in this checklist are easy to fix and yet can cause what appears to be a serious problem.

- Make sure you turn on all peripheral devices before you turn on the computer. This includes your printer and any other external device you are using.
- Before you attach an external device, turn the computer off. When you turn the computer back on, it will recognize the new device.
- Make sure all options are set properly in the setup program.
- Check all cables. Are they correctly and firmly attached? Loose cables can cause signal errors.
- Inspect all connecting cables for loose wires and all connectors for loose pins.
- Check that your CD/DVD/BD is correctly inserted.

Make notes of your observations and keep them in a permanent error log. This will help you describe your problems to your dealer. If a problem recurs, the log will help you identify the problem faster.

## Analyzing the problem

Sometimes the system gives clues that can help you identify why it is malfunctioning. Keep the following questions in mind:

- Which part of the system is not operating properly: keyboard, hard disk drive, optical media drive or display? Each device produces different symptoms.
- Is the operating system configuration set properly? Check the configuration options.
- What appears on the display screen? Does it display any messages or random characters? Print a copy of the screen if you have a printer attached. Look up the messages in the software and operating system documentation. Check that all connecting cables are correctly and firmly attached. Loose cables can cause erroneous or intermittent signals.
- Do any indicators light? Which ones? What color are they? Do they stay on or blink? Write down what you see.
- Do you hear any beeps? How many? Are they long or short? Are they high pitched or low? Is the computer making any unusual noises? Write down what you hear.

Record your observations so you can describe them to your dealer.

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| | |
|---|---|
| Software | The problems may be caused by your software or disc. If you cannot load a software package, the media may be damaged or the program might be corrupted. Try loading another copy of the software.<br>If an error message appears while you are using a software package, check the software documentation. These documents usually include a problem solving section or a summary of error messages.<br>Next, check any error messages in the operating system documentation. |
| Hardware | If you cannot find a software problem, check your hardware.<br>First run through the items in the preliminary checklist above. If you still cannot correct the problem, try to identify the source. The next section provides checklists for individual components and peripherals. |

# Hardware and system checklist

This section discusses problems caused by your computer's hardware or attached peripherals. Basic problems may occur in the following areas:

- System start-up
- Self test
- Power
- Real Time Clock
- Keyboard
- LCD panel
- Hard disk drive
- DVD Super Multi drive
- Pointing device
- USB
- Memory expansion
- Sound system
- Monitor
- Modem
- LAN
- Wireless LAN
- FingerPrint Sensor
- ExpressCard

## System start-up

When the computer does not start properly, check the following items:

- Self Test
- Power Sources
- Power-on Password


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## Self test

When the computer starts up, the self test will be run automatically, and the following will be displayed:

```
TOSHIBA Leading Innovation >>>
```

This message remains on the screen for a few seconds.

If the self test is successful, the computer tries to load the operating system, depending on how the Boot Priority is set in the TOSHIBA HW Setup program.

If any of the following conditions are present, the self test failed:

- The computer stops and does not proceed to display information or messages except the TOSHIBA logo.
- Random characters appear on the screen, and the system does not function normally.
- The screen displays an error message.

Turn off the computer and check all cable connections. If the test fails again, contact your dealer.

## Power

When the computer is not plugged into an AC outlet, the battery pack is the primary power source. However, your computer has a number of other power resources, including an intelligent power supply and a Real Time Clock battery. These resources are interrelated and any one could affect apparent power problems. This section provides checklists for AC power and the battery. If you cannot resolve a problem after following them, the cause could lie with another power resource. In such a case, contact your dealer.

### *Overheating power down*

If the computer's internal temperature becomes too high, the computer will automatically enter Hibernation Mode or Sleep Mode and shut down. If the computer has reached room temperature and still does not start, or if it starts but shuts down quickly, contact your dealer.

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## AC power

If you have trouble turning on the computer with the AC adaptor connected, check the **Battery** indicator. Refer to Chapter 6, *Power and Power-Up Modes* for more information.

| Problem | Procedure |
|---|---|
| AC adaptor doesn't power the computer | Check the connections. Make sure the cord is firmly connected to the computer and a power outlet. |
| | Check the condition of the cord and terminals. If the cord is frayed or damaged, replace it. If the terminals are soiled, wipe them with cotton or a clean cloth. |
| | If the AC adaptor still does not power the computer, contact your dealer. |

## Battery

If you suspect a problem with the battery, check the **Battery** indicator. For information on indicator and battery operation, refer to Chapter 6, *Power and Power-Up Modes*.

| Problem | Procedure |
|---|---|
| Battery doesn't power the computer | The battery may be discharged. Connect the AC adaptor to charge the battery. |
| Battery doesn't charge when the AC adaptor is attached (**Battery** indicator does not glow orange.) | If the battery is completely discharged, it will not begin charging immediately. Wait a few minutes.<br>If the battery still does not charge, make sure the outlet of the AC adaptor is supplying power.<br>Test it by plugging in an appliance. |
| | Check whether the battery is hot or cold to the touch. If the battery is too hot or too cold, it will not charge properly. Let it reach room temperature. |

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| Problem | Procedure |
|---|---|
| | Unplug the AC adaptor and remove the battery to make sure the terminals are clean. If necessary, wipe them with a soft dry cloth dipped in alcohol.<br>Connect the AC adaptor and replace the battery. Make sure it is securely seated.<br>Check the **Battery** indicator. If it does not light up, let the computer charge the battery for at least 20 minutes. If the **Battery** indicator lights up after 20 minutes, let the battery continue to charge at least another 20 minutes before turning on the computer.<br>If the indicator still does not glow, the battery may be at the end of its operating life. Replace it.<br>If you do not think the battery is at the end of its operating life, contact your dealer. |
| Battery doesn't power the computer as long as expected | If you frequently recharge a partially charged battery, the battery might not charge to its full capacity. Fully discharge the battery, then try to charge it again. |
| | Check the power consumption settings in the Power Options. Consider using a power saving feature. |

## Disposing of PC and PC batteries

- Discard this PC in accordance with applicable laws and regulations. For further information, contact your local government.
- This PC contains rechargeable batteries. After repeated use, the batteries will finally lose their ability to hold a charge and you will need to replace them. Under certain applicable laws and regulation, it may be illegal to dispose of old batteries by placing them in the trash.
- Please be kind to our shared environment. Check with your local government authority for details regarding where to recycle old batteries or how to dispose of them properly. This product contains mercury. Disposal of this material may be regulated due to environmental considerations. For disposal, reuse or recycling information, please contact your local government.
- If your hard disk or other storage media contains sensitive data, you should be aware that standard deletion procedures do not remove data from the media. These standard deletion procedures include:
- Selecting Delete for a target file
- Putting files in the Recycle Bin and emptying the Recycle Bin

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- Reformatting the media
- Reinstalling an operating system from the recovery CD-ROM

  The procedures above delete only the initial part of the data used for file management. This makes the file invisible to the operating system, but the data can still be read by specialized utilities. If you dispose of the PC, please delete all the data on its hard disk drive. Doing so prevents unauthorized use of such data. To ensure your data is not used for unauthorized purposes, you can:
- Physically destroy the hard disk drive
- Use a proven specialized utility to overwrite all data
- Take the hard disk drive to a professional deletion service

## Real Time Clock

| Problem | Procedure |
|---|---|
| The BIOS setting and system date/time are lost. | Charge in the RTC battery is exhausted or getting low. You will need to set the date and time in the BIOS setup screen using the following procedure<br>1. Press **F2** key. BIOS setup will boot up.<br>2. Set the date in **System Date**.<br>3. Set the time in **System Time**.<br>4. Press **F10** key. Confirmation message will appear.<br>5. Press **Enter** key. BIOS setup will terminate and the computer will be rebooted. |

*After configuring the time and date for the Real Time Clock battery, we recommend that you turn the power status of your computer to "ON" so that the Real Time Clock battery is charged.*

## Keyboard

Keyboard problems can be caused by your setup configuration. For more information, refer to Chapter 5, *The Keyboard*.

| Problem | Procedure |
|---|---|
| Output to screen is garbled | Make sure the software you are using is not remapping the keyboard. Remapping involves reassigning the meaning of each key. Refer to your software's documentation.<br>If you are still unable to use the keyboard, consult your dealer. |


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## LCD panel

Apparent LCD problems may be related to the computer's setup.

| Problem | Procedure |
|---|---|
| No display | Press hot keys **Fn + F5** to change the display priority, to make sure it is not set for an external monitor. |
| Problems above remain unresolved or other problems occur | Refer to your software's documentation to determine if the software is causing the difficulty. |
| | Run the diagnostic test.<br>Contact your dealer if the problems continue. |

*Intel ® Display Power Saving Technology:*

*Your model may include the Intel ® Display Power Saving Technology feature that can save the computer's power consumption by optimizing picture contrast on the internal LCD. This feature can be used if the computer is:*

- *configured with GS45 Express chipset**
- *running under battery mode*
- *using the internal LCD display only*

*The power and performance settings can be adjusted in the Intel ® graphics utility.*

*To access this utility, go to*

***Control Panel → Hardware and Sound → Display → Change display Settings → Advanced settings → ntel ® Graphics Media Accelerator Driver for Mobile → Graphics Properties → Display Settings → Power Settings → Modify Settings → Intel ® Display Power Saving Technology***

*If you want to improve the picture quality under the conditions mentioned above, adjust the setting towards Maximum Quality or disable this feature.*

**Please visit your region's web site or refer to the catalog for the configuration details of the model that you have purchased.*


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## Solid State drive

| Problem | Procedure |
|---|---|
| Computer does not boot from hard disk drive | There may be a problem with your operating system files. Refer to your operating system documentation. |

## Recovery Media Creator

| Problem | Procedure |
|---|---|
| The Recovery Media Creator can not be launched because there is no recovery partition. | You will see this message if you have previously chosen to remove the partition and are trying to create "Recovery Media". When there is no recovery partition, the Recovery Media Creator cannot make Recovery Media. However, if you have already created a "Recovery Media", you can use it to restore the recovery partition.<br>Simply follow the instructions in "Restoring the preinstall software from your creating Recovery Media" section in this manual. You will be directed to select "Restore Original Factory Image" from the drop-down menu. If you have not created "Recovery Media", please contact your dealer. |

## Hard disk drive

| Problem | Procedure |
|---|---|
| Computer does not boot from hard disk drive | There may be a problem with your operating system files. Refer to your operating system documentation. |
| Slow performance | Your files may be fragmented. Run disk Defragmenter to check the condition of your files and disk. Refer to your operating system documentation or online help for information on running disk Defragmenter. |
| | As a last resort, reformat the hard disk. Then, reload the operating system and other files.<br>If problems persist, contact your dealer. |


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## BD drive

For more information, refer to Chapter 4, *Operating Basics*.

| Problem | Procedure |
|---|---|
| You cannot access a CD/DVD/BD in the drive | Make sure the drive's drawer is securely closed. Press gently until it clicks into place. |
| | Open the drawer and make sure the CD/DVD/BD is properly seated. It should lie flat with the label facing up. |
| | A foreign object in the drawer could block laser light from reading the CD/DVD/BD. Make sure there is no obstruction. Remove any foreign objects. |
| | Check whether the CD/DVD/BD is dirty. If it is, wipe it with a clean cloth dipped in water or a neutral cleaner. Refer to the *Media care* section in Chapter 4, *Operating Basics*, for details on cleaning. |

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| Problem | Procedure |
|---|---|
| Some CD/DVD/BDs run correctly, but others do not | The software or hardware configuration may be causing a problem. Make sure the hardware configuration matches your software's needs. Check the CD/DVD/BD documentation. |
| | Check the type of CD/DVD/BD you are using. The drive supports:<br>BD-ROM: BD-ROM, BD-ROM(DL), BD-R, BD-R(DL), BD-RE, BD-RE(DL)<br>DVD-ROM: DVD-ROM, DVD-Video, DVD-R, DVD-RW, DVD+R, DVD+RW, DVD-RAM<br>CD-ROM: CD-DA, CD-Text, Photo CD (single/multi-session), CD-ROM Mode 1, Mode 2, CD-ROM XA Mode 2 (Form1, Form2), Enhanced CD (CDEXTRA)<br>Recordable Disc: CD-R, CD-RW, DVD-R, DVD-R(DL), DVD-RW, DVD+R, DVD+R(DL), DVD+RW, DVD-RAM, BD-R, BD-R(DL), BD-RE, BD-RE(DL) |
| | Check the region code on the DVD. It must match that on the BD drive. Region codes are listed in the *Optical Disc Drive* section in Chapter 2, *The Grand Tour*. |
| Cannot write correctly | If you have trouble writing, make sure you are observing the following precautions:<br>Use only media recommended by TOSHIBA.<br>Do not use the mouse or keyboard during writing.<br>Use only the software supplied with the computer for recording.<br>Do not run or start other software during writing.<br>Do not jar the computer during writing.<br>Do not connect/disconnect external devices or install/remove internal cards during writing. If problems persist, contact your dealer. |


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## Pointing device

If you are using a USB mouse, also refer to the USB section in this chapter and to your mouse documentation.

### *TouchPad*

| Problem | Procedure |
|---|---|
| On-screen pointer does not respond to Pad operation | The system might be busy. If the pointer is shaped as an hourglass, wait for it to return to its normal shape and try again to move it. |
| Double-tapping does not work | Try changing the double-click speed setting in the mouse control utility.<br>1. To access this utility, click , **Control Panel**, **Hardware and Sound**, and the **Mouse** icon.<br>2. Select the **Buttons** tab in the Mouse Properties window.<br>3. Set the double-click speed as required and click **OK**. |
| The mouse pointer moves too fast or too slow | Try changing the speed setting in the mouse control utility.<br>1. To access this utility, click , **Control Panel**, **Hardware and Sound**, and the **Mouse** icon.<br>2. Select the **Pointer Options** tab in the Mouse Properties window.<br>3. Set the pointer speed as required and click **OK**. |
| The response of the TouchPad is too sensitive | Adjust the touch sensitivity.<br>1. Click , **Control Panel**, **Hardware and Sound**, and the **Mouse** icon.<br>2. Select the **Device Settings** tab in the Mouse Properties window.<br>3. Click the **Settings** button. The Properties for Synaptics Touchpad on PS/2 port screen appears.<br>4. Double-click **Sensitivity** in the Select an item section on the left side of the screen. PalmCheck and Touch Sensitivity are displayed.<br>5. Click **Touch Sensitivity**.<br>6. Move the slide bar for Touch Sensitivity to make an adjustment. Click the **OK** button.<br>7. Click the **OK** button on the Device Setting tab. |

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### *USB mouse*

| Problem | Procedure |
|---|---|
| On-screen pointer does not respond to mouse operation | The system might be busy. If the pointer is shaped as an hourglass, wait for it to resume its normal shape and try again to move it. |
| | Make sure the mouse is properly connected to the USB port. |
| Double-clicking does not work | Try changing the double-click speed setting in the mouse control utility.<br>1. To access this utility, click , **Control Panel**, **Hardware and Sound**, and the **Mouse** icon.<br>2. Select the **Buttons** tab in the Mouse Properties window.<br>3. Set the double-click speed as required and click **OK**. |
| The mouse pointer moves too fast or too slow | Try changing the speed setting in the mouse control utility.<br>1. To access this utility, click , **Control Panel**, **Hardware and Sound**, and the **Mouse** icon.<br>2. Select the **Pointer Options** tab in the Mouse Properties window.<br>3. Set the pointer speed as required and click **OK**. |
| The mouse pointer moves erratically | The mouse might be dirty. Refer to your mouse documentation for instructions on cleaning.<br>If problems persist, contact your dealer. |

## USB

Also refer to your USB device's documentation.

| Problem | Procedure |
|---|---|
| USB device does not work | Check for a firm cable connection between the USB ports on the computer and the USB device. |
| | Make sure the USB device drivers are properly installed. Refer to your Windows® 7 documentation for information on checking the drivers.<br>If problems persist, contact your dealer. |


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## USB Sleep and Charge function

| Problem | Procedure |
|---|---|
| I cannot use the "USB Sleep and Charge function". | The setting of "USB Sleep and Charge function" may be [Disabled]. Change the setting to [Enabled] in the TOSHIBA USB Sleep and Charge utility. |
| | When there is a current overflow of the external device connected to the compatible port, USB bus power (DC5V) supply may be stopped for safety reasons. If this happens, disconnect the external device if one is connected. After that, turn the power of the computer ON/OFF to restore the function. If this function can not be still used even if only one external device is connected, stop using the external device because its current is over the acceptable value of this computer. |
| | Some external devices may not be able to use the "USB Sleep and Charge function." In this case, please try one or more of the following methods.<br>■ Change the Power supply mode settings in the TOSHIBA USB Sleep and Charge Utility.<br>■ Turn OFF the computer while external devices are connected.<br>If this function can not be still used, uncheck the "USB Sleep and Charge" check box in the TOSHIBA USB Sleep and Charge Utility and stop using the function. |
| The battery depletes quickly even when I have turned OFF the power of the computer. | If USB Sleep and Charge function is enabled, the computer’s battery will discharge during hibernation or when the computer is turned off. Connect the AC adaptor to the computer or uncheck the "USB Sleep and Charge" check box to disable this function in the TOSHIBA USB Sleep and Charge Utility. |

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| Problem | Procedure |
|---|---|
| External devices connected to the compatible ports do not work. | Some external devices may not work when connected to a compatible port when the "USB Sleep and Charge function" is [Enabled] in the TOSHIBA USB Sleep and Charge Utility.<br>Reconnect the external device after turning ON the computer.<br>If the external device still does not work, connect the device to an USB port that does not have the USB Sleep and Charge function-compatible icon ( ⚡ ) or uncheck the "USB Sleep and Charge" check box to disable this function in the TOSHIBA USB Sleep and Charge Utility. |
| The "USB WakeUp function" does not work | When "USB Sleep and Charge function" is set to [Enabled] in the TOSHIBA USB Sleep and Charge Utility, the "USB WakeUp function" does not work for ports that support the USB Sleep and Charge function.<br>In that case, use an USB port that does not have the USB Sleep and Charge function-compatible icon ( ⚡ ) or uncheck the "USB Sleep and Charge" check box to disable this function in the TOSHIBA USB Sleep and Charge Utility. |

## Memory expansion

Refer also to Chapter 8, *Optional Devices*, for information on installing memory modules.

| Problem | Procedure |
|---|---|
| The computer hangs up | Make sure the memory module installed in the expansion slot is compatible with the computer.<br>If an incompatible module has been installed, follow the steps below.<br>1. Turn off the power.<br>2. Disconnect the AC adaptor and all peripheral devices.<br>3. Remove the battery pack.<br>4. Remove the memory module.<br>5. Replace the battery pack and/or connect the AC adaptor.<br>6. Turn on the power.<br>If problems persist, contact your dealer. |

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## Sound system

Refer also to documentation for your audio devices.

| Problem | Procedure |
|---|---|
| No sound is heard | Check the software volume settings. |
| | Make sure the headphone connection is secure. If problems persist, contact your dealer. |

## Monitor

Refer also to Chapter 8, *Optional Devices*, and to your monitor's documentation.

| Problem | Procedure |
|---|---|
| Monitor does not turn on | Make sure that the external monitor's power switch is on. Confirm that the external monitor's power cable is plugged into a working power outlet. |
| No display | Try adjusting the contrast and brightness controls on the external monitor. |
| | Press hot keys **Fn + F5** to change the display priority and make sure it is not set for the internal display. |
| Display error occurs | Check that the cable connecting the external monitor to the computer is attached firmly.<br>If problems persist, contact your dealer. |

## Modem

| Problem | Procedure |
|---|---|
| Communication software can't initialize modem | Make sure the computer's internal modem settings are correct. Refer to Phone and Modem Properties in the Control Panel. |
| You can hear a dial tone but can't make a call | If the call is going through a PBX machine, make sure the communication application's tone dial detection feature is disabled.<br>You can also use the ATX command. |
| You place a call, but a connection can't be made | Make sure the settings are correct in your communications application. |

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| Problem | Procedure |
|---|---|
| After making a call you can't hear a ring | Make sure the tone or pulse selection in your communications application is set correctly.<br>You can also use the ATD command. |
| Communication is cut off unexpectedly | The computer will automatically cut off communication when connection with the carrier is not successful for a set time interval. Try lengthening this time interval. |
| A CONNECT display is quickly replaced by NO CARRIER | Check the error control setting in your communications application.<br>You can also use the AT\N command. |
| Character display becomes garbled during a communication | In data transmission, make sure the parity bit and stop bit settings correspond with those of the remote computer.<br>Check the flow control and communication protocol. |
| You cannot receive an incoming call | Check the rings before auto answer setting in your communications application.<br>You can also use the ATS0 command.<br>If problems persist, contact your dealer. |

## LAN

| Problem | Procedure |
|---|---|
| Cannot access LAN | Check for a firm cable connection between the LAN jack and the LAN hub.<br>If problems persist, consult your LAN administrator. |

## Wireless LAN

If the following procedures do not restore LAN access, consult your LAN administrator. For more information on wireless communication, refer to Chapter 4, *Operating Basics*.

| Problem | Procedure |
|---|---|
| Cannot access Wireless LAN | Make sure the computer's wireless communication switch is set to on.<br>If problems persist, contact your LAN administrator. |

*The Wireless LAN feature is not available on all models.*

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## Fingerprint sensor

| Problem | Procedure |
|---|---|
| Reading of the fingerprint was not successful | Please try again using the correct posture. Refer to *Using the fingerprint sensor* in Chapter 4, *Operating Basics*.<br>Try the recognition process again using another enrolled finger. |
| The fingerprint cannot be read due to injuries to the finger | Try the recognition process again using another enrolled finger.<br>If fingerprints from all the enrolled fingers cannot be read, please logon by using the keyboard to input the password for the time being.<br>If problems persist, contact your dealer. |
| Fingerprint Pre-OS feature or Single Sign On feature cannot be enabled | Please use TOSHIBA HW Setup to register the User Password if it was not registered. |
| Fingerprint Pre-OS feature does not work | Make sure you have enrolled fingerprints for your Windows account.<br>Set the User Password by using TOSHIBA HW Setup and restart the system.<br>Make sure place a checkmark in “Enable Pre-OS Fingerprint Authentication” on the TrueSuite Access Manager setting. |

## ExpressCard

Refer also to Chapter 8, *Optional Devices*.

| Problem | Procedure |
|---|---|
| ExpressCard error occurs | Reset the ExpressCard to make sure it is firmly connected. |
| | Make sure the connection between the external device and the card is firm. |
| | Check the card’s documentation.<br>If problems persist, contact your dealer. |


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# TOSHIBA support

If you require any additional help using your computer or if you are having problems operating the computer, you may need to contact TOSHIBA for additional technical assistance.

## Before you call

Some problems you experience may be related to software or the operating system. It is important to investigate other sources of assistance first. Before contacting TOSHIBA, try the following:

- Review troubleshooting sections in the documentation for software and peripheral devices.
- If a problem occurs when you are running software applications, consult the software documentation for troubleshooting suggestions. Call the software company's technical support for assistance.
- Consult the dealer you purchased your computer and/or software from. They are your best sources for current information and support.

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## Where to write

If you are still unable to solve the problem and suspect that it is hardware related, write to TOSHIBA at the nearest location listed below.

| Outside of Europe | In Europe |
|---|---|
| **Australia**<br>TOSHIBA Australia Pty. Ltd.<br>Information Systems Division<br>Building C, 12-24 Talavera Rd,<br>North Ryde, 2113, NSW, Australia | **Germany & Austria**<br>TOSHIBA Europe (I.E.) GmbH<br>Geschäftsbereich,<br>Deutschland-Österreich<br>Hammfelddamm8,<br>D-41460 Neuss, Germany |
| **Canada**<br>TOSHIBA of Canada Ltd.<br>191 McNabb Street,<br>Markham, Ontario<br>L3R 8H2 | **France**<br>TOSHIBA Systèms France S.A.<br>7, Rue Ampère B.P. 131,<br>92804 Puteaux Cedex |
| **China**<br>TOSHIBA Personal Computer & Network (Shanghai) Co., Ltd.<br>10F, BEA Finance Tower, No.66 Hua Yuan Shi Qiao Road, Pudong,<br>Shanghai, P.R.China 200120 | **Netherlands**<br>TOSHIBA Information Systems, Benelux B.V.<br>Rivium Boulevard<br>41 2909 LK Capelle a/d IJssel |
| **Singapore**<br>TOSHIBA Singapore Pte. Ltd.<br>438B Alexandra Road #06-01<br>Alexandra Technopark<br>Singapore 119968 | **Spain**<br>TOSHIBA Information Systems, ESPAÑA<br>Parque Empresarial San Fernando<br>Edificio Europa, 1a Planta,<br>Escalera A 28830 Madrid |
| **United States of America**<br>TOSHIBA America Information Systems, Inc.<br>9740 Irvine Boulevard<br>Irvine, California 92618<br>USA | **United Kingdom**<br>TOSHIBA Information Systems (U.K.) Ltd.<br>TOSHIBA Court<br>Weybridge Business Park<br>Addlestone Road<br>Weybridge, Surrey KT15 2UL |
| **India**<br>TOSHIBA India Pvt Ltd.<br>PC Division<br>6th Floor, DR Gopal Das Bhawan<br>Barakhamba Road, Delhi-110001,India | **The Rest of Europe**<br>TOSHIBA Europe (I.E.) GmbH<br>Geschäftsbereich,<br>Deutschland-Österreich<br>Hammfelddamm 8,<br>D-41460 Neuss, Germany |

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# Appendix A

# Specifications

This appendix summarizes the computer's technical specifications.

## Environmental Requirements

| | Operating | Non-operating |
|---|---|---|
| **Ambient temperature** | 5°C to 35°C | -20°C to 60°C |
| **Relative humidity** | 20% to 90% | 10% to 95% |
| **Altitude (from sea level)** | 0 to 10,000 feet | 0 to 40,000 feet |

### *Power Requirements*

| | |
|---|---|
| **AC adaptor** | 100-240 volts AC<br>50 or 60 hertz (cycles per second) |
| **Computer** | 19 VDC |

## Built-in Modem

| | |
|---|---|
| **Network control unit (NCU)** | |
| **Type of NCU** | AA |
| **Type of line** | Telephone line (analog only) |
| **Type of dialling** | Pulse<br>Tone |
| **Control command** | AT commands<br>EIA-578 commands |
| **Monitor function** | Computer's speaker |

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| Communication specifications | | |
|---|---|---|
| **Communication System** | Data: | Full duplex |
| | Fax: | Half duplex |
| **Communication protocol** | Data | |
| | ITU-T-Rec (Former CCITT) | V.21/V.22/V.22bis/V.32/ V.32bis/V.34/V.90/V.92 |
| | Bell | 103/212A |
| | Fax: | |
| | ITU-T-Rec (Former CCITT) | V.17/V.29/V.27ter/V.21 ch2 |
| **Communication Speed** | Data transmission and reception<br>300/1200/2400/4800/7200/9600/12000/14400/ 16800/19200/21600/24000/26400/28800/31200/ 33600 bps<br>Data reception only with V.90<br>28000/29333/30666/32000/33333/34666/36000/ 37333/38666/40000/41333/42666/44000/45333/ 46666/48000/49333/50666/52000/53333/54666/ 56000 bps<br>Fax<br>2400/4800/7200/9600/12000/14400 bps | |
| **Transmitting level** | -10 dBm | |
| **Receiving level** | -10 to -40 dBm | |
| **Input/output impedance** | 600 ohms ±30% | |
| **Error correcting** | MNP class 4 and ITU-T V.42 | |
| **Data compression** | MNP class 5 and ITU-T V.42bis | |
| **Power supply** | +3.3V (supplied by computer) | |

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# Appendix B

# Display Controller

## Display controller

The display controller interprets software commands into hardware commands that turn particular pels on or off.

A high-resolution external monitor connected to the computer can display up to 2048 horizontal and 1536 vertical pixels at up to 16M colors.

The display controller also controls the video mode, which uses industry standard rules to govern the screen resolution and the maximum number of colours that can be displayed on screen.

Software written for a given video mode will run on any computer that supports the mode.

The computer's display controller supports all SVGA and XGA modes, the most widely used industry standards.

- *Display modes which you can set are depending on the external monitor which you use.*
- *If you are running some applications (for example a 3D application or video playback and so on), you may see some disturbance, flickering or frame dropping on your screen. If that occurs, adjust the resolution of display, lowering it until the screen is displayed properly. You could also disable Windows Aero™ to help correct this situation.*

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# Appendix C

# Wireless LAN

## Card Specifications

| | |
|---|---|
| **Form Factor** | Mini PCI TypeIII |
| **Compatibility** | Wi-Fi<br>■ IEEE 802.11 Standard for Wireless LANs<br>■ Wi-Fi (Wireless Fidelity) certified by the Wi-Fi Alliance.<br>The "Wi-Fi CERTIFIED" logo is a certification mark of the Wi-Fi Alliance. |
| **Network Operating System** | ■ Microsoft® Windows Networking |
| **Media Access Protocol** | ■ CSMA/CA (Collision Avoidance) with Acknowledgement (ACK) |
| **Data Rate** | ■ 54/48/36/24/18/12/9/6 Mb/s (IEEE 802.11a/g)<br>■ 11/5.5/2/1 Mb/s (IEEE 802.11 b)<br>■ Up to 144 Mb/s (IEEE 802.16e) (depending on the model you purchased) |

*The Wireless LAN feature is not available on all models.*

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# Radio Characteristics

Radio Characteristics of Wireless LAN Cards may vary according to:

- Country/region where the product was purchased
- Type of product

Wireless communication is often subject to local radio regulations. Although Wireless LAN wireless networking products have been designed for operation in the license-free 2.4GHz and 5GHz band, local radio regulations may impose a number of limitations to the use of wireless communication equipment.

*Refer to the sheet "Information to the User" for regulatory information that may apply in your country/region.*

| | |
|---|---|
| **R-F Frequency** | ■ Band 2.4GHz (2400~2497 MHz ) for 802.11b/g/n<br>■ Band 5GHz (5150~5850 MHz ) for 802.11a/n |
| **Modulation Technique** | ■ DSSS-CCK, DSSS-DQPSK, DSSS-DBPSK (IEEE 802.11b)<br>■ OFDM-BPSK, OFDM-QPSK, OFDM-16QAMOFDM-16QAM ( IEEE 802.11a/g) |

The range of the wireless signal is related to the transmit rate of the wireless communication device. Communications at a lower transmission rate may travel larger distances.

- The range of your wireless devices can be affected when the antennas are placed near metal surfaces and solid high-density materials.
- Range is also impacted due to “obstacles” in the path of the transmission that may either absorb or reflect the radio signal.


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# Supported Frequency Sub-bands

Subject to the radio regulations that apply in the countries/regions, your Wireless LAN card may support a different set of 2.4 GHz channels. Consult your Authorized Wireless LAN or TOSHIBA Sales office for information about the radio regulations that apply in the countries/regions.

## Wireless IEEE 802.11 Channels Sets (Revision B, G and N)

| Frequency Range<br>**Channel ID** | 2400-2483.5 MHz |
|---|---|
| 1 | 2412 |
| 2 | 2417 |
| 3 | 2422 |
| 4 | 2427 |
| 5 | 2432 |
| 6 | 2437 |
| 7 | 2442 |
| 8 | 2447 |
| 9 | 2452 |
| 10 | **2457** |
| 11 | 2462 |
| 12 | **2467*1** |
| 13 | **2472*1** |

*1 Check, if these channels can be used in your country/region.

When installing Wireless LAN cards, the channel configuration is managed as follows:

- For wireless clients that operate in a Wireless LAN Infrastructure, the Wireless LAN card will automatically start operation at the channel identified by the Wireless LAN Access Point. When roaming between different access points the station can dynamically switch to another channel if required.
- In a Wireless LAN Access Point, the Wireless LAN card will use the factory-set default channel (printed in bold), unless the LAN Administrator selected a different channel when configuring the Wireless LAN Access Point device.

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# Appendix D

## AC Power Cord and Connectors

The power cord's AC input plug must be compatible with the various international AC power outlets and the cord must meet the standards for the country/region in which it is used. All cords must meet the following specifications:

| | |
|---|---|
| **Length:** | Minimum 1.7 meters |
| **Wire size:** | Minimum 0.75 $mm^2$ |
| **Current rating:** | Minimum 2.5 amperes |
| **Voltage rating:** | 125 or 250 VAC (depending on country/region's power standards) |

### Certification agencies

| | |
|---|---|
| **U.S. and Canada:** | UL listed and CSA certified<br>No. 18 AWG, Type SVT or SPT-2 two conductor |
| **Australia:** | AS |
| **Japan:** | DENANHO |

***Europe:***

| | | | |
|---|---|---|---|
| **Austria:** | OVE | **Italy:** | IMQ |
| **Belgium:** | CEBEC | **The Netherlands:** | KEMA |
| **Denmark:** | DEMKO | **Norway:** | NEMKO |
| **Finland:** | SETI | **Sweden:** | SEMKO |
| **France:** | UTE | **Switzerland:** | SEV |
| **Germany:** | VDE | **United Kingdom:** | BSI |


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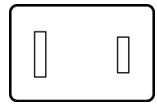
In Europe, power cords must be VDE type, H05VVH2-F and two conductor.

For the United States and Canada, plug configuration must be a 2-15P (250 V) or 1-15P (125 V) as designated in the U.S. National Electrical code handbook and the Canadian Electrical Code Part II.

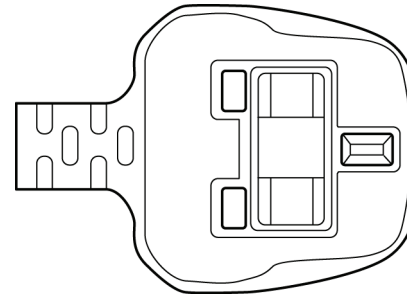
The following illustrations show the plug shapes for the U.S.A. and Canada, the United Kingdom, Australia and Europe.

**USA and Canada**



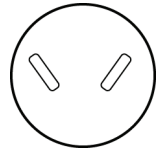
UL approved
CSA approved

**United Kingdom**



BS approved

**Australia**



AS approved

**Europe**

Approved by the appropriate agency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# Appendix E

# Disclaimers

This chapter slates the Disclaimer(s) information applicable to TOSHIBA computers.

## CPU

Central Processing Unit ("CPU") Performance Disclaimer.

CPU performance in your computer product may vary from specifications under the following conditions:

- use of certain external peripheral products
- use if battery power instead of AC power
- use of certain multimedia, computer generated graphics or video applications
- use of standard telephone lines or low speed network connections
- use of complex modeling software, such as high end computer aided design applications
- use of several applications or functionalities simultaneously
- use of computer in areas with low air pressure (high altitude >1,000 meters or >3,280 feet above sea level)
- use of computer at temperatures outside the range of 5°C to 35°C (41°F to 95°F) or >25°C (77°F) at high altitude (all temperature references are approximate and may vary depending on the specific computer model - please refer to your computer documentation or visit the Toshiba website at www.pcsupport.toshiba.com for details).

CPU performance may also vary from specifications due to design configuration.

Under some conditions, your computer product may automatically shutdown. This is a normal protective feature designed to reduce the risk of lost data or damage to the product when used outside recommended conditions. To avoid risk of lost data, always make back-up copies of data by periodically storing it on an external storage medium. For optimum performance, use your computer product only under recommended conditions. Read additional restrictions under "Environmental Conditions" in your computer documentation.

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Contact Toshiba Technical Service and Support for more information.

### 64-Bit Computing

64-bit processors are designed to take advantage of 32 and 64 bit computing.

64-bit computing requires that the following hardware and software requirements are met:

- 64-bit Operating System
- 64-bit CPU, Chipset and BIOS (Basic Input/Output System)
- 64-bit Device drivers
- 64-bit applications

Certain device drivers and/or applications may not be compatible with a 64-bit CPU and therefore may not function properly.

## Memory (Main System)

Part of the main system memory may be used by the graphics system for graphics performance and therefore reduce the amount of main system memory available for other computing activities. The amount of main system memory allocated to support graphics may vary depending on the graphics system, applications utilized, system memory size and other factors. Computers configured with a 32-bit operating system can address up to 3GB of system memory. Only computers configured with a 64-bit operating system can address 4GB or more of system memory.

## Battery Life

Battery life may vary considerably depending on product model, configuration, applications, power management settings and features utilized, as well as the natural performance variations produced by the design of individual components. Published battery life numbers are achieved on select models and configurations tested by Toshiba at the time of publication. Recharge time varies depending on usage. Battery may not charge while computer is consuming full power.

After a period of time, the battery will lose its ability to perform at maximum capacity and will need to be replaced. This is normal for all batteries. To purchase a new battery pack, see the accessories information that shipped with your computer.

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## HDD drive capacity

One Gigabyte (GB) means $10^9$ = 1,000,000,000 bytes using powers of 10. The computer operating system, however, reports storage capacity using powers of 2 for the definition of 1 GB = $2^{30}$ = 1,073,741,824 bytes, and therefore shows less storage capacity. Available storage capacity will also be less if the product includes one or more pre-installed operating systems, such as Microsoft Operating System and/or pre-installed software applications, or media content. Actual formatted capacity may vary.

## LCD

Over a period of time, and depending on the usage of the computer, the brightness of the LCD screen will deteriorate. This is an intrinsic characteristic of LCD technology.

Maximum brightness is only available when operating in AC power mode. Screen will dim when the computer is operated on battery power and you will not be able to increase the brightness of the screen.

## Graphics Processor Unit ("GPU")

Graphics processor unit ("GPU") performance may vary depending on product model, design configuration, applications, power management settings and features utilized. GPU performance is only optimized when operating in AC power mode and may decrease considerably when operating in battery power mode.

## Wireless LAN

The transmission speed over the wireless LAN and the distance over which wireless LAN can reach may vary depending on surrounding electromagnetic environment, obstacles, access point design and configuration, and client design and software/hardware configurations.The actual transmission speed will be lower than the theoretical maximum speed.

## USB Sleep & Charge

The "USB Sleep & Charge function" may not work with certain external device even if they are compliant with the USB specification. In those cases, turn the power of the computer ON to charge the device.

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## External HDD Capacity

One Gigabyte (GB) means $10^9$ =1,000,000,000 bytes using powers of 10. A computer operating system, however, reports storage capacity using powers of 2 for the definition of 1GB=$2^{30}$=1,073,741,824 bytes, and therefore shows less storage capacity. Available storage capacity will also be less if the computer includes one or more pre-installed operating systems, pre-installed software applications, or media content. Actual formatted capacity may vary.

## Non-applicable Icons

Certain notebook chassis are designed to accommodate all possible configurations for an entire product series. Your selected model may not have all the features and specifications corresponding to all of the icons or switches shown on the notebook chassis, unless you have selected all those features.

## Copy Protection

Applicable copy protection standards included in certain media may prevent or limit recording or viewing of the media.

## LCD Brightness and Eye Stain

Your display panel has a brightness approaching that of a TV device. We recommend that you adjust the brightness of your LCD to a comfortable level to prevent possible strain on your eyes.

## TV Tuner

TV Tuner will function only in the country where the computer was purchased.

## Safety Use for TV Tuner

If you have to operate your computer during a thunderstorm and are connecting the TV tuner to an outside antenna, you should operate your computer using AC power mode. The AC adaptor offers some protection against (but does not entirely prevent) possible electric shock caused by lightning. For complete protection, do not operate your computer during a thunderstorm.

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# Appendix F

## TOSHIBA PC Health Monitor

The TOSHIBA Health Monitor software program monitors computer system functions such as power consumption, the cooling system and HDD Drop sensor. It alerts users of specific system conditions via pop-up messages. It also tracks the usages of the computer and related devices, logging the service relevant information on the computer's hard disk drive.

- The collected information includes device operation time and number of actuations or status changes (i.e.: number of power button and FN key combination uses, AC adaptor, battery, LCD, fan, HDD, sound volume, wireless communication switch, TOSHIBA Express Port Replicator and USB information), date of initial system use, and also computer and device usage (i.e.: power settings, battery temperature and recharging, CPU, memory, backlight illumination time, and temperatures for various devices, property (e.g.: product name, model number, part number, serial number, BIOS version, FW version) of the system and components (e.g.: Video device, Sound device, Network device, Hard Disk drive, Solid State drive, Optical Disc drive), operating system and software information (e.g.: OS version, OS install date, Direct X version, Internet Explorer version, installed update program and driver lists). The stored data uses a very small portion of the total hard disk capacity, approximately 10MB or less per year.
- This information is used to identify and provide a notification of system conditions which may effect the performance of your computer. It may also be used to help diagnose problems should the computer require service by TOSHIBA or TOSHIBA's authorized service providers. Additionally, TOSHIBA may also use this information for quality assurance analysis. Subject to the use restrictions above , the HDD data logged may be transferred to entities located outside of your country or region of residence (e.g., European Union). Those countries may or may not have the same data protection laws or data protection levels as required by your home country or region.
- Once enabled, you may disable the TOSHIBA PC Health Monitor at any time by uninstalling the software via **Uninstall a program in the Control Panel**. Doing so will automatically delete all collected information from the HDD.
- The TOSHIBA PC Health Monitor software does not extend or modify TOSHIBA's obligations under its standard limited warranty in any way.

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TOSHIBA's standard limited warranty terms and limitations apply. Visit http://www.warranty.toshiba.com for details.

# Starting the TOSHIBA PC Health Monitor

The TOSHIBA PC Health Monitor can be started using the following methods:

- Double click TOSHIBA PC Health Monitor in the Welcome Center.
- Click **Start** → **All Programs** → **TOSHIBA** → **Utilities** → **PC Health Monitor**.
- Click the icon in the notification area, then click the "**TOSHIBA PC Health Monitor is not enabled. Please click here for more details.**" message when it is displayed.

*This message will no longer be displayed after clicking "**Please enable software now**" or "Please disable software now" on the "PC Health Monitor Software Notice & Acceptance" screen.*

No matter which method is used, the TOSHIBA PC Health Monitor explanation screen will be displayed.

Clicking "**Next**" will display the "**PC Health Monitor Software Notice & Acceptance**" screen. Please carefully read the information displayed.

Selecting "Please enable software now. I agree with the terms and conditions and use and sharing of the information collected." and clicking "**OK**" will enable the program. By enabling the TOSHIBA PC Health Monitor software, you agree with these terms and conditions and to the use and sharing of the collected information. Once the program is enabled, the TOSHIBA PC Health Monitor screen is displayed, and the program will begin monitoring system functions and collecting information.

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# Glossary

The terms in this glossary cover topics related to this manual. Alternate naming is included for reference.

***Abbreviations***

***AACS:*** advanced access content system

***AC:*** Alternating current

***ACPI:*** Advanced Configuration and Power Interface

***AMT:*** Intel Active Management Technology

***ASCII:*** American Standard Code for Information Interchange

***BIOS:*** basic input/output system

***bps:*** bits per second

***CD:*** compact disc

***CD-ROM:*** Compact Disc Read-Only Memory

***CD-RW:*** Compact Disc-ReWritable

***CMOS:*** complementary metal-oxide semiconductor

***CPU:*** central processing unit

***CRT:*** cathode ray tube

***DC:*** direct current

***DDC:*** display data channel

***DDR:*** double data rate

***DIMM:*** dual inline memory module

***DVD:*** digital versatile disc

***DVD-R:*** Digital Versatile Disc-Recordable

***DVD-RAM:*** Digital Versatile Disc-Random Access Memory

***DVD-R (Dual Layer):*** Digital Versatile Disc Recordable Dual Layer

***DVD-ROM:*** Digital Versatile Disc-Read Only Memory

***DVD-RW:*** Digital Versatile Disc-ReWritable

***DVD+R (Double Layer):*** Digital Versatile Disc Recordable Double Layer

***FDD:*** floppy diskette drive

***FIR:*** fast infrared

***GB:*** gigabyte

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***HDD:*** hard disk drive

***HDCP:*** high-bandwidth digital content protection

***HDMI:*** high definition multimedia interface

***HDMI-CEC:*** high definition multimedia interface consumer electronics control

***IDE:*** integrated drive electronics

***IEEE:*** Institute of Electrical and Electronics Engineers

***IMSM:*** Intel Matrix Storage Manager

***I/O:*** input/output

***IRQ:*** interrupt request

***KB:*** kilobyte

***LAN:*** local area network

***LCD:*** liquid crystal display

***LED:*** light emitting diode

***MB:*** megabyte

***MMC:*** multi media card

***OCR:*** optical character recognition (reader)

***PC:*** personal computer

***PCI:*** peripheral component interconnect

***RAM:*** random access memory

***RGB:*** red, green, and blue

***ROM:*** read only memory

***RTC:*** real time clock

***S/P DIF:*** Sony/Philips Digital Interface Format

***SDRAM:*** synchronous dynamic random access memory

***SLI:*** Scalable Link Interface

***SO-DIMM:*** small-outline dual in line memory module

***SSD:*** Solid state drive

***TFT:*** thin-film transistor

***USB:*** Universal Serial Bus

***UXGA:*** ultra extended graphics array

***VGA:*** video graphics array

***WAN:*** wide area network

***WSXGA:*** wide super extended graphics array

***WSXGA+:*** wide super extended graphics array plus

***WUXGA:*** Wide Ultra Extended Graphics Array

***WXGA:*** wide extended graphics array

***WXGA+:*** wide extended graphics array plus

***XGA:*** extended graphics array

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# A

**adaptor:** A device that provides a compatible connection between two units. For example, the computer's internal display adapter receives information from the software and translates it into images on the screen. An adapter can take a number of forms, from a microprocessor to a simple connector: An intelligent adapter (one that is capable of doing some processing) may also be called a controller.

**alphanumeric:** Keyboard characters including letters, numbers and other symbols, such as punctuation marks or mathematical symbols.

**alternating current (AC):** Electric current that reverses its direction of flow at regular intervals.

**analog signal:** A signal whose characteristics such as amplitude and frequency vary in proportion to (are an analog of) the value to be transmitted. Voice communications are analog signals.

**application:** A group of programs that together are used for a specific task such as accounting, financial planning, spreadsheets, word processing and games.

**ASCII:** American Standard Code for Information Interchange. ASCII code is a set of 256 binary codes that represent the most commonly used letters, numbers, and symbols.

# B

**backup:** A copy of a file, usually on a removable disk, kept in case the original file is lost or damaged.

**binary:** The base two number system composed of zeros and ones (off or on), used by most digital computers. The right-most digit of a binary number has a value of 1, the next a value of 2, then 4, 8, 16, and so on. For example, the binary number 101 has a value of 5. See also ASCII.

**BIOS:** Basic Input/Output System. The firmware that controls data flow within the computer. See also firmware.

**bit:** Derived from "binary digit," the basic unit of information used by the computer. It is either zero or one. Eight bits is one byte. See also byte.

**Bluetooth:** A short-range radio technology designed to simplify wireless communication among computers, communication devices and the Internet.

**board:** A circuit board. An internal card containing electronic components, called chips, which perform a specific function or increase the capabilities of the system.

**boot:** Short for bootstrap. A program that starts or restarts the computer. The program reads instructions from a storage device into the computer's memory.

**boot disk:** See system disk.

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**bootable disk:** See system disk.

**bps:** Bits per second. Typically used to describe the data transmission speed of a modem.

**buffer:** The portion of the computer's memory where data is temporarily stored. Buffers often compensate for differences in the rate of flow from one device to another.

**bus:** An interface for transmission of signals, data or electric power.

**byte:** The representation of a single character. A sequence of eight bits treated as a single unit; also the smallest addressable unit within the system.

# C

**cache memory:** A section of very fast memory in which frequently used information is duplicated for quick access. Accessing data from cache is faster than accessing it from the computer's main memory. See also L1 cache, L2 cache.

**capacity:** The amount of data that can be stored on a magnetic storage device such as a floppy diskette or hard disk drive. It is usually described in terms of kilobytes (KB), where one KB = 1024 bytes, megabytes (MB), where one MB = 1024 KB and gigabytes (GB), where one GB = 1024 MB.

**CardBus:** An industry standard bus for 32-bit PC Cards.

**CD:** An individual compact disc. See also CD-ROM.

**CD-R:** A Compact Disc-Recordable disc can be written once and read many times. See also CD-ROM.

**CD-ROM:** A Compact Disc Read-Only Memory is a high capacity disc that can be read from but not written to. The CD-ROM drive uses a laser, rather than magnetic heads, to read data from the disc.

**CD-RW:** A Compact Disc-ReWritable disc can be rewritten many times. See also CD-ROM.

**character:** Any letter, number, punctuation mark, or symbol used by the computer. Also synonymous with byte.

**chassis:** The frame containing the computer.

**chip:** A small semiconductor containing computer logic and circuitry for processing, memory, input/output functions and controlling other chips.

**click:** To press and release the pointing device's primary button without moving the pointing device. In the Windows operating system, this refers to the pointing device's left button, unless otherwise stated. See also double-click.

**CMOS:** Complementary Metal-Oxide Semiconductor. An electronic circuit fabricated on a silicon wafer that requires very little power. Integrated circuits implemented in CMOS technology can be tightly packaged and are highly reliable.

**cold start:** Starting a computer that is currently off (turning on the power).

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**COM1, COM2, COM3 and COM4:** The names assigned to the serial and communication ports.

**commands:** Instructions you enter at the terminal keyboard that direct the actions of the computer or its peripheral devices.

**compatibility:** 1) The ability of one computer to accept and process data in the same manner as another computer without modifying the data or the media upon which it is being transferred. 2) the ability of one device to connect to or communicate with another system or component.

**components:** Elements or parts (of a system) which make up the whole (system).

**computer program:** A set of instructions written for a computer that enable it to achieve a desired result.

**computer system:** A combination of hardware, software, firmware, and peripheral components assembled to process data into useful information.

**configuration:** The specific components in your system (such as the terminal, printer, and disk drives) and the settings that define how your system works. You use the HW Setup program to control your system configuration.

**controller:** Built-in hardware and software that controls the functions of a specific internal or peripheral device (e.g. keyboard controller).

**CPU:** Central Processing Unit. The portion of the computer that interprets and executes instructions.

**CRT:** Cathode Ray Tube. A vacuum tube in which beams projected on a fluorescent screen-producing luminous spots. An example is the television set.

**cursor:** A small, blinking rectangle or line that indicates the current position on the display screen.

# D

**data:** Information that is factual, measurable or statistical that a computer can process, store, or retrieve.

**data bits:** A data communications parameter controlling the number of bits (binary digits) used to make up a byte. If data bits = 7 the computer can generate 128 unique characters. If data bits = 8 the computer can generate 256 unique characters.

**DC:** Direct Current. Electric current that flows in one direction. This type of power is usually supplied by batteries.

**default:** The parameter value automatically selected by the system when you or the program do not provide instructions. Also called a preset value.

**delete:** To remove data from a disk or other data storage device. Synonymous with erase.

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**device driver:** A program (called a "driver") that permits a computer to communicate with a device.

**dialog box:** A window that accepts user input to make system settings or record other information.

**disable:** To turn a computer option off. See also enable.

**disk drive:** The device that randomly accesses information on a disk and copies it to the computer's memory. It also writes data from memory to the disk. To accomplish these tasks, the unit physically rotates the disk at high speed past a read-write head.

**disk storage:** Storing data on magnetic disk. Data is arranged on concentric tracks much like a phonograph record.

**display:** A CRT, LCD, or other image producing device used to view computer output.

**documentation:** The set of manuals and/or other instructions written for the users of a computer system or application. Computer system documentation typically includes procedural and tutorial information as well as system functions.

**double click:** To press and release the pointing device's primary button rapidly twice without moving the pointing device. In the Windows operating system, this refers to the pointing device's left button, unless otherwise stated.

**driver:** A software program, generally part of the operating system, that controls a specific piece of hardware (frequently a peripheral device such as a printer or mouse).

**DVD:** An individual digital versatile (or video) disc. See also DVD-ROM.

**DVD-R (+R, -R):** A Digital Versatile Disc-Recordable disk can be written once and read many times. The DVD-R drive uses a laser to read data from the disc.

**DVD-RAM:** A Digital Versatile Disc-Random Access Memory is a high capacity, high performance disc that lets you store large volumes of data. The DVD-ROM drive uses a laser to read data from the disc.

**DVD-ROM:** A Digital Versatile Disc-Read Only Memory is a high capacity, high performance disc suitable for play back of video and other high-density files. The DVD-ROM drive uses a laser to read data from the disc.

**DVD-RW (+RW, -RW):** A Digital Versatile Disc-ReWritable disc can be rewritten many times.

# E

**echo:** To send back a reflection of the transmitted data to the sending device. You can display the information on the screen, or output it to the printer, or both. When a computer receives back data it transmitted to a CRT (or other peripheral device) and then transmits the data to printer, the printer is said to echo the CRT.

**enable:** To turn on a computer option. See also disable.

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**erase:** See delete.

**escape:** 1) A code (ASCII code 27), signaling the computer that what follows are commands; used with peripheral devices such as printers and modems.
2) A means of aborting the task currently in progress.

**escape guard time:** A time before and after an escape code is sent to the modem which distinguishes between escapes that are part of the transmitted data, and escapes that are intended as a command to the modem.

**execute:** To interpret and execute an instruction.

# F

**fast infrared:** An industry standard that enables cableless infrared serial data transfer at speeds of up to 4 Mbps.

**file:** A collection of related information; a file can contain data, programs, or both.

**fingerprint sensor:** The fingerprint sensor compares and analyzes the unique characteristics in a fingerprint.

**firmware:** A set of instructions built into the hardware which controls and directs a microprocessor's activities.

**flash memory:** Non-volatile memory that can be written to as well as read. Information in flash memory remains whether or not the computer is receiving power. This type of memory is used to retain your fingerprint data. See also memory. Compare RAM and ROM.

**floppy diskette:** A removable disk that stores magnetically encoded data.

**floppy diskette drive (FDD):** An electromechanical device that reads and writes to floppy diskettes.

**folder:** An icon in Windows used to store documents or other folders.

**format:** The process of readying a blank disk for its first use. Formatting establishes the structure of the disk that the operating system expects before it writes files or programs onto the disk.

**function keys:** The keys labeled F1 through F12 that tell the computer to perform certain functions.

# G

**gigabyte (GB):** A unit of data storage equal to 1024 megabytes. See also megabyte.

**graphics:** Drawings, pictures, or other images, such as charts or graphs, to present information.

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# H

**hard disk:** A storage device composed of a rigid platter or platters that can be magnetically coded with data. Hard disks hold much more information than diskettes and are used for long-term storage of programs and data. The primary (or only) hard disk in a computer is usually fixed, but some computers have secondary hard disks that are removable. By default, the hard disk is referred to as drive C.

**hard disk drive (HDD):** An electromechanical device that reads and writes a hard disk. See also hard disk.

**hardware:** The physical electronic and mechanical components of a computer system: typically, the computer itself, external disk drives, etc. See also software and firmware.

**hertz:** A unit of wave frequency that equals one cycle per second.

**host computer:** The computer that controls, regulates, and transmits information to a device or another computer.

**hot key:** The computer's feature in which certain keys in combination with the extended function key, FN, can be used to set system parameters, such as speaker volume.

**HW Setup:** A TOSHIBA utility that lets you set the parameters for various hardware components.

# I

**icon:** A small graphic image displayed on the screen or in the indicator panel. In Windows, an icon represents an object that the user can manipulate.

**i.LINK (IEEE1394):** This port enables high-speed data transfer directly from external devices such as digital video cameras.

**input:** The data or instructions you provide to a computer, communication device or other peripheral device from the keyboard or external or internal storage devices. The data sent (or output) by the sending computer is input for the receiving computer.

**instruction:** Statements or commands that specify how to perform a particular task.

**interface:** 1) Hardware and/or software components of a system used specifically to connect one system or device to another.
2) To physically connect one system or device to another to exchange information.
3) The point of contact between user, the computer, and the program, for example, the keyboard or a menu.

**interrupt request:** A signal that gives a component access to the processor.

**I/O:** Input/output. Refers to acceptance and transfer of data to and from a computer.

**I/O devices:** Equipment used to communicate with the computer and transfer data to and from it.

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# K

**K:** Taken from the Greek word kilo, meaning 1000; often used as equivalent to 1024, or 2 raised to the 10th power. See also byte and kilobyte.

**keyboard:** An input device containing switches that are activated by manually pressing marked keys. Each keystroke activates a switch that transmits a specific code to the computer. For each key, the transmitted code is, in turn, representative of the (ASCII) character marked on the key.

**kilobyte (KB):** A unit of data storage equal to 1024 bytes. See also byte and megabyte.

# L

**L1 cache:** Level one cache. Memory cache built into the processor to help improve processing speed. See also cache memory, L2 cache.

**L2 cache:** Memory cache installed on the motherboard to help improve processing speed. It is slower than L1 cache and faster than main memory. See also cache memory, L1 cache.

**Lableflash™:** DVD writers with the Labelflash™ function can burn pictures directly into a special layer added to the non-data, or label, side of a Labelflash™ DVD disc.

**LAN:** A group of computers or other devices dispersed over a relatively limited area and connected by a communications link that enables any device to interact with any other on the network.

**Light Emitting Diode (LED):** A semiconductor device that emits light when a current is applied.

**Liquid Crystal Display (LCD):** Liquid crystal sealed between two sheets of glass coated with transparent conducting material. The viewing-side coating is etched into character forming segments with leads that extend to the edge of the glass. Applying a voltage between the glass sheets.


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# M

**main board:** See motherboard.

**megabyte (MB):** A unit of data storage equal to 1024 kilobytes. See also kilobyte.

**megahertz:** A unit of wave frequency that equals 1 million cycles per second. See also hertz.

**memory:** Typically refers to the computer's main memory, where programs are run and data is temporarily stored and processed. Memory can be volatile and hold data temporarily, such as RAM, or it can be nonvolatile and hold data permanently, such as ROM. A computer's main memory is RAM. See RAM, ROM.

**menu:** A software interface that displays a list of options on the screen. Also called a screen.

**microprocessor:** A hardware component contained in a single integrated circuit that carries out instructions. Also called the central processing unit (CPU), one of the main parts of the computer.

**mode:** A method of operation, for example, the Boot Mode, Sleep Mode or the Hibernation Mode.

**modem:** Derived from modulator/demodulator, a device that converts (modulates) digital data for transmission over telephone lines and then converts modulated data (demodulates) to digital format where received.

**monitor:** A device that uses rows and columns of pixels to display alphanumeric characters or graphic images. See also CRT.

**motherboard:** A name sometimes used to refer to the main printed circuit board in processing equipment. It usually contains integrated circuits that perform the processor's basic functions and provides connectors for adding other boards that perform special functions.

# N

**network:** A collection of computers and associated devices that are connected by communications facilities. A network allows you to share data and peripheral devices, such as printers, with other users and to exchange electronic mail.

**non-system disk:** A disk for storing programs and data that cannot be used to start the computer. Compare system disk.

**nonvolatile memory:** Memory that is capable of permanently storing information. Turning the computer's power off does not alter data stored in nonvolatile memory.

**numeric keypad overlay:** A feature that allows you to use certain keys on the keyboard to perform numeric entry, or to control cursor and page movement.

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# O

**OCR:** Optical Character Recognition (reader). A technique or device that uses laser or visible light to identify characters and input them into a storage device.

**online state:** A functional state of a peripheral device when it is ready to receive or transmit data.

**operating system:** A group of programs that controls the basic operation of a computer. Operating system functions include interpreting programs, creating data files, and controlling the transmission and receipt (input/output) of data to and from memory and peripheral device.

**output:** The results of a computer operation. Output commonly indicates data.
1) printed on paper, 2) displayed at a terminal, 3) sent through the serial port of internal modem, or 4) stored on some magnetic media.

# P

**parallel:** Processes that occur simultaneously. In communications, it means the transmission of more than one bit of information at a time. On your computer, the parallel port provides a parallel communications interface between the computer and an appropriate device. Compare serial. parity:
1) The symmetrical relationship between two parameter values (integers) both of which are either on or off; odd or even; 0 or 1.
2) In serial communications, an error detection bit that is added to a group of data bits making the sum of the bits even or odd. Parity can be set to none, odd, or even.

**password:** A unique string of characters used to identify a specific user. The computer provides various levels of password protection such as user and supervisor.

**PC card:** A credit-card-sized expansion card designed to increase the capabilities of notebook computers. PC Cards provide functions such as modem, fax/modem, hard disk drive, network adapter, sound card, or SCSI adapter.

**PCI:** Peripheral Component Interconnect. An industry standard 32-bit bus.

**peripheral:** Any device, such as a printer or joystick, that is attached to the computer and controlled by the computer's CPU.

**pixel:** A picture element. The smallest dot that can be made on a display or printer. Also called a pel.

**plug and play:** A capability with Windows that enables the system to automatically recognize connections of external devices and make the necessary configurations in the computer.

**pointing device:** Any device, such as the TouchPad or a mouse, that enables you to move the cursor on the screen.

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**port:** The electrical connection through which the computer sends and receives data to and from devices or other computers.

**Power Saver:** A TOSHIBA utility that lets you set the parameters for various power-saving functions.

**program:** A set of instructions a computer can execute that enables it to achieve a desired result. See also application.

**prompt:** A message the computer provides indicating it is ready for or requires information or an action from you.

# R

**Radio frequency interference (RFI) shield:** A metal shield enclosing the printed circuit boards of the printer or computer to prevent radio and TV interference. All computer equipment generates radio frequency signals. The FCC regulates the amount of signals a computing device can allow past its shielding. A Class A device is sufficient for office use. Class B provides a more stringent classification for home equipment use. TOSHIBA portable computers comply with Class B computing device regulations.

**Random Access Memory (RAM):** Volatile memory that can be written to as well as read. Volatile here means that information in RAM is lost when you turn off your computer. This type of memory is used for your computer's main memory. See also memory. Compare ROM.

**resolution:** A measure of the sharpness of the images that can be produced by a printer or displayed on a screen. For a printer, resolution is expressed in dots per inch (dpi). For a screen, it is expressed as the number of pixels available horizontally and vertically

**restart:** Resetting a computer without turning it off (also called "warm boot", "soft reset" or "reboot"). See also boot.

**RGB:** Red, green, and blue. A device that uses three input signals, each activating an electron gun for a primary additive color (red, green, and blue) or port for using such a device. See also CRT.

**RJ45:** A modular LAN jack.

**Read Only Memory (ROM):** Non-volatile memory that can be read but not written to. Non-volatile here means that information in ROM remains whether or not the computer is receiving power. This type of memory is used to store your computer's BIOS, which is essential instructions the computer reads when you start it up. See also BIOS, memory. Compare RAM.


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# S

**S/P DIF:** A standard of digital interface for audio.

**SCSI:** Small Computer System Interface is an industry standard interface for connection of a variety of peripheral devices.

**SD/SDHC Card:** Secure Digital cards are flash memory widely used in a variety of digital devices such as digital cameras and Personal Digital Assistants.

**serial:** Processes that occur one at a time. In communications, it means the transmission of one bit at a time sequentially over a single channel. On your computer, the serial port provides a serial interface between the computer and an appropriate device. Compare parallel.

**SIO:** Serial Input/Output. The electronic methodology used in serial data transmission.

**soft key:** Key combinations that emulate keys on the IBM keyboard, change some configuration options, stop program execution, and access the numeric keypad overlay.

**software:** The set of programs, procedures and related documentation associated with a computer system. Specifically refers to computer programs that direct and control the computer system's activities. See also hardware.

**stop bit:** One or more bits of a byte that follow the transmitted character or group codes in asynchronous serial communications.

**system disk:** A diskette that contains the operating system files needed to start the computer. Any diskette can be formatted as a system disk. A system disk is also called a "bootable disk", "boot disk" or a "startup disk." Compare non-system disk.

# T

**terminal:** A typewriter-like keyboard and CRT display screen connected to the computer for data input/output.

**TFT display:** A liquid crystal display (LCD) made from an array of liquid crystal cells using active-matrix technology with thin film transistor (TFT) to drive each cell.

**Touch Pad:** A pointing device integrated into the TOSHIBA computer palm rest.

# U

**USB:** Universal Serial Bus. This serial interface lets you communicate with several devices connected in a chain to a single port on the computer.

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# V

**VGA:** Video Graphics Array is an industry standard video adaptor that lets you run any popular software.

**volatile memory:** Random access memory (RAM) that stores information as long as power is supplied to the computer.

# W

**warm start:** Restarting or resetting a computer without turning it off.

**Wi-Fi®:** A registered trademark term of the Wi-Fi Alliance that stands for Wireless Fidelity, and is another term for the communication protocol to permit an Ethernet connection using wireless communication components.

**WiMAX:** A registered trademark term of the WiMAX Forum that stands for Worldwide Interoperability for Microwave Access, and is a telecommunications technology that provides wireless transmission of data using a variety of transmission modes.

**window:** A portion of the screen that can display its own application, document or dialog box. Often used to mean a Microsoft® Windows window.

**Wireless LAN:** Local Area Network (LAN) through wireless communication.

**Wireless WAN:** Wide Area Network (WAN) through wireless communication.

**write protection:** A method for protecting a floppy diskette from accidental erasure.

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